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Region looks up, nation could face double-dip recession **Page 18A** 



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# Ongoing labor shortage dominated news in 1997

#### Many companies turned down new projects for lack of workers

#### By Steve Porter

sporter@ncbr.com

Oh what a difference a few years can make.

It was only 13 years ago, in 1997, when the economic landscape looked almost completely opposite of that we see today.

The national, state and local economies were still booming in 1997, although at a somewhat slower pace than in the previous few years. New residents were continuing to flow into Northern Colorado and the housing construction industry, although cooling slightly, was still in high gear.

Even the now-moribund commercial construction sector was thriving, with 1.3 million square feet of new space proposed for the year.

The number of bar	ıks was	s also
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See Thenand Now	ing,	2
By Carol Wood	sure	sign
Page 17A	that	the
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region's economy was continuing its ongoing good health and prosperity. But one of the biggest stories of the year was an acute labor shortage, a situation that was resulting in companies having to compete for talented workers. And not just skilled workers.

See EMPLOYMENT, 16A



Northern Colorado

CHART SOURCE: JOHN W. GREEN, REGIONAL ECONOMIST Image by David Badder

**UPS AND DOWNS** – Regional unemployment has followed the rollercoaster ride of the national rate, but remained at least a percentage point lower than the overall U.S. jobless figure. For example, while the nation was enjoying 4.7 percent unemployment in 1997, Northern Colorado finished the year at 3.45 percent. Latest U.S. figures place joblessness close to 10 percent in February 2010, 8 percent locally.

## State board backs off floodplain changes

\$1

March 26-April 8, 2010

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Proposed rules created flood of controversy

#### By Steve Porter

sporter@ncbr.com

Proposed changes to statewide regulations on building in floodplains recently created such a rising tide of opposition that several were rolled back by the Colorado Water Conservation Board on March 19.

The revisions that drew the most concern from the local development community were a new definition of "critical facilities" and rules dictating how such facilities could be built or modified within 100-year and 500-year floodplains.

Floodplains are the areas around rivers or streams that could become inundated from storms or rapid snow melt. A 100-year flood has 1 percent chance of occurring in any year; a 500year flood, like the Spring Creek Flood in Fort Collins in 1997, has a 0.2 percent chance of happening.

According to the CWCB document being updated, "Rules and Regulations for Regulatory Floodplains in Colorado," critical facilities include "a structure, infrastructure, property, equipment or service that, if flooded, may result in severe consequences to public health and safety or interrupt essential services and operations for the community at any time before, during See FLOODPLAIN, 28A



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## Studies take pulse of local real estate industry

#### EREC finds Group cautiously bullish on housing market

#### **By Kristen Tatti** *ktatti@nchr.com*

ktatti@ncbr.com

This year has ushered in a new pastime for business people across nearly every industry – the real estate watch.

Monthly reports on foreclosures, delinquencies, sales, and similar metrics are dissected for a glimmer of hope or continued despair. It's only natural, since the real estate industry, especially in an area like Northern Colorado, is directly tied to the waxing and waning of the local economy.

A couple of local entities recently released their take on the coming year, showing general optimism for the residential market, and uncertainty and fear for the unrelenting deluge of new rules and regulations.

The Everitt Real Estate Center presented the findings of two inaugural surveys gauging the trials and tribulations of the residential and mortgage sectors.

"We need to be able to identify when the mood of the market is changing and why," said Center Director Steve Laposa. EREC launched a similar survey in the fall focusing on commercial real estate and plans to continue with all three assessments on an annual basis.

The survey of residential brokers garnered almost 250 responses from the Denver metro area to Northern Colorado. Of the respondents, 46 percent expect 2010 transactions to exceed those in 2009, with 36 percent anticipating them to remain the same.

Those results seem to mesh with the Group Inc. Real Estate's 2010 forecast, which is bullish on Northern Colorado. For all markets in the region, the firm predicted a slight increase in the number of homes sold compared to 2009. Overall, the region is anticipated to see a 2.2 percent increase in home sales. Of course, 2009 was the fourth consecutive year of decline.

"We're cautiously optimistic," said Group President Eric Thompson. "So far in 2010, we're ahead of last year by 10 percent."

Thompson attributes much of that activity to the federal homebuyer tax credits, which are set to expire at the end of April. However, he feels that with the region's relatively healthy employment market and a growing confidence in the economy, residential sales won't see a big post-credit drop.

Confidence stuck out as a major concern in the EREC survey. Residential brokers ranked buyer confidence as the biggest barrier to sales, followed by borrower qualifications. The latter falls into the territory of the mortgage originators.

#### **Realistic confidence**

The Group Inc. Real Estate released its 2010 forecast for Northern Colorado residential sales, with an overall optimistic tone.

Year	Fort Collins/ Wellington	Loveland/ Berthoud	Greeley/ Evans	Windsor	Other*	Total
2010 (forecast)	3,000	1,425	1,700	500	550	7,175
2009	2,923	1,399	1,671	495	532	7,020
2008	3,121	1,467	1,662	478	652	7,380
2007	3,613	1,604	1,704	660	662	8,243

\*Ault, Eaton, Johnstown, Mead, Kersey, Milliken and LaSalle

SOURCE: BUSINESS REPORT RESEARCH

#### **Regulatory risk**

In all, 126 mortgage brokers and bankers responded to the EREC survey. The biggest risk they identified, by a rather large margin, was federal regulations.

Fort Collins mortgage broker Doug Braden, who heads the government affairs committee for the Colorado Association of Mortgage Brokers, knows about the risk of federal regulations all too well. He made a late-February trip to Washington D.C. to speak out about a number of issues that he sees as detrimental to the industry.

Braden's concern is that most, if not all, of the recent regulation and rulemaking leans toward a big-business model, to the detriment of small businesses. For example, the U.S. Department of Housing and Urban Development is considering increasing the net worth of brokers and lenders from \$250,000 to \$2.5 million within See REAL ESTATE, 28A



### THE **EYE** Pope gives Facebook, Twitter his blessing

And on the seventh day, **God** tweeted: @God: Just created everything. Gonna grab a sandwich and wait for some followers.

**Pope Benedict XVI** recently announced his approval of social media as a way to keep people connected. If you missed it, you might be able to catch a clip of it on His Socialness' YouTube channel at www.youtube.com/vatican.

The approval extends to the clergy as well. Some bishops and priests already have Facebook or MySpace accounts, and even Evangelical-style sermons are possible through video and discussion boards on some social sites. Whether more traditional (read: older) members of the cloth will utilize the technology remains a mystery.

Though the Church has not said so, its endorsement of social media could be a way to reconnect with the lapsed and attract new followers amid declining church attendance numbers. Younger attendees typically get restless in church, but they might be more engaged if they're keeping up via Twitter. Spreading the word of God will be as simple as a "re-tweet."

The Eye for one thinks social media's evolution into use by religious organizations is completely natural – really.

Messages will continue to come down from above.Shorter lag time

between confessions if you can tweet your sins. Harp-strum ringtones

for all non-secular messages. Flocks — of birds —

already tweet. Digital rosary. Yes, "there

is an app for that" (\$2.99). Incidentally, the meno-

rah app is \$5, but the Buddha app is free.

@God: Dang, OU just sent my brackets to Hell.

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## **Regulators look into title kickbacks**

#### Investigators ready to take enforcement actions against firms

#### **By Garrison Wells** *news@ncbr.com*

0 C U S

Colorado regulators are conducting an industry-wide investigation into illegal kickbacks in the title insurance industry, and expect to take a "significant" number of enforcement actions in 2010.

The Division of Insurance plans to wrap up the investigation into payment of referral fees and inducements by midyear, said Andy Helm, title insurance analyst and investigator leading the investigation. The probe likely also will spark "a couple more offshoot investigations," he said.

"We think there will be more enforcement actions this year than last year," Helm said. "Now, there's less of a tolerance against going against procedures" because of a new state law that more closely regulates title companies.

Last year, the division took seven enforcement actions against title insurance firms, according to its annual report to the state Legislature. There were 15 in 2008 and four in 2007. The most common actions are fines, license revocations and shutdowns.

In his investigation, Helm said he fired out 400 letters to title firms and received about 370 responses. He asked for every bank statement, checks and activities for every bank account for 2008. Helm said he looked at 500,000 checks. "It took me about three months to go through them all," he said. "We were looking for checks that were cut to other title agencies or real estate companies that didn't quite fit. As you go through a bank statement, you can see these checks are obviously from one file, but there would be other checks here and there that didn't quite look like a commission."

Northern Colorado title professionals said they support the tougher stance.

"I think the consumer needs to be totally confident that the close, on the biggest transaction they do in their entire life, is handled by a professional firm that has good financial backing and is not trying to do anything underhanded with other parties that could put their transaction at risk," said Jill Mann, regional vice president for

See INSURANCE, 24A

## Sprig no longer toying with success



Krista Watzel, Northern Colorado Business Report

FUN TOYS – Sprig Toys, co-founded by Chris Clemmer, left, Justin Discoe and David Bowen, will soon graduate from the Rocky Mountain Innovation Incubator program after toy giant Wham-O Inc. acquired Sprig in February. The Sprig brand will continue with the three co-founders heading a new division called Wham-O Jr. in Fort Collins.

#### As part of Wham-O, startup can help icon revitalize its brands

#### By Kristen Tatti ktatti@ncbr.com

FORT COLLINS — For the founders of Sprig Toys, the company's recent acquisition by industry giant Wham-O means not only the chance to continue innovating their product line, but also the opportunity to participate in the reinvigoration of one of America's most iconic brands.

Sprig announced in early February that it would be acquired by Emeryville, Calif.based Wham-O Inc. The timed-stock purchase deal will result in the formation of Wham-O Jr., a division headed by Sprig's founders, Chris Clemmer, Justin Discoe and David Bowen. The Sprig brand of ecofriendly, kid-powered toys will continue and the Sprig team will assist in development of Wham-O-branded toys.

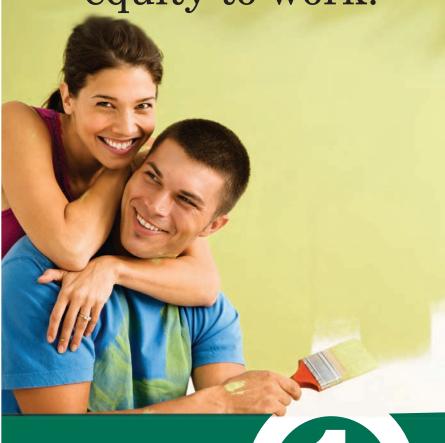
It's been a flurry of activity for Sprig. The acquisition announcement was made just a week before Sprig was off to the International Toy Fair in New York City, where it anchored the eco-section. Sprig then found out that its Captain Owen's Dolphin Explorer Boat had won the fair's Specialty Toy of the Year award.

Part of the transition and integration with Wham-O will include Sprig's graduation from the Rocky Mountain Innovation Initiative incubator program. It is the first company to enter and successfully complete the program under the RMI2 flag.

"They're a little atypical," said RMI2 Executive Director Mark Forsyth, explaining that success of this magnitude doesn't



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# Green Summit takes green to bottom line

#### By NCBR Staff

FORT COLLINS — The Northern Colorado Green Summit, presented for the fourth year by the *Northern Colorado Business Report*, is giving business the means to go green this year.

Green Summit speakers, panelists, and more than 30 exhibitors will demonstrate how to make business changes that will reduce environmental impact and potentially add to the bottom line.

The full-day conference will be held April 8 at the Drake Centre, 802 W. Drake Road, Fort Collins.

Panel topics include:

■ Green for Green: financing, funding, tax credits, rebates and grants to green light your green project.

• Developing Green Streams: Retooling services, products and people to create new revenue streams.

■ Green Marketing: Establishing an ethical green brand campaign mixed with media and methods for sustainable marketing.

#### Debunking green myths.

The breakfast keynote speech will be on "Mindful Use of Energy: Strategies for Behavior Change to Reduce Energy Consumption" presented by Jeni Cross, assistant professor in the Department of Sociology at Colorado State University.

At lunch Brian Dunbar and Josie Plaut will present "Beyond Green: The Future of Sustainability and Regeneration." Dunbar is the director of the Institute for the Built Environment at CSU; Plaut is the IBE coordinator.

During the afternoon's High Five for Green Success presentation, representatives from 15 companies that are giants in sustainability success will deliver action plans and resources for engaging employees and building a lean green machine.

Other Green Summit activities include:

Secure document shredding and e-

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waste recycling for attendees and exhibitors.

Presentation of the Poudre Valley REA Beyond the Limits Award at lunch.

2010 Climate Wise EnvirOvation awards reception hosted by the city of Fort Collins. The event is free with preregistration; register at www.fcgov.com/climatewise/.

Registration for the Green Summit, which includes breakfast and lunch, is \$49, and is available online at www.NCBR.com, under Events on the homepage. Deadline to reserve your seat is April 6.

Title sponsor is the City of Fort Collins. Additional support comes from the Better Business Bureau, presenting sponsor; Toolbox Creative, marketing sponsor; Poudre Valley REA, Beyond the Limits Award Sponsor; Kennedy and Coe LLC, lunch sponsor; the Governor's Energy Office – Project C, supporting sponsor; Super Shuttle/Yellow Cab, transportation sponsor; Professional Document Management, shredding and recycling sponsor; Davinci Sign System, sign sponsor; and Porter Industries and Northern Colorado Paper, breakfast sponsors.

For more information about speakers, panelists, exhibitors, booths and sponsorships as well as nomination forms for the Beyond the Limits Award and recycling details, go to www.NCBR.com or contact Events@ncbr.com.

#### C O R R E C T I O N S

The *Business Report* will correct any errors that appear in its pages. To suggest a correction or clarification, please contact editor Kate Hawthorne at 970-221-5400, ext. 224, or e-mail her at khawthorne@ncbr.com.

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## Johnson Dairy bankruptcy enters second year

#### Fine for illegal workers could tangle settlement

#### **By Steve Porter** sporter@ncbr.com

EATON — A bankruptcy involving what was once one of the state's largest dairy operations is grinding into its second year in Colorado Bankruptcy Court. And now there's a fine for employing illegal workers tucked into a possible

multi-million settlement with creditors. Johnson Dairy, owned by John D. Johnson of Greeley, filed for Chapter 11 bankruptcy protection in January 2009 and has been working through the legal process while trying to keep the bills paid, cows milked and a crew of workers employed.

But the dairy near Eaton ran into trouble with the Department of Homeland Security last summer when Immigration and Customs Enforcement agents determined that Johnson Dairy was employing illegal workers. The dairy, which at one time employed more than 100 people to care for about 10,000 dairy cows, was notified on July 17 that ICE intended to levy a fine of \$169,890.50 as a result of its investigation.

In a proposed negotiated settlement

"The dairy is now solvent..."

John Johnson, owner Johnson Dairy

with ICE, Johnson Dairy agreed to pay a fine of \$100,800, subject to approval by bankruptcy court Judge Sidney Brooks. The judge had not approved the proposed settlement as of press time.

Johnson's attorney, Jeffrey Weinman, filed a motion on March 5 proposing that the dairy be allowed to pay off the fine over a period of two years.

Weinman, who declined to answer any questions about the case except through e-mail, did not acknowledge that the ICE fine would diminish the amount of money ultimately available to the dairy's creditors.

"That is debatable," Weinman wrote on March 16.

#### \$50 million in claims dismissed

According to a disclosure statement filed Jan. 18 to accompany the proposed reorganization plan filed Dec. 21, the dairy is facing more than \$6 million in

claims from unsecured creditors, including feed suppliers, veterinarians and other service providers.

About \$50 million in claims were dismissed in a settlement reached Nov. 18 with the Federal Deposit Insurance Corp., which in April 2009 took over the failed New Frontier Bank in Greelev. Johnson Dairy had loans with the bank and maintained in a suit filed against the bank in February 2009 that bank officers had pressured Johnson into taking out loans that helped lead to its bankruptcy.

"The dairy is now solvent as a result of the settlement with the FDIC-R," Johnson said in the January disclosure statement.

But the dairy still faces a \$12.6 million claim by AgStar Financial Services for a \$12 million operating loan, which Johnson Dairy alleges it was forced to make to get needed capital from NFB.

AgStar and other creditors have filed objections to the disclosure statement, and Judge Brooks has continued a hearing on it until no later than April 7 to allow parties to try to reach a resolution on their objections.

Meanwhile, Johnson Dairy has been taking steps to solidify its financial position, taking advantage last summer of a herd reduction program offered by the National Milk Producers Federation to decrease milk production and increase milk prices, which have been near historic lows.

According to the disclosure state-

ment, the dairy sold 8,700 cows, earning \$10.15 million for its participation in the program and an additional \$4.8 million from the proceeds of the slaughtered cows. The sale proceeds were used to satisfy claims by FDIC and two parties that had leased cows to the dairy.

In October, the dairy received permission from the bankruptcy court to sell 3,000 heifers, reducing its herd to 1,300 bred heifers and 400 young heifers. With the \$1.850 million in net proceeds from the heifer sale, the dairy purchased 1,300 milk cows to add to its herd and anticipated increasing its number of milk cows to 3,950.

#### Getting big again

As a result, the dairy is expected to once again become one of the state's largest operations. "The dairy has decreased its expenses and currently operates only its small milk barn," according to the Jan. 18 disclosure statement. "As the economics of the dairy industry improve and the dairy gains increased funding for operations, the dairy intends to rebuild its herd of milk cows and fully utilize its facility."

And while much progress has been made in the bankruptcy case over the last vear, several issues still await resolution.

In addition to the objections to the disclosure statement and proposed reorganization plan, adversary proceedings filed by Johnson Dairy against Greg Bell,

See DAIRY, 24A

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#### www.ncbr.com | March 26-April 8, 2010

## Have we dodged the H1N1 pandemic bullet?

#### Flu season closes with fewer cases than anticipated

Jon Surbeck, Weld County's director of public health preparedness, recalls the anxiety and stress he felt faced with

an oncoming flu pandemic and the dribbling number of doses of vaccine that started arriving last fall. The pandemic



of H1N1 influenza, otherwise known as swine flu, was erupting around the world, launched out of Mexico in April

**HEALTH CARE** Steve Porter

2009. Pharmaceutical manufacturers were struggling to make the millions of doses of vaccine needed to cope with the outbreak, but production delays were hampering getting it to places like Northern Colorado.

Clinics were set up to vaccinate the most vulnerable first — pregnant women, children and people with underlying health problems — and in those chaotic early days there never seemed to be enough vaccine to go around.

"It was a very stressful campaign in terms of being asked to develop a certain response," Surbeck remembers. "We had to be very prudent to make sure that what we didn't cause a stampede."

The number of H1N1-diagnosed cases zoomed in the fall and peaked in mid-October, but by then the vaccine was starting to arrive in sufficient amounts for clinics spread across Northern Colorado to handle the demand.

And then a funny thing started to happen. Well, not funny for those who suffered through the flu and certainly not for those who died from it. But the steamrolling pandemic that many feared could kill unimaginable numbers proved to be ... not that bad.

As of March 19, Weld County had recorded no deaths from the flu. Larimer County counted three deaths — all people in their 50s — and one that looked like it was caused by the flu. "I don't think we'll ever know about that one," said Adrienne LeBailly, M.D., Larimer County Department of Health and Environment. "We were just happy we had no pediatric deaths.'

LeBailly, who was recently honored by the McKee Medical Center Foundation for helping guide the H1N1 response in Larimer County, said the county has administered 18,000 vaccinations and is still giving shots, but added "the demand has dropped pretty significantly from January on."

Still, she's not yet ready to say the danger has passed. "All you have to do is declare it's over and then..." she said. "We're hopeful there won't be a recurrence, but flu season can actually go into May."

Weld County, which ultimately distributed well over 200,000 H1N1 vaccine doses, administered about 16,000 shots, about 435 of those in February, said Surbeck, who also acknowledged that the risk is not yet over. "We'll be continuing our operations at least through March and April."

#### New cases dwindling

New H1N1 cases in Colorado have been dwindling since January, and the Colorado Department of Public Health and Environment reported no new cases for two weeks in February and in early March.

The state health department reported 60 flu-related hospitalizations in Larimer County through March 6, with 15 definitely attributed to H1N1. There were 108 such hospitalizations in Weld County, with 37 chalked up to H1N1.

Younger people in general seemed to be most affected by H1N1, and the national Centers for Disease Control in Atlanta reported on March 12 that it had received reports of 329 laboratoryconfirmed pediatric deaths with 277 of those due to H1N1 since April 2009.

Colorado has had 12 pediatric flu

deaths this season compared to seven last year and two the year before, according to state health department spokeswoman Joni Reynolds. She said the state has so far distributed 1.615 million H1N1 vaccine doses.

Statewide through March 6, Colorado reported a total of 69 flu deaths, 57 among adults; 84 percent of all who died had underlying health conditions.

So a major pandemic in 2009-10 did not materialize and hope continues that it won't. But the mild pandemic did offer some lessons to health officials.

LeBailly said the pharmaceutical industry's reliance on growing vaccine in chicken eggs proved to be unreliable and she predicts the method will be used less in the future. "It was really almost a miracle that we got (the vaccine) out when the outbreak was peaking," she said.

Surbeck looks back on the experience "as a blessing and a gift."

"It was the first time in most people's lifetimes that they saw a pandemic that could have been really devastating," he said. "I think it was a wake-up call for us, a once-in-a-lifetime opportunity to really look at our preparedness and response plans."

*Steve Porter covers health care for the* Northern Colorado Business Report. He can be reached at 970-221-5400, ext. 225, or at sporter@ncbr.com.



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## Software change bigger than Amazon issue

#### Download sales tax could be headed for lengthy legal battle

Amazon's seemingly nonsensical firing of its Colorado affiliates grabbed most of the attention following a litany of state tax law changes

last month. In late

February, the Legislature passed and Gov. Bill Ritter signed a series of bills to raise tax revenue, including lifting exemptions on items ranging



#### **TECHNOLOGY** Kristen Tatti

from candy and soft drinks to agricultural compounds and pesticides, and asking out-of-state online retailers to report sales taxes owed by customers in Colorado. Amazon reacted by disassociating from Colorado-based websites that drove traffic to its site. That tax is expected to generate up to \$4.7 million in the 2010-11 fiscal year.

Another change, though, will have a bigger impact on the state's budget and on Colorado businesses. For decades, state residents and businesses have had to pay sales tax on software only if it was packaged — downloads were not taxed. Thanks to House Bill 1192, any standardized software — on disk or downloaded — will now be subject to sales tax. Custom software will continue to be sales tax-free. The new law is expected to generate \$23.7 million in the 2010-11 fiscal year.

The Colorado Software and Internet Association fought tooth-and-nail to head off the software tax. President Su Hawk called it the "most dangerous bill ever in CSIA history" in a January blog post. Despite her disappointment in the passage of HB 1192, Hawk counts a few victories. As originally written, the tax would have included cloud computing; software as a service, or SaaS; and other emerging IT services that are exempt in the final law.

The CSIA is worried that this tax will have far-reaching and long-term negative impacts on the state's software industry. Colorado-based IT teams might be passed over for professionals in one of the 38 states that do not tax downloadable software, or there could be harsh repercussions for state software companies targeted for acquisition, Hawk said. "The biggest concern I have is the

unintended consequences," Hawk added. She also worries that once businesses

fully understand the impacts of the bill, they will feel slighted by the Legislature. The discussion is far from over.

While the state issued emergency regulations to get the tax changes into effect almost immediately, a final rulemaking hearing will be held on a date that had not been set at press time.

"We'll certainly get a lot of feedback," said Mike Couch, spokesman for the Department of Revenue. "This has been an unsettled area of taxation for a long time."

#### Software tax different

Colorado's software tax regulations were first formulated in 1977 — the same year personal computers hit the world market. The regulations called for a two-part test to decide whether or not a piece of software was taxable, and any reasonably intelligent businessperson could plan his or her software purchase in a way to circumvent the taxes, according to Bruce Nelson, a senior tax manager for EKS&H in Fort Collins.

As a result, the Colorado Department of Revenue started looking into changing the code in the mid-1990s. Under the leadership of Mary Michael Cooke, named executive director in 2002, the department began requiring sales tax on all standard software that had a material existence — it could be physically held. Nelson said that provision wasn't popular with everyone at the time, especially within the Department of Revenue.

Nelson feels that there is a legal battle brewing. On the Department of Revenue website, the software sales tax changes are listed along with the newly eliminated exemptions.

"The software regulation is different," Nelson said.

There is a difference between a tax exemption and a tax exclusion. An exemption takes something that is part of the tax base out of it, while an exclusion is something that is not a part of the tax base to begin with. Nelson said that downloadable software was not a part of the tax base, therefore it was an exclusion. The recent changes were to the definition of what is tangible property, pulling downloadable software into the tax base.

"That's a key difference, and it could be significant for a TABOR violation," he said.

Hawk wouldn't confirm that the CSIA is preparing for a legal battle, but she also pointed out the potential for TABOR issues.

"We think that there are elements that are a brand-new tax," Hawk said.

Nelson also pointed out that different rules of taxation could soon lead to companies doing business in multiple states paying more than their fair share. There is a push now to get all states to adopt a multiple-points-of-use method to allow the state where software user licenses are used to collect the taxes, but not all states have signed on. Without it, a company could be held accountable for paying the full sales tax on its software purchases in its base state as well as taxes for its licenses used in other states.

"The software people are correct in being apprehensive about this," he said. "This is an area that is going to be revisited because technology is changing so fast."

*Kristen Tatti covers technology for the* Northern Colorado Business Report. *She can be reached at 970-221-5400, ext. 219 or ktatti@ncbr.com.* 



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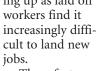
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# Suddenly laid off or in career transition?

Check emotional baggage, then take off for new job

The national unemployment rate hovers around 10 percent and nearly 10 million Americans are unemployed. According to the Bureau of Labor

Statistics, 6.3 million people are long-term unemployed which means they have been out of work for 27 weeks or longer. The longterm unemployment rate is trending up as laid off



These facts are dismal but they don't even begin to describe the emotional toll that bein

describe the emotional toll that being unemployed takes on people. Losing a job stirs up intense feelings of sadness, anger, betrayal and fear. Being laid off can come as a devastating shock, eroding confidence and one's sense of selfworth.

**THE CAREER** 

**ENTHUSIAST** 

Carrie Pinsky

Layoffs are so widespread that it has become increasingly clear that the decisions are cost-driven and have little to do with an employee's skill level or value. Yet, a stigma remains. Even though the layoff was not the worker's fault, feelings of shame and disgrace are common.

We live in a culture that values "getting back on the horse." We admire people who buck up and face life's challenges with a positive attitude. There are times when this serves us well but certain life events, such as divorce or being laid off, warrant taking the time to appropriately grieve.

Many people receive their walking papers one day and begin polishing their resumes and reaching out to contacts the very next. This knee-jerk reaction might appear proactive, but it can backfire. Candidates often imagine they are presenting themselves well but hiring managers and recruiters can sniff out emotional baggage like scent hounds on a fox hunt.

#### Accepting change not chosen

This is precisely why Johnna Bavoso wrote "From Laid Off to Living," a guidebook designed to help people process the emotional aspects of job loss. The book is not about building a better resume or nailing the interview. "From Laid Off to Living" is about grieving loss and learning how to accept change that was not chosen. Bavoso helps people maneuver through the cycle of grief to deal with what she refers to as "The Was and The Is," in order to visualize and create a better "Will Be."

Bavoso has spent her entire career helping people through change. Since

1983, her consulting practice, The People Business Inc., has focused on helping people within organizations effectively manage change. Bavoso realized that the same skills apply to people outside of the workplace.

Last summer, she began facilitating a support group to help laid-off friends and colleagues explore and express their feelings in a safe environment. Less than a year later the guidebook has been published and the Larimer County Workforce offers support groups based on her curriculum. Participants have described the experience as very valuable in helping them through the loss and giving them the skills to move on with life.

According to Bavoso, "Unless people work through the emotional aspects of change, they won't be able to manage the practical side of finding a job or making a career transition."

#### Laid Off Camp

Laid Off Camp is another innovative program offered through the LCWC. Kevin Buecher and Nick Armstrong developed this playful camp concept to bring people together to explore new career paths. "Laid Off Camp structures learning around the people in the room rather than on a series of slides projected on a wall," the two local innovators explained. "At a typical seminar or conference, there is one expert on the stage sharing information with many people. This can leave participants feeling suppressed and passive."

Laid Off Camp is based on the 'many to many' approach to learning, according to Buecher. "People participate in the truest sense of the word. They are encouraged to tap into and share their inherent talents and strengths which creates a unique learning experience for everyone."

Armstrong adds that participants leave feeling energized and positive about the value they offer. "It really doesn't get any better than that when it comes to empowering people to make positive change in their lives," he said.

You may be one of many people who has faced the grim reality of going home to tell loved ones that you no longer have a job. Don't give short shrift to your emotions, and avoid going into isolation. Working within the context of a supportive group to understand and process your feelings, and to eventually explore what is next, can be extremely beneficial.

Visit the LCWC website at www.larimerworkforce.org for information about these, and many other, free programs available to help people through the emotional, intellectual, and creative challenges of making smooth and successful career transitions.

Bavoso can also be reached at johnna@fromlaidofftoliving.com, and Buecher and Armstrong can be contacted through www.laidoffcamp.com

*Carrie Pinsky also blogs about employment-related topics at The Career Enthusiast on www.ncbr.com.* 

## THE EDGE



Snapshots of life outside the office

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#### COLUMNS



Innovation Continuous process improvement still worth the effort Page 14A

#### ETC.

Calendar Events, seminars and dates to look forward to Page 10A

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### LISTS

**Region's largest** 

Windsor employers Page 15A

Chambers of Commerce Page 20A

**Greeley & Evans** employers Page 21A



ON MARKETING Jessie Halverson

## Marketing gets small on mobile Web

It's time to design e-commerce sites for new handhelds

#### By Joe Dysart news@ncbr.com

Industry experts expect the number of mobile phones on the planet with Web access will overtake the number of PCs with the same by 2013, and by 2014, the market penetration of mobile phones worldwide will be at 90 percent. The installed base of smartphones will reach 1.32 billion units by then, according to online research firm Gartner.com

The clear message: All e-retailers need to seriously consider adding a mobile-friendly version of their website to allow content to load easily on the relatively tiny screens of iPhones, Blackberries, Android phones and the like now. Indeed, similar findings in other studies reinforce the wisdom of designing a special website, or series of special sites, for mobile device users.

A 2009 Retail Holiday Season Shopper

See E-COMMERCE, 25A

#### Smart and social, too

Smartphone users have accessed social networking websites through their mobile browsers 8.3 percent more this year than they did last year, according to research by comScore.

The study found that while 22.5 percent of smartphone users accessed a social networking site in January 2009, 30.8 percent accessed sites like Facebook and Twitter during the same month in 2010. In fact, using Facebook through a mobile network grew 112 percent in the past year, while tweeting on smartphones grew by 347 percent.

"Social media is a natural sweet spot for mobile since mobile devices are at the center of how people communicate with their circle of friends, whether by phone,

text, e-mail, or, increasingly, accessing social networking sites via a mobile browser," said Mark Donovan, comScore senior vice president of mobile studies.

Another recent report, by Reuters, found that increased use of smartphones for the mobile Web is fueling a developing market for wireless phone applications as well as mobile advertising.

SOURCE: VISAGEMOBILE.COM

# facebook.

How to play nice in social media world

#### Just like in kindergarten, be sure to share with friends

The whole "social media" craze - and the everexpanding number of websites and applications that fall under that umbrella --- can seem more urgent and overwhelming than staring down a blank tax form on April 15.

But unlike taxes, social media strategy has a warmer, fuzzier side, and many of the ideas that make it work are concepts you learned when you were a kid. Include everyone. Share. Be nice. They're timeless ideas with the power to help you make friends now just like they did back then.

To make social media more approachable, think of the social media sites as friends. Facebook is your retired aunt who wants to share her favorite casserole recipe; Twitter is your fast-talking cousin who speaks in fragments and sometimes switches topics mid-breath; and LinkedIn is your mom, intent on putting you in touch with others who will ensure your permanent well-being (so she can stop worrying about your future).

Like your colorful spread of friends and family, social media sites have distinct personalities, but they have just as many commonalities. They're best enjoyed in groups (the more the merrier), they should be OK with sharing (that's taking and giving), and they are often grounds for sharing memorable events.

#### See MEDIA, 31A



## **ALENDAR**

- March 26 27 Northern Colorado Writers Conference, from 12:30 p.m. to 4:30 p.m., Hilton Fort Collins, 425 W. Prospect Ave. in Fort Collins. Cost: \$260/NCW members, \$310/nonmembers, \$225/one day only, \$10/keynote only. Contact: Kerrie Flanagan at 970-556-0908 or kerrie@northerncoloradowriters.com.
- March 26 OpenStage Theatre Fundraiser "Casino Royale," from 7 to 11 p.m., Sunset Events Center, 242 Linden St. in Fort Collins. Cost: \$50. Contact: OpenStage at 970-484-5237 or www.openstage.com.
- March 28 Hairspray the Musical, from 3 to 6 p.m., Union Colony Civic Center, 701 10th Ave. in Greeley. Cost: \$44, \$39, \$29. Contact: Andy Segal at 970-350-9455 or and rew.segal@greeleygov.com.
- March 29 Laid Off Camp, from 1 to 6 p.m., Larimer County Courthouse Offices, 200 W. Oak St. - First Floor in Fort Collins. Cost: free. Contact: Lucinda

- at 970-498-6611 or Ikerschensteiner@larimer.org. March 31 - A journey into the minds of masters... a
- 50 Interviews Multi Author Launch/Celebration, from 7 to 9 a.m., Everyday Joe's Coffee House, 144 S. Mason St. in Fort Collins. Registration Deadline: March 24. Contact: Brian Schwartz at 970-215-1078 or brian@50interviews.com.
- March 31 Planning for Business Success, from 8 to 11 a.m., Loveland Small Business Development Center, 441 E. Fourth St., Suite 101a in Loveland. Cost: \$40. Contact: Mary Ann Huffines at 970-667-4106 or maryann@lovelandsbdc.org.
- April 1 Loveland Chamber of Commerce Business After Hours, from 5:30 to 7:30 p.m., Medical Center of the Rockies, in Loveland. Cost: \$12 or \$15 at the door. Contact: Nicole Hegg at 970-774-4792 or NHegg@Loveland.org.
- April 1 Business Planning for Success, from 8:30 a.m. to noon, SBDC office , 125 S. Howes St., Suite

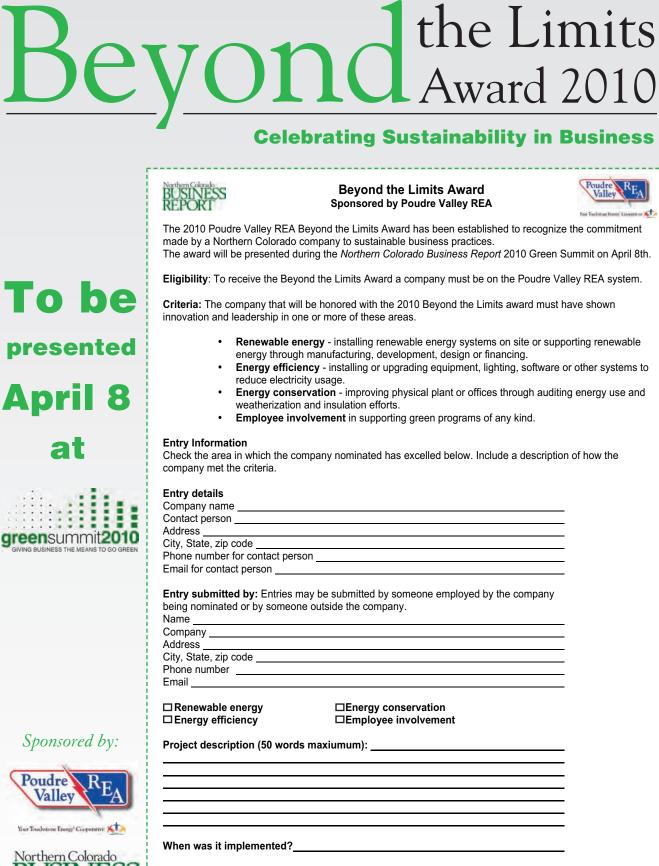
150 (Key Bank Tower) in Fort Collins. Cost: \$40, \$50/day of. Contact: SBDC at 970-498-9295 or www.sbdc-larimer.com.

- April 2 Artist Adaptations exhibit, starting at 5 p.m., Art Center of Estes Park, 517 Big Thompson Ave. in Estes Park. Cost: Free. Contact: Suzy 970-577-9900 Blackhurst at or sblackhurst@estes.org.
- April 2 Teen Flashlight Easter Egg Hunt, from 7:30 to 9 p.m., Eastman Park, in Windsor. Contact: Dawn Ausmus at 970-674-3516.
- April 2 Marketing Intervention Stop the waste. Regain control!, from 8 a.m. to 5 p.m., MacKenzie Place Lodge Room , 4750 Pleasant Oak Drive in Fort Collins. Cost: \$95. Contact: Phil Schwolert at 970-402-3270 or www.SmallBizFuel.com.
- April 2 Grand Opening of Cohere Coworking Community, from 6 to 9 p.m., Cohere Coworking Community, 215 Jefferson St., Second Floor in

xt.

Fort Collins. Cost: Free. Contact: Angel Kwiatkowski at 970-219-4061 or fccoworking @gmail.com.

- April 2 Abby's Signature Concert Series Good Friday Concert, from 9:30 to 11 a.m., First Presbyterian Church, 531 S. College Ave. in Fort Collins. Cost: Free. Contact: Jodee Hinton at 970-663-3500 or jodee.hinton@pathways-care.org.
- April 3 Till Death Do Us Part: Late Nite Catechism 3, from 7:30 to 10 p.m., Union Colony Civic Center, 701 10th Ave. in Greeley. Cost: \$28, \$25, \$20 Center Circle \$45. Contact: Andy Segal at 970-350-9455 or andrew.segal@greeleygov.com.
- April 5 26 Microsoft Excel Online (Part 1), Front Range Community College, 4616 S. Shields St. in Fort Collins. Cost: \$75. Registration Deadline: March 29. Contact: Laurie Rue at 970-204-8686 or laurie.rue@frontrange.edu.
- April 5 First Step Selecting Your Business Type, from 8 to 10 a.m., Loveland Small Business Development Center, 441 E. Fourth St., Suite 101a in Loveland. Cost: \$25. Contact: Mary Ann Huffines at 970-667-4106 or maryann@loveland sbdc.org.
- April 6 Fort Collins Area Chamber Business Knowledge Bites, starting at 11:30 a.m., Fort Collins Chamber, 225 S. Meldrum St. in Fort Collins. Cost: \$15/chamber member, \$20/nonmember. Registration Deadline: 4/5/2010. Contact: Fort Collins Chamber at 970-482-3746 or www.FortCollinsChamber.com.
- April 6 Front Range PC Users Group presents Social Networking Tools, from 7 to 9 p.m., Fort Collins Senior Center, 1200 Raintree Drive in Fort Collins. Contact: Mike Morris at 970-461-2002 or twriterext@gmail.com.
- April 7 8 Bureau of Industry and Security, from 8:30 a.m. to 4:30 p.m., World Trade Center, 1625 Broadway, Suite 680 in Denver. Contact: Justn Szymik at 303-592-5757 or wtcdenver@att.net.
- April 8 EnvirOvation A Climate Wise Showcase, starting at 3 p.m., Drake Centre, 802 W. Drake Road in Fort Collins. Contact: Climate Wise at 970-221-6600 or www.fcgov.com/climatewise/.
- April 8 Next Step, Cash is King, Cash Flow Basics, from 8 to 10 a.m., Loveland Small Business Development Center, 441 E. Fourth St., Suite 101a in Loveland. Cost: \$25. Contact: Mary Ann Huffines at 970-667-4106 or maryann@loveland sbdc.org.
- April 9 IMC Breakfast: Secrets to Selling and Closing in a Tough Economy, from 7 to 9 a.m., Denver Athletic Club, 1325 Glenarm Place in Denver. Cost: \$25/members, \$30/non-members. Contact: Theresa M. Szczurek, IMC Marketing Chair at 303-443-8674 or tms@TMSworld.com .
- April 9 Loveland Mountain View Rotary 3rd Annual Charity Hoedown, from 5:30 to 11 p.m., Ellis Ranch & Events Center, 2333 Ellis Ranch Lane in Loveland. Cost: \$50/person, \$75/couple. Registration Deadline: call for details. Contact: Monica Graham at 970-690-1576 or graham@carpetnetworkco.com.
- April 9 Hoedown Fundraiser at Ellis Ranch for Partners Mentoring Youth, from 5:30 to 11 p.m., Ellis Ranch & Events Center, 2333 Ellis Ranch Lane in Loveland. Cost: \$50/person, \$75/couple. Contact: graham@carpetnetworkco.com at 970-690-1576 or graham@carpetnetworkco.com.
- April 9 Microsoft Project Level I, from 8 a.m. to 5 p.m., Front Range Community College - BP152, 4616 S. Shields St. in Fort Collins. Cost: \$179 (includes textbook). Registration Deadline: 4/06/2010. Contact: Laurie Rue at 970-204-8686 or laurie.rue@frontrange.edu.
- April 10 17 Microsoft Excel 2007-Intermediate, from 9 a.m. to 1 p.m., Front Range Community College - BP152, 4616 S. Shields St. in Fort Collins. Cost: \$149 (includes textbook). Registration Deadline: 4/07/2010. Contact: Laurie Rue at 970-204-8686 or laurie.rue@frontrange.edu.
- April 10 Voyage to Africa 7th Annual Hard Hat Gala to benefit Habitat for Humanity, starting at 6 p.m., Embassy Suites Loveland, in Loveland. Cost: \$80 individual ticket, \$140 couple tickets. Contact: Shannon Hein at 9704882704 or shein@fortcollinshabitat.org.



**Nomination Deadline** Nominations must be received by March 26, 2010.

When the nomination form is completed email it to De Dahlgren, NCBR marketing and events director, at ddahlgren@NCBR.com.

## TIME OUT



IT'S A VISIONING THING - 1. Jeremey Klop, senior associate with Fehr & Peers Transportation Consulants; and Judy Dorsey, president of Brendle Group; helped the city of Fort Collins coordinate the Plan Fort Collins Thought Leaders visioning exercise on March 4 at the Fort Collins Senior Center. 2. Kira Friedman, co-owner of Harper Point Photography, networks with Morgan Jackson of United First Financial at the NoCo Entrepreneur Network Meet-up on Feb. 22. 3. Candice Hartley, left, graphic designer at Lamp, Rynearson and Associates Inc.; and Timiry Krieger, business development coordinator for CTL Thompson Inc., stop by the various department displays at the Plan Fort Collins kick-off event on March 3. 4. Alex Estevez, left, member of the Anderson & Whitney PC audit team; Jason Castle, student; Amanda Castle, with Watkins & Schommer Inc.; and Jorge Chavez, staff accountant for Bruce Preston CPA PC, take a break from the busy tax season for a little networking at the March 4 Greeley Young Professionals event at Kenny's Steak House.

photos by Business Report staff; Greeley Chamber of Commerce





E-mail your event photos to Editor Kate Hawthorne, khawthorne@ncbr.com. Include complete identification of individuals.

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## BRIEFCASE

#### Nonprofit notes

Turning Point Center for Youth & Family Development serving Northern Colorado is seeking individuals to fill openings on the agency's board of directors. Candidates should have exceptional qualities to contribute including fundraising and development, legal expertise, business networking talents and other qualities. Information on application and minimum expectations can be found at www.turningpnt.org. Applications may be faxed to Dana Tringo 970-221-2727 or e-mailed to dtringo@turningpnt.org.

**Rodizio Grill** in Fort Collins raised over \$1,800 through sales for The Matthew's House throughout January and February. During January, Rodizio Grill donated a portion of proceeds to The Matthew's House. In February, The Matthew's House sold gift certificates with 100 percent of the sales going back to itself.

Retirement planning firm GrowSecure Inc. of Loveland collected 118 pounds of donated items and food through an appreciation event for its clients. All canned goods have been donated to the Larimer County Food Bank in Fort Collins and will be distributed to both Fort Collins and Loveland residents.

Natural gas company DCP Midstream donated \$10,000 to Weld Food Bank to support the organization's effort to provide sustainable safe

and nutritious resources for families in need. Weld Food Bank will use this contribution for its general operations and to further its mission of leading and engaging our community in the fight against hunger.

Over \$14,000 was collected for the Food Bank for Larimer County during the fifth annual Great Plates of Downtown event in Fort Collins. The event provided the public with opportunities to support the Food Bank for Larimer County by encouraging attendees to "leave the change" after enjoying the great dinner specials during the two-week event. This donation will provide enough food to local families for more than 50,000 meals.

**BBB** Circle of Trust You are invited to the 12th Annual **Better Business Bureau Torch Awards for Business Ethics** Thursday, April 15, 2010 Platinum Sponsor at the Embassy Suites Hotel PINNACOL I-25 at Crossroads Boulevard, Loveland Reception at 5:00 p.m. ASSURANCE Dinner and event at 6:30 p.m. Media Sponsors Also presenting the 8th Annual BBB/Rotary \$5,000 Northern Colorado WYOMING BUSINESS Ethics Scholarship. REPORT **Presenting Sponsors** Colorado GUARANTY BANK AND TRUST COMPANY state Real People. Real Possibilities." ACHE BANK & TRUS



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#### **NEW PRODUCTS AND SERVICES**

Larimer County Human Resources department has a new system for filling jobs at the county. The system, NEOGOV Insight Enterprise, is a Webbased, workforce management solution specifically designed for use by government. The system incorporates all aspects of recruitment, selection, applicant tracking, workflow automation, reporting and analysis. The system can be located at www.larimer.org

#### **NEW LOCATION**

Natural Grocers by Vitamin Cottage, a Colorado-owned, independent grocery chain with a focus on natural and organic products, has opened at 2819 35th Ave. in Greeley.

#### DEADLINES

The UnitedHealthcare Children's Foundation is seeking grant applications from Colorado families in need of financial assistance to pay for their child's health care treatments, services or equipment not covered by their commercial health insurance plans. Qualifying families could receive up to \$5,000 to help pay for medical services and equipment such as physical and occupational therapy, prescriptions, wheelchairs, orthotics, eveglasses and hearing aids. Grants are also provided in cases where insurance may cover only a portion of the expenses. To be eligible for grants, children must be 16 years of age or younger. Families must meet economic guidelines, reside in the United States and have a commercial health insurance plan. Parents and legal guardians may apply for grants online at www.uhccf.org.

The deadline to submit applications for two \$2.500 scholarships to outstanding Larimer County high school seniors who desire to further their education at a university, college, junior college, or technical institution is extended to April 1. Representatives from each of the area high schools have been provided with the information for these scholarships. Details and forms necessary for applying can also be found via a link on the Larimer County Clerk and Recorder website main page at www.larimer.org/clerk.

#### **ANNIVERSARIES**

The Brighton Economic Development Corp. celebrated its 35th anniversary earlier this month with a gala at the Armory in Brighton. An art auction of four paintings by Brian Olsen of Art in Action followed the performance and raised \$8,325 to help support the BEDC.

#### **MISCELLANEOUS**

The Loveland Chamber of Commerce has added investors Neighbor To Neighbor, Longs Peak Credit Union, Action Staffing Solutions, Hip Mountain Mama, In Your Home Physical Therapy, 7-Eleven Boise, Group Inc. Real Estate/Bob Skillman, United States Army Recruiting Command, M & E Painting, Genteel Printing & Graphics, Philip Kembel CPA LLC, Pourhouse Bar & Grill, Advantage Research, GrowSecure and SitTxT Broadcast to its list of business professionals.

The Fort Collins Area Chamber of Commerce added members Morgan Stanley Smith Barney, The Pursuit Church and Welsh Insurance Co.

Be Local Northern Colorado welcomed new and renewing members Home State Bank, **Employment Solutions, Rising Sun Farm, Access** Printer Supplies Inc., A-Train Marketing Communications, Markley Motors Inc., Love Bug Inc., Horsetooth Hot Sauce, Metonomy, and Full Circle Marketing. Be Local Northern Colorado supports locally owned independent businesses. For information visit www.BeLocaINC.org.

## ON THE JOB

#### NONPROFIT

Susan Burke has been named the director of communications and strategic partnerships for the Colorado chapter of the National MS Society where she will be responsible for elevating awareness of multiple sclerosis and local programs and services in addition to expanding community involvement and support.

The Colorado chapter of the National MS Society honored Brant Gluth of Fort Collins with the 2010 MS Champion Award, which is presented someone living with MS who has not let the challenges become an obstacle to leading a full life. The Colorado chapter also honored Chad and Troy McWhinney of McWhinney with the 2010 Hope Award for outstanding community service, leadership and philanthropy.

#### ACADEMICS

Poudre School District selected eight teachers for the 2010 Excellence in Education Award. The recipients are: P. Diane Williams, Irish Elementary School, Bonnie Cowen, Poudre High School, Judy Oakleaf, Boltz Middle School, Mary Sue Landrum-Ehrlich, Eyestone Elementary School - Excellence in Education Award; Debi Varoz, Fossil Ridge High School, Tom Lopez, Rocky Mountain High School, Sue Bartlett, Rocky Mountain High School - Mary Hull Award; and Ericka Freed, Rice Elementary School - Promising Teacher Award. Rotary Clubs of Fort Collins received the Community Education Advocate Award.

Janice Payan, associate professor of marketing at the University of Northern Colorado's Monfort College of Business, has been awarded the Fulbright-Vienna University of Economics and Business Administration Distinguished Chair for spring 2010. The Distinguished Chair awards are considered among the most prestigious appointments in the Fulbright Scholars Program.

Right To Read, Weld County Inc. appointed Rochelle Mitchell-Miller as executive director. Right To Read offers ESL, ABE and Cultural Orientation with literacy-based curriculum to Weld County adults, with an emphasis on helping the burgeoning population of refugees and asylum-seekers.

For their outstanding contributions through a vast array of publications and extensive research in their respective fields, Adele POFF Howe of computer science, and LeRoy Poff of biology, have been named Professor Laureates 2010 by the Colorado State University College of Natural Sciences.

#### **HEALTH CARE**

Legacy Services LLC, providing services and support TANGUAY for seniors in the Fort Collins and Loveland area, welcomes Jen Tanguay as a care manager. Legacy Services is owned and operated by Becky Lindsey, a licensed clinical social worker and certified geriatric care manager. Legacy Services specializes in care management, LINDSEY providing third-person consulting to seniors and their families, recommending plans to provide seniors with a safe living environment while maintaining their quality of life.

#### **REAL ESTATE**

Mike Davis of Re/Max Traditions in Longmont and Mike Pesce, broker associate with RE/MAX Action Brokers, each earned the Certified Distressed Property Expert designation. Robert Kaczanowski completed the new home sales course to earn his Certified New Home Specialist designation. Abby **Renner** completed the real estate industry's most comprehensive designation for the use of the U.S. Government's FHA 203k Home Purchase and Renovation Loan Program.

Steve Griffith has opened a new commercial

real estate brokerage firm in Fort Collins – Griffith Realty Associates - focusing on large office, industrial and investment properties. He brings 17 years' development, brokerage and investment experience.

#### GOVERNMENT

Mike Gavin, emergency manager for the city of Fort Collins and battalion chief with Poudre Fire Authority, has been elected as the new State All-Hazards Advisory Committee Chair. As chair of SAHAC, Gavin will also sit on the SAC as a voting member. The SAHAC provides advice on all matters related to all hazards emergency management, coordinates and facilitates information, makes recommendations to the Governor's Homeland Security All-Hazard Senior Advisory Committee.

#### **MISCELLANEOUS**

JJ Hannah, broker at Keller Williams Realty, has been named chairman of the board for the Fort Collins Downtown Business Association replacing Lee Swanson when his term expired in January.

The Dog Writer's Association of America awarded Fort Collins-based authors Sasha Foster and Ashley Foster with the 2009 Maxwell Award for Best Care and Health Book and the 2009 Dogwise Book of the Year Award for "The Healthy Way to Stretch Your Dog, A Physical Therapy Approach."

If you have an item to share about a promotion. job change or career news of note, e-mail it to nguillaume@ncbr.com, or mail it to On The Job at NCBR, 141 S. College Ave., Fort Collins, CO 80524.





HOWE





## Critical path even more critical in down economy

The man who started the world on the journey to continuous process improvement was W. Edwards Deming, who also is credited with helping to rebuild Japan into a manufacturing powerhouse after World War II.

In his 1993 book, "The New Economics: For Industry, Government and Education," Deming wrote that America was living on fat, a transformation in management was needed, and only a quality product or service would create a sustainable market. His writings form the beginning of our journey to systems thinking, innovation and strong customer focus.

As a result of what I call the "quality reformation" we became aware of the

value and power of defining work processes and tracking their performance. It was a discipline that everyone recognized would produce greater efficiency, and most of us have been through a series of process and quality management training over the last decade — Kaizen, True North, Lean Six Sigma, and Total Quality Management, to name a few of the available systems.

However, in the 1990s, we were in a time of abundant resources and the desire to create discipline was not there. Not everyone "wasted" the process knowledge, of course; franchise businesses live and die based upon repeatable processes.

Why should we care about total quality management TQM in 2010?

Limited resources, unpredictable markets, constant change and uncertainty are the norm. As we come to grips with the fact that ever-expanding growth is not sustainable, perhaps we need to take a hard look at quality and process management for direction.

We could start with one Japanese company that became known for its quality manufacturing process and culture of continuous improvement — Toyota. They are now becoming the poster child for what happens when you grow too quickly by abandoning practices that once produced products synonymous with quality and longevity.

During these lean times every organization must face an exciting challenge.

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growth? Are your



PRACTICING INNOVATION Shirley Esterly

processes repeatable and predictable? Can you track the performance of processes over time? Are you able to make data-driven decisions?

If you answered no to any of these questions, you are not alone. The ability to improve performance and identify our essential services directs us to adopt a system for optimization that enhances performance and inspires people. Focusing on the essential services will help identify waste and allow your organization to reclaim capacity.

#### Define your critical path

The overall goal of process management is to create work processes that are defined, understood, repeatable and predictable. This can be a simple task of defining the steps in a given process, determining the input and output, and identifying the issues and challenges that exist. Roles and responsibilities must be clarified and accountability for task completion agreed upon.

The process will help you define the "critical path" — a project management term that means you know which tasks are required to achieve a milestone in the shortest amount of time.

What three steps could you take right now to move your organization toward a process management discipline?

■ First, identify the low-hanging fruit: You could make obvious and easy changes that would produce results immediately. Low-hanging fruit is usually found in processes that currently have workarounds and are known to be problematic. Identify and prioritize the issues your organization faces today and there will likely be opportunities for improvement.

• Second, seek the advice of individuals from across the spectrum of work. Be sure to include everyone who touches the process: managers, financial analysts, customer service, sales, and any other appropriate functions. Each person has a unique perspective on the work and together they will construct a complete picture of the process for producing a given service or product. With everyone working together it is easier to identify waste and areas where even small changes can make a big difference.

■ Finally, research and educate yourself on process management. Read a book, search the Web, but most of all keep it simple. Complexity is your enemy at the start. Don't fall into the trap of thinking that a more complex approach will produce better results. If you make it too complicated, you will fail.

Shirley Esterly is a master facilitator and systems thinker who works with clients to build sustainable business practices. She can be reached at sae@quantumwest.com.

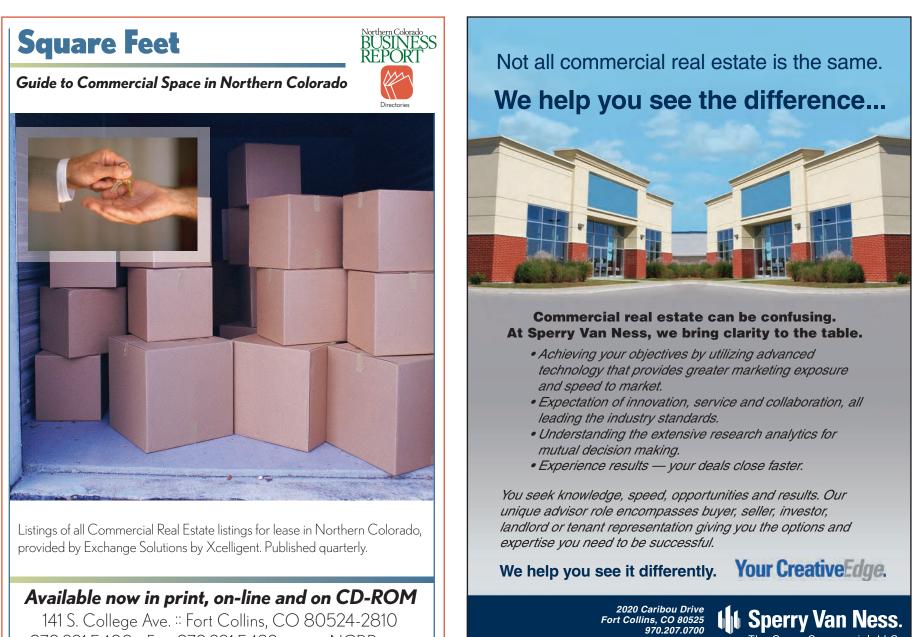
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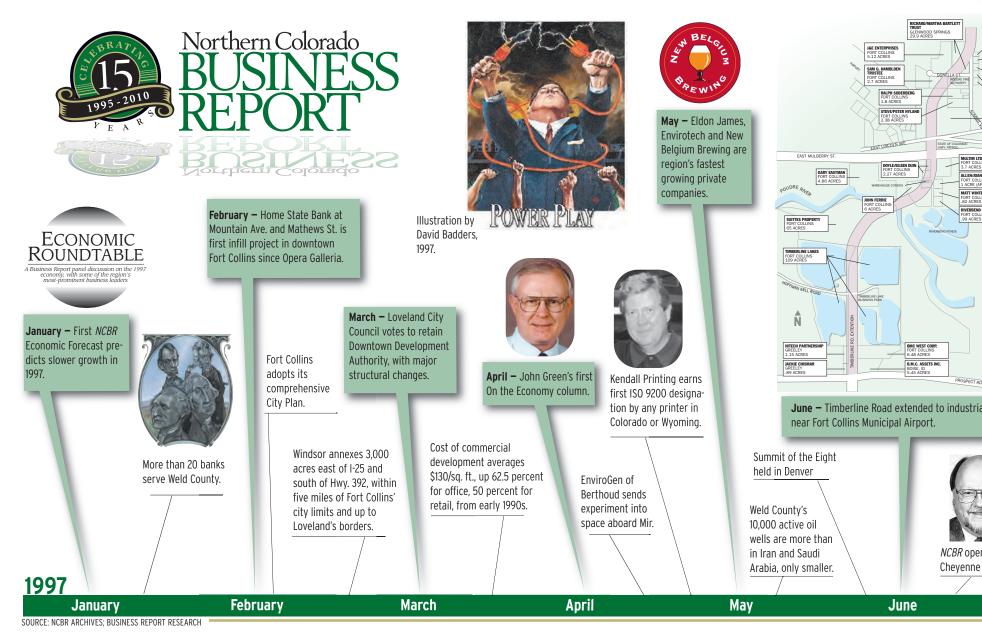
## Largest Windsor Employers

L	ar	gest Winds	or Em	ploye	rs		<b>L</b> DataBank
Pri	va	te sector, ranked	by numbe	er of emp	oloyees		The Vault's Always Open
RANK	PREV RANK	COMPANY Address Phone/fax	EMPLOYEES 2010 EMPLOYEES 2009	REVENUES 2009 Revenues 2008	TYPE OF BUSINESS	E-MAIL WEB SITE	PERSON IN CHARGE TITLE YEAR FOUNDED
1	3	CARESTREAM HEALTH INC. 2000 Howard Smith Ave. West Windsor, CO 80550 970-304-4600/970-392-3425	600 650	N/A N/A	Medical films.	N/A www.carestreamhealth.com	Mike Haas Site manager 2007
2	2	VESTAS BLADES AMERICA INC. 11140 Eastman Park Drive Windsor, CO 80550 970-674-6100/970-686-1103	500 650	N/A N/A	Manufactures the blades for wind turbines.	vestas@vestas.com www.vestas.com	Hans Jespersen 1979
3	1	KODAK COLORADO DIVISION 9952 Eastman Park Drive Windsor, CO 80551 970-686-7611	400 700	N/A N/A	Consumer and commercial imaging products.	N/A www.kodak.com	Rob Gray Site manager 1969
4	5	OWENS-ILLINOIS INC. (O-I) 11133 Weld County Road 64-3/4 Windsor, CO 80550 970-674-3800/419-247-2505	206 200	N/A N/A	Glass container manufacturer.	N/A www.o-i.com	Norm Love Dwayne Wendler Plant manager General manager 1903
5	NR	SAFEWAY FOOD & DRUG 1535 Main St. Windsor, CO 80550 970-674-117/970-674-1166	84 N/A	N/A N/A	Grocery store.	N/A www.safeway.com	Scott Grimmett Division president 2002
6	6	UNIVERSAL FOREST PRODUCTS INC. 15 Walnut St. Windsor, CO 80550 970-686-9651/970-686-9670	80 113	N/A \$75,000,000	Manufacturer and distributor of wood and wood-alternative products to retail/ dealer, site-built construction, concrete, manufactured housing and industrial markets.	N/A www.ufpi.com	Dick Frazer President 1955
7	10	TROLLCO INC. (DBA) WATER VALLEY LAND CO. 1625 Pelican Lakes Point, Suite 201 Windsor, CO 80550 970-686-5828/970-686-2768	75 ① 65	N/A N/A	Trollco: Residential, commercial and retail real estate development. Pelican Lakes Golf Course and Fitness Center, and Water Valley.	info@watervalley.com www.watervalleyland.com	Martin Lind Owner 1990
8	12	ICE ENERGY LLC 9351 Eastman Park Drive Windsor, CO 80550 970-545-3630/970-545-3634	70 55	N/A N/A	Energy storage solution for peak demand reduction for utilities.	lceInfo@ice-energy.com www.ice-energy.com	Frank Ramirez Gregory Tropsa CEO President 2003
9	13	AUSTIN'S HOMESTEAD BAR AND GRILL AT PELICAN LAKES 1600 Pelican Lakes Point Windsor, C0 80550 970-674-1100/970-674-1175	60 50	\$2,000,000 \$2,200,000	Indoor and outdoor meeting and event facilities for small or large groups with on-site catering. Full-service public restaurant with house-smoked barbecue and handcarved prime rib.	paul@austinshomestead.com www.austinshomestead.com	Paul Nellis Events coordinator 2005
10	NR	EARTH ENGINEERING CONSULTANTS INC. 4396 Greenfield Drive Windsor, C0 80550 970-545-3908/970-663-0282	20 30	N/A N/A	Geotechnical and construction materials engineering and testing.	lesterl@earth-engineering.com www.Earth-Engineering.com	Lester L. Litton President 1993
11	NR	RT3 ENTERPRISES LLC 661 Innovation Circle, Unit A Windsor, C0 80550 970-686-7000/970-674-9215	18 18	\$3,687,000 \$3,534,000	Commercial flooring: carpet, resilient floors, tile, stone / slabs, wood.	tommy.sporleder@rt3ent.com www.rt3ent.com	Tommy Sporleder Managing member, operations 2004
12	NR	RENAISSANCE INSURANCE GROUP LLC 101 E. Main St. Windsor, CO 80550 970-674-8825/970-674-8826	14 18	N/A N/A	Independent insurance agency representing numerous A+ rated insurance carriers. Servicing all lines of commercial, personal and farm/ranch insurance.	quote@reninsurance.com www.reninsurance.com	Jay Helzer Ryan Hicks Managing members 2001
13	NR	FIRST NATIONAL BANK 1505 Main St. Windsor, CO 80550 970-495-9450	9 N/A	N/A N/A	Full-service bank.	N/A www.1stnationalbank.com	Jane Sharp Branch manager 1979
A-Not A	eyed is Wi vailable. N	ndsor. IR-Not Previously Ranked. Marrica ranked #9 in 2009 and would likely have made this ye	ars ranking but did not submit bofe	ro doadlino		Based upon	responses to Business Report survey researched by Noelle Maestas To be considered for future lists, e-mail research@ncbr.com

Area surveyed is Windsor. N/A-Not Available. NF-Not Previously Ranked. Packaging Corp. of America ranked #9 in 2009 and would likely have made this years ranking but did not submit before deadline. ① Averaged to include seasonal employees.



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#### What's up next

April 9	1998	Commercial Growth
April 23	1999	Tech Bust
May 7	2000	Ag Challenges
May 21	2001	Transportation
June 4	2002	Security
June 18	2003	Health Care Competition
July 2	2004	Brewing
July 16	2005	Icons/10 Years
July 30	2006	Education/Tech Transfer
Aug. 13	2007	New Energy Economy
Aug. 27	2008	Meltdown
Sept. 10	2009	New Frontier
Sept. 24	2010	Recovery
Oct. 8	2010	Where we go from here

Previously published anniversary stories: NoCo on the Net 1995

Read this story and view the timeline at www.NCBR.com.

If you have any suggestions for other topics, or if your company or organization is celebrating an anniversary this year, let us know at www.ncbr.com, or e-mail editor Kate Hawthorne at khawthorne@ncbr.com. We look forward to hearing from you! With the local unemployment rate dipping below 3 percent at one point during the year, simply finding any reasonably qualified applicants for open positions was hampering business expansion.

"There's just not a labor market out there," said Carl Maxey in a story that appeared in the August issue of the *Business Report.* Maxey was lamenting the fact that his Fort Collins-based manufacturing company was turning down production jobs because of a lack of workers to hire.

Ann Garrison, an associate professor of economic at the University of Northern Colorado, predicted in the *Business Report's* January issue that a "labor crunch" seen in 1996 was expected to continue in 1997. "Throughout Northern Colorado, there are shortages of labor," Garrison said. "The service sector has grown so very rapidly that the demand is over the supply."

#### Unemployment since tripled

Today, the employment picture in Northern Colorado looks dramatically different. In March 2010, the region's unemployment has soared to more than 8 percent — still lower than the 10 percent national level but almost three times higher than in 1997.

Local economist John Green said low unemployment is obviously better than high unemployment for a region's economic health. "If good times continue forever, all the overbuilding to meet that low unemployment level does no harm," he said. "But when the unemployment rate approaches 10 percent, there's no houses being built and stores close down."

However, Green noted that an extremely low unemployment rate, as that seen in 1997, also has an economic downside. "Five percent unemployment is generally considered full employment," he said. "Anything under that says you're overheated."

And while long lists of job openings are a good thing for applicants, such a scenario can be hard on employers and worrisome for the general economy.

"When you get down that low, people are jumping back and forth between jobs and employers are paying higher wages to keep people," he said. "Wages go up and people buy more stuff and we get inflation."

In a time of so many unfilled jobs throughout the nation, welfare reform advocates under the Clinton administration were looking to take advantage of the situation and put welfare recipients to work in 1997. Colorado and other states responded to the challenge by channeling welfare recipients toward a vast array of open positions, but some resistance was still mounted by some business groups.

Sandra Hagen Potter, spokeswoman for the Northern Colorado Legislative Alliance then and today as Sandra Hagen Solin, said in 1997's job-rich economy that business should not be expected to create jobs for welfare recipients. The NCLA represents business interests in the region.

"Government cannot mandate job creation," Solin said in a January *Business Report* story. "We can train all of these people on welfare, require them to work, but if the jobs are not available then we have accomplished nothing."

#### Oh, hindsight

But too many jobs and not enough workers continued to be the theme throughout 1997. The *Business Report* did a special report in August that included a story on Fort Collins-based Advanced Energy considering busing workers in from Wyoming to help fill more than 100 open manufacturing positions.

And Editor Christopher Wood opined in an editorial in the same issue

that the region needed to address what looked to be a long-term problem. "Some economists are predicting that the present labor shortage will last until the year 2010 or 2020," Wood wrote.

The 1997 labor shortage in Northern Colorado even brought about some rare cross-community cooperation in trying to find ways to cope with it. A story in the November issue of the *Business Report* said four Front Range communities — Fort Collins, Loveland, Greeley and Longmont — were banding together to address the shortage and had commissioned a Denver firm to study the region's strengths, weaknesses and educational needs.

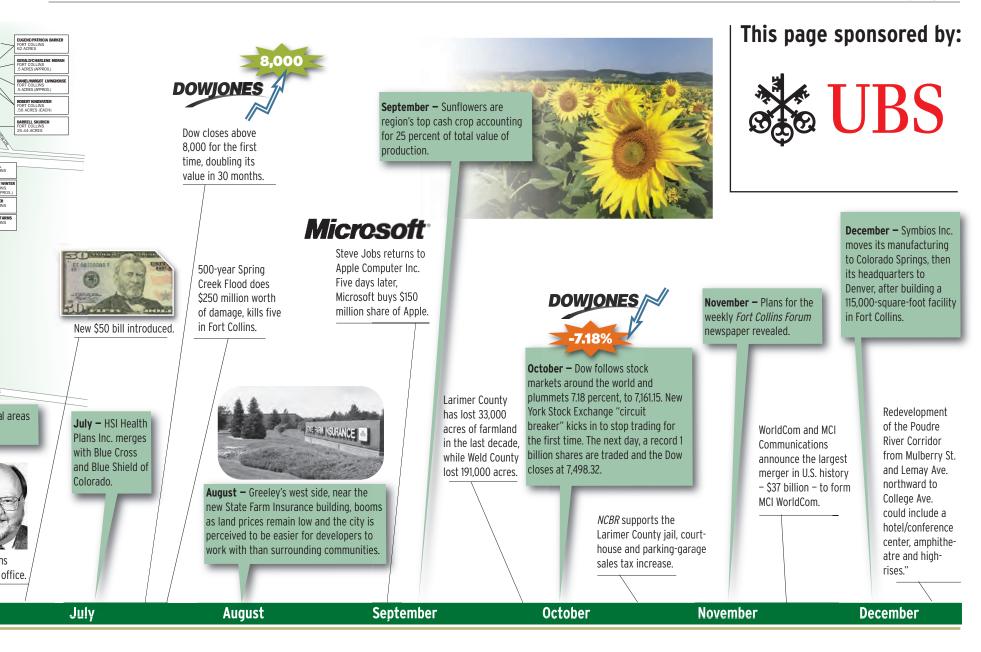
While Northern Colorado's overall unemployment rate finished 1997 at 3.45 percent — the national rate was 4.7 percent — more good times still lay in store for the next few years as it sank to 3.27 percent in 1999 and hit an almost unthinkable low of 2.56 percent in 2000, more than a full percent lower than the rest of the country.

But the unbridled optimism of the late 1990s and early 2000s was not to last, of course. Another mini-recession struck following the terrorist attacks of 2001 and, after recovering in 2006 and 2007, the bottom fell out again in late 2008, this time due to the implosion of underregulated financial markets and highrisk home loans.

High unemployment remains the main obstacle to an economic recovery in 2010, and many economists are predicting a slow but gradual lowering of the unemployment rate as the year unfolds.

Still, Green said employment's rise and fall should be no surprise when it comes to the ever-swinging economic pendulum.

"It's a normal economic kind of thing," he said. "That's a normal kind of up-and-down swing."



## How NCBR helped create both company and family

On one hand 15 years is a long time, and on the other, it is the blink of an eye.

Fifteen years ago, I was living in Boulder County with a remarkable husband, a one-year-old son, and pregnant with our daughter. Chris and I had worked hard with our partners Jeff and Kathy Nuttall to launch a comprehensive business media company that would chronicle the explosive growth and ups-and-downs of Northern Colorado.

In that very first issue of the Northern Colorado Business Report, I was writing about a 75-room Hampton Inn being planned for what is now a jam-packed Harmony corridor in Fort Collins. The University Mall on South College Avenue was about to get a facelift and new tenants. And Carrabba's Italian Grill was poised to open near the new Courtyard by Marriott on the Harmony corridor.

The outlet mall in Loveland was continuing to attract new tenants. And Group Publishing was planning a 70,000-square-foot facility in west Loveland. A health and tennis club called Miramont Sports Center was beginning to take shape in south Fort Collins.

Long-ignored towns such as Severance, Johnstown, Milliken, Platteville, Fort Lupton and even our Eaton were seeing skyrocketing building permits as developers flocked to plot new subdivisions and accommodate population growth.

Businesses like Starpak Inc. in

Greeley and Eastman Kodak Co. in Windsor were bemoaning a labor shortage. At Starpak, officials worried about both the quality and quantity of applicants. And human resource officials at Kodak were struggling to fill entry-level positions. How times change.

Elsewhere, Fleetside Pub and Brewing had recently opened in downtown Greeley. I remember going there for my 30th birthday, and being disappointed a few years later when it closed.

As I glance through the bylines, stories and employee roster, I am pulled back to those times. We were young, perhaps foolish to jump into a market where three other business publications were launching simultaneously. But we also had utter confidence in our product and believed the Northern Colorado market would recognize a solid, newsdriven publication.

#### Taking the plunge

As for that first staff, there were six besides Chris, Jeff and myself. I remember admiring the plunge they chose to take with us. And I am proud that many of us stay in touch, even if these days that means on Facebook or occasionally running into one another at a business event.

There was Mark Bradley, one of our first sales staff, who went on to a career in commercial real estate and Joe Mivshek who we had worked with at the *Denver Business Journal*. Dana Coffield was our first staff writer. I had known her for years as we often ended up reporting for the same news organi-



THEN...AND NOW Carol Wood

zations. After a few years with us, she continued her career at the *Denver Post*.

Veteran graphic artists Deanna Estes and David Badders rounded out the first production department. Deanna still designs in Northern Colorado, and David in the Northwest. And occasionally I still see our first office manager, Jo Ann Drago.

The staff of the Northern Colorado Business Report always has been remarkable. Over the years, I spent time in our editorial, research and sales departments. I cherished every individual with whom I got to work, from those departments to our event and administrative staff, the production and IT departments. Some have been there for years now. We became a broader family, watching one another raise families, horses and dogs, and sharing joys and tragedies alike.

Over the years we have developed deep friendships in the business community and have come to appreciate and respect the incredibly hard work that goes into building and sustaining a successful business.

I can only guess at what the next five, 10 or 15 years will bring to the *Northern Colorado Business Report* and the amazing region in which we all live.

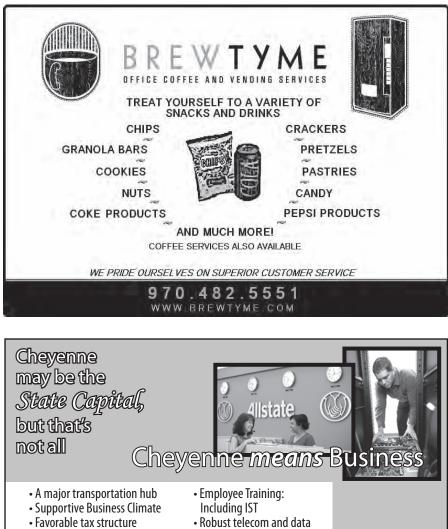
I do know that here, 15 years later, I am living in Weld County and still have a remarkable husband. I have two amazing children — now in high school and middle school — who have had the utter privilege of being raised and educated in a region that is unparalled. And I am grateful to all of those who helped and supported us along the way, welcoming us and our business to Northern Colorado.

It indeed has been quite the blink of an eye.

*Carol Wood is a co-founder of the* Northern Colorado Business Report.

#### FROM THE ARCHIVES

Find stories written by Carol Wood in the *Northern Colorado Business Report* archives at ncbr.com.



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## INDEX OF LEADING ECONOMIC INDICATORS NoCo economy hit bottom in November

Region looks while nation could face double-dip recession

The Northern Colorado Business Report Index of Leading Indicators was positive in November and December, the first positive numbers since December 2007.

But January saw a big jump in bankruptcies, pulling the annual growth rate back into negative territory.

I do think that November was the low point of the current recession in Northern Colorado. Monthly changes in the growth rate

**Regional Economist** in Northern Colorado should be mostly positive in 2010. Thus, the Index of Economic Growth for Northern Colorado probably bottomed in November 2009 and

**ECONOMIC** 

**INDICATORS** 

John W. Green, Ph.D.

will turn up in 2010. I still think the U.S. recession bottomed in August 2009 but I also think the national economy could experience a double-dip recession. I think the probability is 60 percent that the downturn will occur near the end of the year. The stock market indices should begin to forecast this dip within the next few months; if they don't, it probably won't occur.

Consumer sentiment is still mostly negative and, thus, consumer spending won't increase significantly, although it should begin to slowly increase. Northern Colorado won't be seriously affected by any weakening in the U.S. economic growth rate.

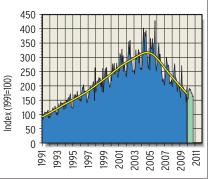
#### Employment

Employment data is being revised downward by the state. The loss of employment in Northern Colorado was more serious than previous data indicated. The unemployment rate will jump up but will still be below the national rate. The revisions will go back to 2005, but the process is not complete as I write this; I have includ ed 2008 and 2010 revisions. All revisions will be reflected in Northern Colorado Economic Indicators for July as well as in the next issue of the Northern Colorado Economic Report when it becomes available in late April.

A weaker than expected employment picture is not good news for Northern Colorado but the outlook for employment gains is still bright. The alternative energy industry should do some hiring; Leprino Foods, Vestas Wind

#### **Growth Index**

November 2009 set the bottom; the Index should steadily increase over the next two years.



Systems and Abound Solar are still doing well and should expand; the health-care industry will have more clients as the baby boomers retire; the summer tourist season is almost upon us and several Weld County communities are partially waiving building fees to stimulate residential housing construction. Homes under \$280,000 are selling; there is less than a 90-day supply on the market.

#### Construction

The total value of construction being put in place is picking up, boosted by last year's stimulus act and residential building incentives. The harsher than usual winter is behind us and weatherdelayed projects are under way. More housing permits are being pulled because of community building incentives and stronger-than-expected demand at the lower end of the real estate market. Credit availability is also loosening as banks make improvements to their balance sheets and satisfy bank examiners.

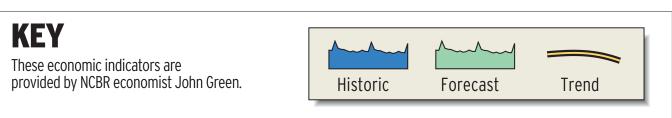
#### Motor vehicle registrations

Motor vehicle registrations have been weak since late 2008. The trend line on this data series has turned down for the first time since at least 1990. Fewer motor vehicles on the roads of Northern Colorado have significant impacts on the businesses that support their operation — gas stations, repair shops, parts suppliers and the like. I estimate that motor vehicle activities are down at least 6 percent from their peak in mid-2008.

#### Retail

The last half of 2009 was very difficult for businesses selling to consumers in Northern Colorado. Retail entrepreneurs and businesses have had a very pessimistic attitude for the last several months. The result is that fewer new and renewed sales tax accounts are being issued by the state and, thus, storefronts are closing.

December Christmas sales were about 7 percent lower than in 2007 and 2008 but still well above 2006 levels. As



#### **INDICATORS,** from 18A

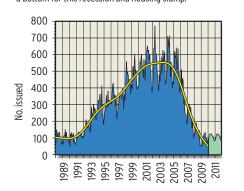
more jobs are filled in Northern Colorado, I expect a steady retail recovery. Retail sales in the region hadn't previously declined since at least the 1980s but it appears that the local economy is through this demand recession.

#### Bankruptcies

The number of bankruptcies filed in January took a big jump, pulling the

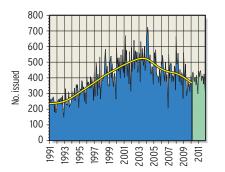
#### Single-family permits

More permits issued as spring approaches. We have set a bottom for this recession and housing slump.



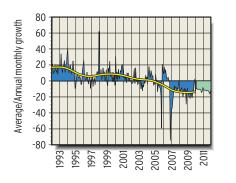
#### New sales-tax accounts

We have bottomed with some slight improvement. Entrepreneurs and retail are in a holding pattern.



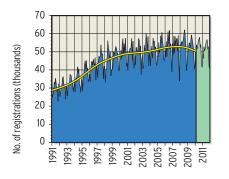
#### Growth in the region

Annual growth was positive but January was very weak because of a huge increase in bankruptcies.



#### Motor-vehicle registrations

The trend line turned down indicating a contraction in the number of registration in Northern Colorado.

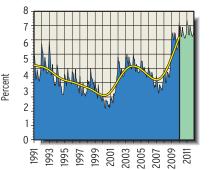


annual growth rate of the Northern Colorado economy into negative territory. I expect this was a catch-up process from relaxed foreclosure enforcements in November and December. While I do not expect bankruptcies to decrease in 2010, I don't think future increases will be as large as in January.

So, in summary, Dr. Doom is forecasting that the Northern Colorado economy is through the 2008-09 reces-

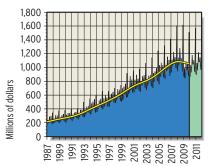
#### Unemployment rate

Unemployment is being revised upward by the state. 2008 and 2010 revisions are included.

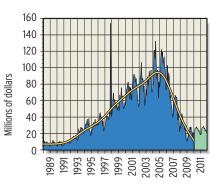


#### **Retail sales**

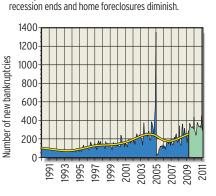
December Christmas sales were below 2007 and 2008 but well above 2006 levels.



#### Single-family permit value We've set a bottom for this recession; 2010 will be better than 2009.



#### Bankruptcies Bankruptcies will continue to increase until the

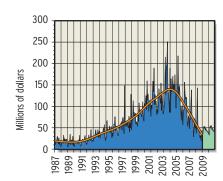


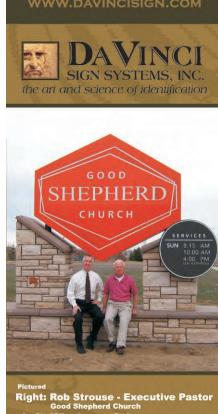
sion and that we should soon start seeing employment gains and increases in other indicators of economic activity. Even if growth in the U.S. economy slows later in the year, I don't think Northern Colorado will be seriously affected.

John W. Green is a regional economist who compiles the Northern Colorado Business Report's Index of Leading Economic Indicators. He can be reached at jgreen@ncbr.com.

#### **Total construction value**

We are seeing some activity in the residential construction sector; 2010 will be better than 2009.





Right: Rob Strouse - Executive Past Good Shepherd Church Left: Mike Long - Sales DaVinci Sign Systems Inc.

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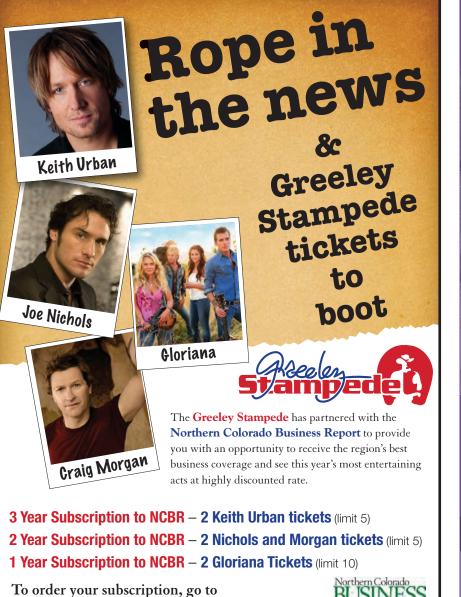




RANK	PREV RANK	CHAMBER ADDRESS OFFICE PHONE/OFFICE FAX	NO. OF MEMBERS 2010 NO. OF MEMBERS 2009	NO. OF EMPLOYEES NO. BOARD MEMBERS	BASE ANNUAL DUES \$	REVENUES 2009 Revenues 2008	E-MAIL WEB SITE	PERSON IN CHARGE W/ TITLE YEAR FOUNDED
1	1	FORT COLLINS AREA CHAMBER OF COMMERCE 225 S. Meldrum St. Fort Collins, C0 80521 970-482-3746/970-482-3774	1,100 1,200	9 26	\$450	N/A N/A	info@fcchamber.org www.fcchamber.com	David May, President, CEO 1904
2	2	GREELEY CHAMBER OF COMMERCE/ VISITORS BUREAU 902 Seventh Ave. Greeley, C0 80631 970-352-356(970-352-3572	736 750	6 30	\$400	N/A N/A	sarah@greeleychamber.com www.greeleychamber.com	Sarah MacQuiddy, President 1919
3	3	LOVELAND CHAMBER OF COMMERCE & VISITORS CENTER 5400 Stone Creek Circle Loveland, C0 80538 970-667-6311/800-258-1278/970-667-5211	628 680	5 15	\$385	\$521,861 \$606,115	info@loveland.org www.loveland.org	Brian Willms, President & CEO 1902
4	4	WINDSOR CHAMBER OF COMMERCE 421 Main St. Windsor, C0 80550 970-686-7189/970-686-0352	400 410	N/A 9	\$195	\$150,000 \$150,000	michal@windsorchamber.net www.windsorchamber.net	Michal Connors, Executive director 1902
5	7	CARBON VALLEY CHAMBER OF COMMERCE 8308 Colorado Blvd, Suite 203 Firestone, CO 80520 303-833-5933/303-833-0335	252 280	1 9	N/A	N/A N/A	stephanie@carbonvalleychamber.com www.carbonvalleychamber.com	Les Meyer, President 1986
6	6	EVANS AREA CHAMBER OF COMMERCE 3700 Golden St. Evans, C0 80620 970-330-4204/970-506-2726	250 300	2 11	\$125	\$60,000 \$60,000	ecc@evanschamber.org www.evanschamber.org	Michele Jones, Executive director 1984
7	8	ERIE CHAMBER OF COMMERCE 235 Wells St., P.O. Box 97 Erie, C0 80516 303-828-3440/303-828-3330	200 225	2 10	\$225	\$145,000 \$180,000	erie@eriechamber.org www.eriechamber.org	Elle Cabbage, Executive director 1995
8	9	JOHNSTOWN/MILLIKEN CHAMBER OF COMMERCE 112 E. S. First St., P.O. Box 501 Johnstown, C0 80534 970-587-7042/970-587-8703	190 190	2 11	\$175	N/A N/A	info@johnstownmillikenchamber.com www.johnstownmillikenchamber.com	Terry Eady, President 1975
9	10	BERTHOUD AREA CHAMBER OF COMMERCE 344 Mountain Ave. P.O. Box 1709 Berthoud, CO 80513 970-532-4200/970-532-7690	176 180	1 9	N/A	N/A N/A	bcc@berthoudcolorado.com www.berthoudcolorado.com	Don Dana, Executive director 1907
10	11	FORT LUPTON CHAMBER OF COMMERCE 321 Denver Ave. Fort Lupton, C0 80621 303-857-4474	100 92	N/A 10	N/A	N/A N/A	flchamber@frii.com www.fortluptonchamber.org	Sheryl Johnke 1948
11	12	WELLINGTON CHAMBER OF COMMERCE P.O. Box 1500 Wellington, CO 80549 970-568-4133	92 80	N/A 11	\$150	N/A N/A	wellingtonareachamber@gmail.com www.wellingtoncoloradochamber.net	Mary McCaffrey, Chair 2006
12	NR	SOUTH CENTRAL WELD CHAMBER OF COMMERCE P.O. Box 606 Platteville, CO 80651 970-324-3111/970-785-6155	60 65	1 7	\$80	N/A N/A	info@southcentralweldchamber.com www.southcentralweldchamber.com	Maria Foster, Director/President 2006
13	NR	KERSEY AREA CHAMBER OF COMMERCE P.O. Box 397 Kersey, CO 80644 970-304-617	25 25	0 4	\$50	N/A N/A	sandie@unitedway-weld.org www.kerseycolorado.com	Sandie Cantrell, President 1975
Region sur N/A-Not Av NR-Not Pre	/ailable	arimer and Weld counties, and Brighton.					Based upon responses to Busine To be conside	ss Report survey researched by Noelle Maestas ered for future lists, e-mail research@ncbr.com

NRYON SURVEYED is calment and were counces, and originan. NA-Not Available NR-Not Previously Ranked Eaton and Greater Brighton Chambers did not respond before deadline. Estes Park Chamber is no longer in business.





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## Largest Greeley & Evans Employers Private sector, ranked by no. of employees

RANK	PREV RANK	COMPANY ADDRESS K PHONE/FAX	TOTAL EMPLOYEES 2010 TOTAL EMPLOYEES 2009	REVENUES 2009 REVENUES 2008	TYPE OF BUSINESS	E-MAIL WEB SITE	PERSON IN CHARGE TITLE OF PERSON IN CHARGE YEAR FOUNDED
1	1	JBS 1770 Promontory Circle Greeley, C0 80634 970-506-8000	4,500 4,212	\$2,900,500,000 \$2,804,293,000 ①	Fresh, value-added and further- processed beef, pork and lamb.	chandler.keys@jbssa.com www.jbssa.com	Wesley Batista CEO 1953
2	2	BANNER HEALTH WESTERN REGION - NORTHERN COLORADO 1801 16th St. Greeley, CO 80631 970-352-4121	4,200 4,100	N/A N/A	Health-care services including McKee Medical Center, North Colorado Medical Center, home-health care and physicians' clinics.	N/A www.bannerhealth.com	Jim Ferando President 1995
3	3	HENSEL PHELPS CONSTRUCTION CO. 420 Sixth Ave. Greeley, C0 80632 970-352-6565/970-352-9311	2,247 2,964	\$3,024,757,000 \$3,337,000,000	General contracting and construction.	mreitz@henselphelps.com www.henselphelps.com	Jerry L. Morgensen Jeffrey K. Wenaas Chairman and CEO President & COO 1937
4	4	STATE FARM INSURANCE CO. 1555 Promontory Circle Greeley, CO 80638 970-395-5000/970-395-5424	1,350 N/A	N/A N/A	Auto, home, life, health, business insurance and banking. Agents available throughout Larimer and Weld counties.	N/A www.statefarm.com	Dave Gonzales Sr. Senior vice president 1922
5	6	<b>WAL-MART SUPERCENTER STORE, NO. 5051</b> 920 47th Ave. Greeley, CO 80634 970-353-4231/970-353-8372	425 ② 450	N/A N/A	Retail grocery and discount store.	N/A www.walmart.com	Rick Krehbeil Manager 1962
6	7	WAL-MART SUPERCENTER STORE, NO. 980 3103 23rd Ave. Greeley, CO 80631 970-330-1452	410 410	N/A N/A	Retail merchandise, food.	N/A www.walmartstores.com	Brett Pollard Manager 1962
7	NR	GREELEY MEDICAL CLINIC PC 1900 16th St. Greeley, CO 80631 970-353-1551/970-392-4740	350 370	N/A N/A	Health care.	N/A www.GreeleyMedClinic.com	Troy J. Simons Daniel R. Zenk CEO Board president 1933
8	8	CROP PRODUCTION SERVICES 7251 W. Fourth St. Greeley, CO 80634 970-356-4400/970-347-1560	340 300	N/A \$10,268,000,000	Agricultural crop-protection chemicals, adjuvant, plant nutrition products, seed, seed treatments, inoculates, fertilizer.	N/A www.cropproductionservices.com	Richard Gearheard 1978
9	9	GOOD SAMARITAN SOCIETY - BONELL COMMUNITY 708 22nd St. Greeley, C0 80631 970-352-6082/970-356-7970	315 315	N/A N/A	Rehab, transportation, skilled nursing, Alzheimer's care, assisted living, long- term care, independent living, Medicare and Medicaid certified.	sanders1@good-sam.com www.good-sam.com	Shareen K. Anderson Executive director 1937
10	11	NORTH RANGE BEHAVIORAL HEALTH 1300 N. 17th Ave. Greeley. C0 80631 970-347-2120/970-347-9800	247 309	\$18,200,000 \$16,300,000	Comprehensive community mental health and substance abuse disorder treatment center for Weld County.	N/A www.northrange.org	Wayne A. Maxwell Executive director 1972
11	10	<b>ASURION</b> 3001 Eighth Ave., Suite 200 Evans, CO 80620 970-515-1000/970-515-1500	174 308	N/A N/A	Administers programs that provide protection for consumer purchases and payments.	Support@asurion.com www.asurion.com	Al Gonzales Site director 1997
12	18	MEADOW GOLD DAIRY 450 25th St. Greeley, C0 80631 970-352-7860/970-352-0174	145 140	N/A N/A	Dairy products: milk, cottage cheese, sour cream, juices, ice cream mix.	john_guerin@deanfoods.com www.deanfoods.com	John Guerin General manager 1937
13	14	ENVISION CREATIVE SUPPORT FOR PEOPLE WITH DEVELOPMENTAL DISABILITIES 1050 37th St., Evans, C0 80620 970-339-5360/970-330-2261	131 145	\$9,285,056 \$8,467,300	Nonprofit; provides creative support from birth to death; aids individuals with developmental disabilities; helps their families manage financial and emotional demands.	bhughes@envisionco.org www.envisionco.org	Mary Lu Walton Executive director 1964
14	NR	FLOOD & PETERSON INSURANCE INC. 4687 W. 18th St. Greeley, CO 80634 970-356-0123/970-330-1867	120 120	N/A N/A	Commercial insurance (small to large companies), employee benefits, health insurance, personal insurance, life insurance, surety bonds.	fpinfo@fpinsurance.com www.fpinsurance.com	Chris Richmond President 1939
15	NR	NORTHERN COLORADO PAPER 295 71st Ave. Greeley, CO 80634 970-353-8787/970-353-4518	120 111	\$43,845,000 \$44,808,000	Distribution for paper products, janitorial supplies, disposable food service products and packaging materials.	contact@ncpaper.com www.ncpaper.com	Tim Warde President 1978
16	NR	REHABILITATION & VISITING NURSE ASSOCIATION/RVNA 2105 Clubhouse Drive Greeley, CO 80634 970-330-5655/970-330-7146	110 110	N/A N/A	Skilled nursing, physical therapy, occupational therapy, speech therapy, medical social services and a certified home-care aide, personal care provider.	homecare@rvna.info www.rvnahomecare.com	Crystal G. Day R.N., MSN, President and CEO 1979
17	NR	ROCHE CONSTRUCTORS INC. 361 71st Ave. Greeley, CO 80634 970-356-3611/970-356-3619	100 110	\$166,570,000 \$143,998,345	General contracting and construction.	info@rocheconstructors.com www.rocheconstructors.com	Thomas J. Roche President 1971
Region survey N/A-Not Avail	ed is Greeley an able. NR-Not Prev	id Evans. viously Ranked					Report survey researched by Noelle Maestas d for future lists, e-mail research@ncbr.com

(1) Financial figures converted from Brazilian Reais to U.S. Dollars.

② Store HR estimated



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## Envire Pration a Climate Wise Showcase

Celebrate environmental stewardship with the City of Fort Collins Mayor Doug Hutchinson and Kelly Giard, founder and CEO of Clean Air Lawn Care.

### Join Us! Thursday, April 8 3 to 5 p.m. Drake Centre, 802 W. Drake Rd. Fort Collins, Colorado

This event is free. RSVP by Friday, April 2 to: www.fcgov.com/climatewise (Register under EnvirOvation - a Climate Wise Showcase) Hors d'oeuvres, booths, complimentary beer and cash bar

- Recognize more than 190 local organizations for their efforts
- Network with local and national leaders
- Find out about the Climate Wise program and related business projects
- Learn how your company can incorporate environmental practices that save money



### **Celebrating 10 years!**





Learn how Climate Wise can benefit your business: *fcgov.com/climatewise* 



## Northern Colorado's loss is Peoria's culinary gain

#### Chef Wehrli named executive chef by JQ Hammons

Chef Florian Wehrli is now playing in Peoria as executive chef at the highest-rated Embassy Suites in the country.

From the moment of his arrival in Northern Colorado nearly seven years

ago as chef at the Chimney Park Bistro in Windsor, Wehrli became a very public voice for building strong relationships in the food community, among chefs and farmers and other local producers.



Swiss-born Wehrli did his

**STEPPING OUT** Jane Albritton

culinary apprenticeship with renowned Chef Georges Wenger, winning the Best Apprentice of Switzerland in 1997. He completed an 18-month internship under Chef David Paulstich at the Mark Hotel in New York City, then became chef saucier for Chef Jean-Louis Palladin's Times Square restaurant, Palladin. From there he

moved to Palladin's restaurant in Las Vegas, where, in 2000, he took the helm of the award-winning Andre's at the ripe age of 25.

Eventually, with the help of three partners, Chef Florian opened the small, casual but elegant Chimney Park Bistro in 2004. A dispute with those partners over selling the restaurant left Wherli without a kitchen in the summer of 2007. New owner Chef Jason Shaeffer terminated Wehrli's non-compete agreement, which allowed Chef Florian to move onto other culinary ventures in the region.

He opened the Chef's Basket in Windsor's Water Valley just months before the May 2008 tornado struck. But it's an ill wind that blows no good. Wehrli was hired in 2009 as executive sous chef by Executive Chef Chris Cole at the new Embassy Suites Hotel and Conference Center in Loveland.

The John Q. Hammons folks apparently like what they saw and offered Wehrli the job as executive chef in

Peoria, Ill., earlier this year. "This is a really busy hotel," said Wehrli. "It's smaller than the one in Loveland, but a lot busier. In Loveland there were two of us in the kitchen; now I am the only one. The setup here is about the same: a restaurant, banquet space and the atrium breakfast space." Wehrli said that he will always have a



Krista Watzel, Northern Colorado Business Report

COOKIN' - Executive Sous Chef Florian Wehrli, foreground, and Executive Chef Chris Cole cook something up at the Embassy Suites Hotel in Loveland. Wehrli accepted a promotion to executive chef at the highest-rated Embassy Suites in the country located in Peoria, III.

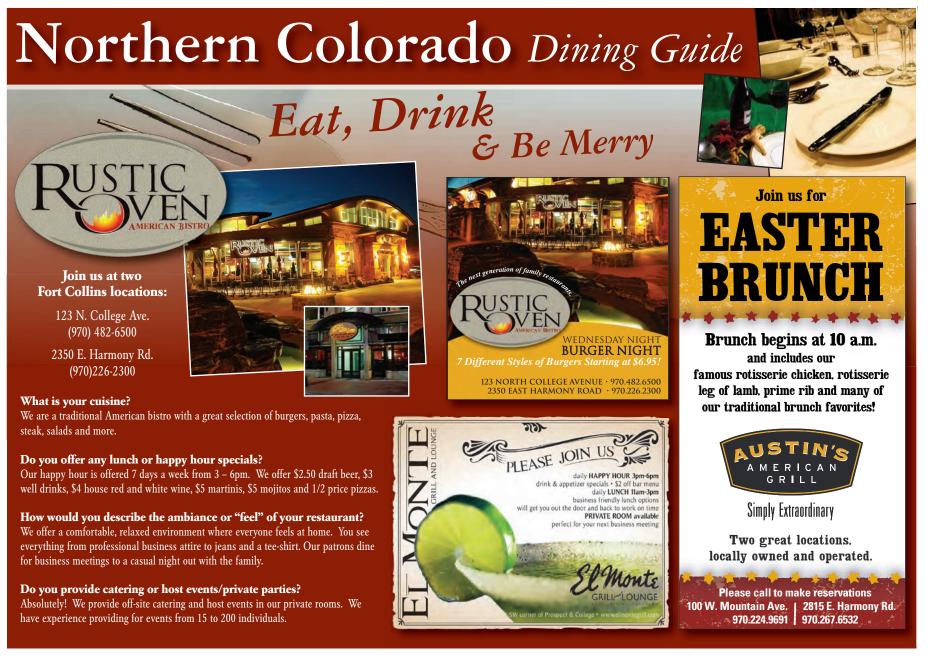
special connection with Northern Colorado and expects to maintain his relationships with local producers.

"But the only way for me to keep growing was to go someplace else," he said. "When they made me this offer, I couldn't refuse."

By the way, in addition to really good hotel dining, now, Peoria has a metro

population of nearly 400,000 and the corporate headquarters for Caterpillar Inc.

Jane Albritton is a contributing writer for the Northern Colorado Business Report. Her monthly column features restaurant and hospitality industry news. She can be contacted at jane@tigerworks.com.



#### Shrinking industry

Even without state investigations, the last few years haven't been kind to the title insurance industry. Mergers and acquisitions wreaked havoc on title underwriters in 2008, which created a significant market share shift. In December 2004, there were 715 title agencies in Colorado. Today, there are 356. Premiums have also tumbled. From 2005 to 2009, title insurance premiums dropped 57 percent, from \$334 million a year to about \$141 million at the end of the third quarter of 2009.

SOURCE: COLORADO DIVISION OF INSURANCE

#### **INSURANCE**, from 3A

Heritage Title in Fort Collins. Heritage is owned by Fidelity National Financial.

#### Investigations nationwide

It's not just a Colorado issue. The title industry has garnered considerable attention from regulators and in courtrooms across the country. On the federal level, illegal kickbacks are investigated by Housing and Urban Development under the Real Estate Settlement Procedures Act or RESPA. Violators face a fine of up to \$10,000 and a year in jail. Several states are at different stages looking into illegal referrals in the title industry. Pennsylvania's investigation is ongoing, and Washington State officials are now clarifying state law regarding kickbacks to real estate service providers after investigating illegal title insurance referrals.

'We have a law that says it's illegal to do a lot of the things that they were doing, things like free tickets, free dinners," said Stephanie Marquis, spokeswoman for the Washington office of the insurance commissioner. "It was so pervasive that for us to take action against them, it was too time-consuming and expensive. So we said we are going to give you some time, but then we will go after you."

Doug Miller, a Minnesota lawyer and executive director for Consumer Advocates in American Real Estate, provided testimony to the U.S. Congress on illegal kickbacks in the title industry in 2006. In his opinion, the problem is rooted in Affiliated Business Arrangements, in which real estate service providers form entities to provide

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.Ken Monfort Monfort Meat Packing

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Phelps-Tointon, Inc. Tom Gleason First National Bank

.Bill Neal

.....D. B. "Pete" Peterson

Flood & Peterson Insurance

Progressive Living Structures

.....Kathryn Hach-Darrow

Wheeler Commercial Property Services 04.....Leo Schuster

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"one-stop shopping" for homebuyers.

"I think they are all bad for consumers," Miller said. "Any time you take competition out of the equation, they have no reason to provide great service." Not everyone agrees with Miller's

www.ncbr.com | March 26-April 8, 2010

stance, however. RESPRO, Real Estate Services Providers Council Inc., a national non-

profit which represents ABAs, takes the position that such arrangements provide lower rates and better service to homebuyers.

"RESPRO members would tell you that there is greater accountability," said Susan Johnson, RESPRO executive director. ABAs that follow the law, she added, are competitive on rates and service with independent title companies.

"When you look at all illegal referrals there is no more likelihood of them in affiliated businesses," Johnson said. "Because legally compliant businesses bend their resources to make sure that they are compliant with RESPA and other appropriate state laws, when illegal businesses enter their market, they are as frustrated as anyone."

She noted that RESPRO supports enforcement of laws banning illegal kickbacks.

Chris Hardy, managing broker for Coldwell Banker Residential Brokerage in Fort Collins, also supports tougher regulation and enforcement. Coldwell has an affiliated business arrangement with Title Resource Group.

"I think the division of insurance has the consumer in mind as they put together their regulatory environment," he said. "I think that's a good thing. You can see what happens in an unregulated environment."

#### DAIRY, from 5A

former New Frontier Bank loan officer, and Timothy Thissen, former NFB director, are still under way.

Bell and Thissen are accused in bankruptcy documents of using their roles at the bank to "improperly enrich themselves and defraud bank regulators." But the Weld County District Attorney's office said it has filed no criminal charges against Bell or Thissen, and spokespersons for both the U.S. Attorney's office in Denver and the FDIC said they could not comment on whether an investigation was under way or if litigation had been filed or was about to be filed.

In addition, a complaint filed March 10 by Johnson Dairy against Lucernebased Northern Feed and Bean Co. alleges that Robert Brunner, Northern's founder and former majority owner, used his position as an insider with New Frontier Bank to pressure Johnson into paying off \$550,000 in feed debt just before the dairy filed for bankruptcy.

The complaint alleges that Brunner, as chairman of the bank's board of directors, knew of the impending bankruptcy and helped cause it by pressuring the dairy to take out the \$12 million AgStar loan to refinance bank debt incurred in 2008.

"By knowing that the bank would not be providing additional capital to Johnson, Mr. Brunner knew of the imminence of Johnson's bankruptcy before other unsecured creditors," the complaint states.

The complaint asks the court to require Northern Feed and Bean to return the \$550,000 so it can be used for payment to unsecured creditors and to put Northern at the bottom of the payment list because of its actions.



business, institution or organization came about because of entrepreneurship. Having the initiative and the courage to be creative and to take a risk for a new business venture is what has made **America** great!

The Everitt Companies and our family were honored to receive the Bravo! Award in 1999. We were honored that the Northern Colorado community recognized us for our willingness to undertake new ventures, and for the fact that our company and its employees were creative, willing to take a risk, and had the courage to bring a business venture to fruition.'

> - Bob Everitt Founder, Everitt Enterprises

Our world is better today because extraordinary individuals have taken risks. They started with only an idea - and they grew it into something much larger. Something that's changed lives, provided jobs, generated growth, and most importantly, they've helped shape our community.

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CELEBRATING EXCELLENCE IN NORTHERN COLORADO

Let's celebrate the entrepreneurial

#### "Beyond direct revenues, mobile can play a key role in satisfying your most loyal customers."

Thomas Husson, senior analyst Forrester Research, Inc.

#### E-COMMERCE, from 9A

Study, released by Motorola in January, found that 51 percent of 4,534 holiday shoppers said they used their mobile phones in various ways to close a sale. Those uses included comparison shopping as well as accessing online reviews, online product info and coupons. A full 64 percent of Generation Y shoppers used their mobile phones to help conclude a sale, and 21 percent of those used a mobile phone to compare Web prices with in-store prices.

Chiming in on the mobile Web's projected rise this year is Forrester's Thomas Husson, who predicts in his January 2010 Mobile Trends report that "companies of all shapes and sizes, as well as governments and local authorities will start integrating mobile into their overall approach, rather than simply launching a few mobile initiatives.

'Organizations will thus dedicate more staff and resources to mobile," Husson added. "Many brands will also realize that they need budgets to promote their apps, and more importantly, that they need to plan their next steps be it upgrading their service, (or) porting the app to a different environment, such as Android."

Husson also projects that increasing numbers of e-retailers experimenting with geo-targeting — auto-sending promotional texts, coupons and other advertisements to the mobile phones of potential customers near their storefronts - will become "a key component of mobile social experiences and mobile marketing campaigns."

Granted, retooling a company's Web presence to accommodate users of a number of mobile computing devices will be a chore. But Husson believes the effort could pay off handsomely for e-retailers in the long term. "Beyond direct revenues, mobile can play a key role in satisfying your most loyal customers," he said.

#### Mobile Web strategies

Given the cacophony of voices all heralding the inevitable rise of the mobile Web, here are some resources for pulling together a mobile strategy:

■ Software that detects mobile rowsers: Employing this type of software is probably one of the most efficient ways to ensure a mobile user is served a Web site fully optimized for his or her device. Essentially, these programs can detect the type of device a visitor is using to access a website, and then direct the visitor to the mobile version that is specifically designed for each technology.

One inexpensive software package is Detect Mobile Browsers, which sells for \$50. The package senses and redirects visitors to versions of your website that

iPhone, Android, Opera Mini, Blackberry, Pal or Windows Mobile.

 Desktop-to-mobile-Web migration software: Apps maker Covario has just released a package that helps automate the process of transforming an everyday web site into one optimized for mobile devices.

"With Covario's Mobile Content Optimizer, pages can be quickly developed using existing desktop content, configured for display on various mobile devices, and done in a highly scalable way leveraging the Software as a Service delivery methodology," explained Brian Klais, Covario's vice president of product management. "Our goal is to reduce the time it takes an advertiser to have a complete mobile Web presence to less than 30 days."

Covario's MCO software uses a proprietary template to migrate content from an existing website to a site

have been fully optimized for the designed for mobile users,, without the need to redesign the pages or setup separate templates internally.

 Mobile Web development community: With more than 26,000 members, mobiForge.com is a great place to visit if you're looking to quickly get up to speed on the state of mobile Web development. The Starting section offers a cornucopia of educational material, books and training guides for the beginner.

Other sections of the mobiForge site are devoted to designing, developing and testing mobile websites. A Running section, for example, offers ideas on how to monetize a site once it has been mobilized. There are also some forums, and a handy directory featuring mobile Web development agencies, recommended development tools and the like.

■ Mobile Web books: For an in-depth look at developing for the mobile Web, check out "Mobile Web Design" by Cameron Moll. The tome offers more than 100 pages of practical advice, tips and examples, and well as more than 40 sample screens developed for various mobile devices.

Another reference-in-development is Brian Fling's "Mobile Design and Development." Fling promises the forthcoming mobile development bible will offer the principles and techniques of mobile websites and mobile apps for all devices.

"We'll discuss what makes mobile, specifically the mobile Web, one of the most unique and powerful mediums we've ever seen," Fling said. "I'll cover the essential principles for designing great experiences for the mobile medium, including how to take advantage of the mobile context, physical location, touch, acceleromerters and other means of input to create intuitive interfaces that work."



## COMMENTARY

#### EDITORIAL

### Health reform suit both futile and expensive

Attorney General John Suthers has signed Colorado up for a waste of both time and money by joining 12 other states in suing the federal government. The suit, filed mere moments after President Obama signed the health-care overhaul bill into law, claims the law is unconstitutional.

Why? Because "the Constitution nowhere authorizes the United States to mandate, either directly or under threat of penalty, that all citizens and legal residents have qualifying health-care coverage."

OK. It doesn't say that everyone in America should have electricity and telephone service available in their homes, either, but somehow the federal government managed to make those things happen without undermining the Republic.

And the Constitution does say, in the Preamble, that the purpose of the federal government is to "provide for the general welfare" of the people of the United States. If the closest the country can come to universal health care for its citizens is insurance exchanges, then citizens will be required to purchase coverage

More to the point, the Constitution also says that federal laws trump state laws, so the handful of states saying they opt out of the insurance provision are making a symbolic gesture at best. We thought the Civil War had settled the matter of state nullification of federal law a while back.

The AGs' lawsuit also insists that the new federal health insurance requirements are unfunded mandates that will cause substantial financial burden to the states. As if the suit itself will be litigated pro bono.

The precedents for states and business paying the cost of federal requirements are legion, from education to environmental regulation - and the mandate that hospital emergency rooms treat everyone regardless of their ability to pay.

While there is no exact precedent for the government requiring citizens to purchase a product from a private company, a few come close. Well-off seniors are already required to carry Medicare Part A coverage, for example

Right here in Colorado, Suthers himself has ruled that Pinnacol Assurance is indeed a private business, and there is nothing untoward about the state requiring employers to carry the workers' comp coverage it provides.

It's probably no coincidence that all but one of the AGs in the suit are Republicans, and at least two are running for governor. Even if Suthers is willing to declare his candidacy, we say Colorado should drop out of this expensive exercise in futility.

life what you put in!

**GUEST COLUMN** Dave Schuh

same challenges are true. In trying times and good times

You read everywhere that doing

business in today's economic environ-

more difficult by worries about person-

ment is challenging. So why make it

al or professional

Now try this:

Remove the words

"doing business"

statement and

ly," "building a

"building a rela-tionship." The

marriage" or

from the previous

replace them with

"building a fami-

ethics?

alike, trust becomes the foundation that good relationships are built upon. Doing business as Taco John's

International Inc. for more than 40 years has had its "economic environments" in the past and I'm sure we'll have many more in the next 40 years. Surviving the test of time with more than 400 franchised restaurants located in 25 states, a company has to have core values, and at Taco John's those values start with trust.

Dare a company lose sight of its ethical compass when dealing with others, all can be lost. If ever my customers franchisees or restaurant guests — lose faith in our brand, then suspicion and skepticism enters into their thinking. Skepticism can quickly become a cancer to trust; the healthy relationship that took years to build can be lost.

So every day I'm committed to trustworthy relationships with our franchisees, shareholders, employees, vendor partners and ultimately most important, our guests.

I personally believe in two guiding principles for success at any level: Connect to your community.

When we're engaged in community life

with trustworthy behaviors, people notice and emotionally connect with you.

**Stand up and be counted.** No, not the Census, but rather you and what you stand for. Watching from the sidelines complaining accomplishes nothing. Participate in life with fun and vigor because you will only get out of

The bulk of our relationships with people, whether personal or professional, are based on behavior. To be a successful relationship, the emotion I feel from my interaction with your behavior must be satisfactory and ultimately trustworthy.

I challenge you to rediscover the Better Business Bureau and take the guesswork out of doing business. Accredited Businesses agree to standards of trust that include honesty, truth, transparency, privacy, integrity, responsiveness, honoring promises and safeguarding privacy.

I congratulate my fellow past winners of the Torch Awards for Business Ethics as well as this year's nominees. And I would like to thank business colleges at the University of Wyoming, Colorado State University and the University of Northern Colorado for being partners with the BBB in fostering the circle of trust.

Now, if ever our tacos or Potato Olés don't live up to your expectation for flavor or my service is less than hospitable, call me. Because my relation ship with customers is built on trust.

Dave Schuh, chairman of the BBB Board of Directors, is executive vice president & chief operations officer for Taco John's based in Chevenne. He can be reached at dschuh@tacojohns.com or 307-772-3907. The 12th annual Torch Awards for Business Ethics will be held April 15 at the Embassy Suites in Loveland. The event begins with a reception at 5 p.m. and dinner at 6:30 p.m. Reservations available at wynco.bbb.org.

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### LETTERS TO THE EDITOR

#### The 'in' box is open

Write the Northern Colorado Business Report to comment on our content or to raise issues of interest to the business community. Letters must be limited to 300 words.

Longer guest opinions may be considered upon request. Please include address and telephone numbers so that we can verify your submission.

The *Business Report* reserves the right to edit for length, and to reject letters that are potentially libelous.

E-mail letters to Kate Hawthorne, khawthorne@ncbr.com or submit comments through our website, www.ncbr.com. Snail mail to 141 S. College Ave., Fort Collins, CO 80524.

#### Emissions testing coming to Larimer, Weld counties

(Business Report Daily, March 19, 2009) Does this mean that my diesel pickup will now only cost \$25 every two years? Or do I still get penalized and have to have an emission test every year at a cost of \$75? Incidentally my diesel has less emissions than my gas-powered car. Both pass.

#### Loveland

Ioe

In 2003, San Antonio did a study to find out how much emissions testing would reduce ozone levels. We found out that they reduced ozone by 1/2 of 1 part per billion. A figure so low, ozone monitors cannot detect the difference. With cars getting cleaner since 2003, the reduction is most likely even lower today. Emissions testing is simply a waste of time and money. To see the report and more ozone information, please go to my website, ozoneinformation.com

Mark Langford San Antonio

It has been common knowledge for nearly two years that over 90 percent of the emissions in Larimer County are from the thousands of oil-well burner units in Weld County and some in Larimer County. While the problems is being corrected, and it will take a couple more years, why should autos have a need to be checked? They contribute less than 5 percent of the emissions.

> Ed Robert Fort Collins

Why can't we adopt the drive-by testing like they have down Denver way? That would eliminate a lot of time in a testing facility. I see those units out on the side of the highways sniffing all of the time.

Marvin McKinley Fort Collins

#### Toll on leave from real estate division

(Business Report Daily, March 17, 2009) So we real estate brokers have to endure public scrutiny, but Ms. Toll's situation is a private personnel matter? I am outraged. Brett Pavel

Brett Pavel Fort Collins

#### Foothills needs additional anchor, consultants say

(Business Report Daily, March 11, 2009) Look outside the box! It is a Nordstrom's that you need as another anchor!

> Ken Deines Fort Collins

#### Amazon fires Colorado affiliates over sales tax collection

(Business Report Daily, March 8, 2009) Ridiculous. Another reason to purchase from other than Amazon. Online retailing is another reason we have sales tax collection problems at the state and local level, difficulty in keeping retail merchants in business. I've purchased online before and will again, but not from Amazon. The free ride's over, Amazon. Colorado can send a message by purchasing from local merchants and stores instead of Amazon. This has gone too far.

#### Jim Clark Fort Collins

So, I've heard some talk of emergency legislation to overturn this. I've also heard the opposite — that this is just going to get worse and that all affiliate marketing companies are going to pull out of Colorado due to this legislation. I don't know what to believe but if it is the latter, I will just have to shut down my website because the Colorado legislature has just shut down most, if not all, potential sources of revenue for my site. *Christa Fort Collins* 

Economic development for Loveland arts makes sense

(NCBR, March 12, 2009)

 Greeley's downtown revival
 The poll

 20%
 The poll

 Loveland a hotbed for publishers
 23.

 6.7%
 N

 6.7%
 N

 Fort Collins wind power incentives
 A

 13.3%
 real

 60%
 real

### These results reflect responses to the online poll at www.ncbr.com March 9 through March 23.

#### Next question:

NCBR poll watch What was the biggest business news story of 1995-96?

What's the biggest frustration with auto emission testing?

Answer now at www.ncbr.com. Responses will be accepted through April 5.

Editor's note: Tell us what you really think by voting in our online poll then leaving detailed comments at www.ncbr.com

Absolutely "right on," Marcie! As artists, our move to Loveland in 1992 was the best thing we could have done for our careers and our quality of life. Since living and working here, we have come a long way from barely break-even marginal artists to successful careers that now enable us to support local arts businesses, as well as patronize other local businesses, pay taxes, support local charities and otherwise be fully engaged citizens of this wonderful city. We know lots of other artists (mostly sculptors) who would love to live here and take advantage of the incredible business support system we have here as well as our very special environment and pleasant and supportive city. Loveland is unique in what it has to offer sculptors and other arts professionals and I believe that promoting and strengthening this sector would be good for Loveland as well as the artists and enhance the quality of life for all of our citizens.

Jan Rosetta Loveland

Superb article! I agree with Marcie's points and am thrilled that leaders are seeing the arts as economic development. Although not an artist myself, I was compelled to return to Loveland to raise my family partially because of Loveland's dynamic creative class. My husband, David, is engaged in an Arts and Technology Committee through the

Thompson Education Foundation. The school district gets it and the City seems to as well. Working together can produce great results.

Ashley Kasprzak Loveland

All of the arts need to be represented! It is our hope that we can all come together to build the dream into a continuing reality. We are indebted to Marcie, Nikki, Betsy and all of the stakeholders — artists, The Loveland Museum, Susan Ison, Suzanne Janssen, businesses, councilors, etc., for their great efforts. Thank you all!

Sincerely,

Mel Schockner, Photographer Loveland

#### BLOG COMMENTS

Editor's note: Yes, we have blogs, and you can join the conversation at www.ncbr.com.

#### What makes a great salesperson?

Keep these coming!

(Everybody Sells, by Lee Porter) Really great blog Lee. This should be helpful for recruiters and business owners looking to identify and hire sales professionals. I especially like No. 2 — was just talking about "persistence" at an Internet Marketing group meeting.

> Jay Jacoby Fort Collins



#### FLOODPLAIN, from 1A

or after a flood."

Examples of generally accepted critical facilities include police and fire stations, hospitals, public utility facilities, emergency shelters, hazardous materials facilities and communications equipment.

But the CWCB's original draft update also included hotels, motels, bed-andbreakfasts, sports arenas, theaters, meeting halls, churches, community centers and major employment centers as "critical facilities." Rule 5 of the original draft also said, "All new critical facilities should be outside of the 500-year floodplain, if feasible."

Tom Browning, chief of CWCB's Watershed Protection and Flood Mitigation Section, said the board, part of the state Department of Natural Resources, received a flood of responses after the draft was released for public comment.

"We'd gotten lots of phone calls, emails and what have you," he said. "I think the original draft didn't accurately reflect the right message."

Browning said "90 percent" of the feedback centered on the proposed Rule 5 and the critical facilities added under Rule 6. As a result, the CWCB committee charged with creating the rules held a spe-

### CWCB takes rules on the road

The Colorado Water Conservation Board will be in Aurora and Glenwood Springs in April to present more information and discussion of the proposed statewide floodplain rules: • April 7 Glenwood Springs Community

Center, 100 Wulfsohn Road, 9 a.m. to noon
 April 9 Aurora City Council Chambers, 15151 Alameda Parkway, 9 a.m. to noon

Visit www.casfm.org for more details.

cial meeting on March 18 to clarify the intent of the new proposed regulations.

The next day, the board released new draft language that removed employment centers, lodging and places of public assembly from Rule 6, and the Rule 5 recommendation that new critical facilities be outside the 500-year floodplain. It also modified what is considered a "transportation lifeline."

#### Floodplain expansion challenged

The proposed expansion of the definition of "critical facilities" would have essentially devalued land in the floodplains and reduced property taxes and development fees for local jurisdictions. Stan Everitt, executive vice president of Everitt Cos. in Fort Collins, said he's glad the CWCB backed away from its original proposed language.

"I think taking the employment centers and other community activity out is a step in the right direction," he said.

But Everitt added that some proposals still in the document go too far in trying to regulate floodplain development.

"It seems the intent is to regulate out of existence critical facilities inside the 500-year floodplain, which has a 0.2 percent chance of occurring," he said. "It just seems so out of balance to me that it's beyond the pale."

Meanwhile, city floodplain administrators said they were happy to see the draft rule changes. "I'm glad they made the changes and I think what's there now is palatable and represents good floodplain development," said Chris Carlson, Loveland's assistant floodplain administrator.

Carlson said Loveland had been concerned that the original document designated primary access routes, bridge and culvert structures and railroad lines as critical facilities. "That was probably our biggest concern because it probably couldn't be met," he said.



Map Courtesy City of Fort Collins

#### For more information

To view the draft rules for floodplain regulation, visit cwcb.state.co.us and click the link to "Watershed Protection and Flood Mitigation." Comments on the rules should be sent to Tom Browning, CWCB, 1313 Sherman St., Room 721, Denver, 80203 or at tom.browning@state.co.us.

The revised document now focuses on airports, air traffic control towers, mass transit stations and terminals under the category of "transportation lifelines."

Brian Varrella, floodplain administrator for the city of Fort Collins, said he also views the CWCB changes as positive.

"I think in general this moves us in the right direction," he said. "What they're doing addresses many of the concerns we've heard in the business community."

#### Impact on downtown development

In Fort Collins, where the Cache la Poudre River runs just north and east of downtown, the original floodplain changes could have affected the location of a convention hotel now being studied by a consulting group hired by the Downtown Development Authority as well as an outdoor 5,000-seat amphitheatre proposed by the DDA for the north end of downtown.

Matt Robenalt, DDA executive director, said he could not comment on the rules or their possible impact until the city takes a position on the proposed changes. The Fort Collins Water Board was scheduled to discuss the issue on March 25, after the *Business Report* went to press.

Varrella said Fort Collins is one of the few communities in the state that currently regulates critical facilities in floodplains. But he noted that the proposed regulations add a section that would require local jurisdictions to identify on a case-bycase basis those structures deemed critical facilities according to state criteria.

"All structures that clearly met these criteria shall be deemed critical facilities by that jurisdiction," the proposed CWCB language states. "For structures for which it is ambiguous if the criteria are met, the local jurisdiction shall have the discretion to determine if the structure is a critical facility."

The draft rules are set for adoption in July, but are still within a public comment period that ends April 30.

#### **REAL ESTATE**, from 2A

three years.

Braden explained that in the first year alone about 12,100 of the 13,800 HUD mortgagees will have to drop out of the program. He believes the total number of participating firms will drop to 700 when all is said and done. While the decline in the number of mortgagees will streamline HUD, it will also take choice and competition out of the market.

According to the EREC surveys, both real estate and mortgage brokers see the new Home Valuation Code of Conduct rules as a hindrance. It aims to set up a firewall between the appraiser and the borrower and originator by requiring the use of an appraisal management company. The rule was set up to prevent appraisal bullying, but might be having

#### the opposite affect.

Braden points out that the HVCC is not a law but rather a rule that sprung from New York Attorney General Andrew Cuomo's investigation into Fannie Mae and Freddie Mac. Fannie and Freddie agreed to the terms of HVCC in order to have the investigation dropped.

Braden said that the consequences have been plentiful. The management companies are collecting about half the fee that used to go directly to an appraiser, and they are often requiring a 24hour turnaround for appraisals.

Braden said that there have been reports that the management companies are pushing for lower appraisals so that no red flags are raised. He has recent personal experience with a couple of major mistakes in appraisals that the management companies refused to have fixed.

"Now, the pendulum is swinging the

other way," he said.

Braden said that one of the biggest frustrations is the mixed signals coming out of Washington. There is a push to get more loans out but an increasing number of barriers making it harder to do so for a majority of the industry.

#### State not so worrisome

Laposa was surprised by the juxtaposition of federal versus state regulatory concerns in the mortgage broker survey. The state regulatory climate, which has been a hotbed of activity in the past four years, was ranked next to last as a risk to the industry, followed only by interest rates.

Erin Toll, director of the Colorado Division of Real Estate, was slated to speak at the EREC event in which the survey results were presented on March 25, but was placed on leave a week before. Toll became executive director in 2006 and heralded sweeping regulatory changes for the state's mortgage brokers, appraisers and real estate brokers. The division has aggressively pursued investigations into alleged fraud and general misconduct.

Most recently, the division addressed media accounts of an investigation into American Home Funding. Reports stated that state Sen. Ted Harvey — who works for the company — was the subject of the investigation, an allegation that the Division of Real Estate denied in a March 5 media release.

Braden said that the regulatory changes at the state level right now are relatively mild. A provision is being considered that would require appraisal management companies to register with the state. Braden pointed out that it contains no provisions to "protect appraisers from abuses."



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usually come so quickly. "We'll try to continue to help them as they transition."

#### Looking for space

Sprig is already on the lookout for what Discoe calls an "Ally McBeal" space — referring to the late-90s television series set in a quirky law office over a bar. The designers are looking for a creative office space in downtown Fort Collins, from which they plan to grow the design team.

Forsyth feels the acquisition will be good for the community, in general, and local startup community in particular. Sprig was able to grow with support from local angel investors.

"They're going to get a good return on investment," Forsyth said.

For such success to come at a time when few investments are panning out could lead angel investors to put funds into other startups and inspire others who have been watching from the sidelines to step up. That was a concern for Sprig's founders.

"For us, it was really important to have that kind of success," Clemmer said.

Discoe explained that the team feels like it now has the opportunity to give back to the community that helped it to succeed, specifically the city of Fort Collins and RMI2. The last thing they wanted to do was create a negative experience for the area's still-developing angel investment community.

"Largely, their success is a credit to the

#### "It enables us and empowers us to expand."

David Bowen, co-founder Sprig Toys

innovation of the design team," Forsyth said. "It's one of the most enthusiastic creative teams I've ever worked with."

That enthusiasm helped Sprig quickly make a name for itself in the industry. In addition to the attentions of Wham-O, the company received several inquiries from other toy firms, ranging from casual talks to more formal acquisition discussions. Still, the Wham-O deal was a bit of a surprise.

"We were really still just running Sprig with our heads down," Clemmer said.

The acquisition will likely lead to Sprig toys appearing on shelves of larger retailers. Sprig grew its sales network and reputation with smaller, independent toy stores, which will still be a focus for the brand. After all, if it's not broken there is no reason to fix it.

"Sprig has done a tremendous job getting their name out there in a short amount of time," said Dennis Claussen, vice president of creative development for Wham-O.

Claussen explained that Sprig has its own unique message that makes it stand out in the crowded and competitive toy industry.

"It's something that spoke to all of us here at Wham-O," he said.

#### Icon in transition, too

Wham-O has been going through its own transition. In many ways, the 62year-old company is like a startup.

The company was founded in 1948 and by the 1960s had introduced the world to the Frisbee, Slip 'N Slide, Hula Hoop and Superball. In 1982, the company went through the first in a series of ownership changes.

Claussen said that the near-constant transition phases may have resulted in a divergence from Wham-O's legacy as an innovative producer of outdoor toys. The most recent change — an October acquisition by an investor group brought the company back to that focus. The investor group includes Kyle Aguilar, who now serves as CEO and for years has headed Manufacturing Marvel Inc. Marvel has been the manufacturer for both Wham-O and Sprig. Sprig is the first acquisition since the new owners took the helm.

The focus now is to build on the company's decades-old reputation and put the Wham-O brand back into all homes. The company will put a lot of concentration into the branding message as well as into pioneering new products.

"Sprig is definitely the springboard catalyst for that," Claussen said.

Wham-O just shipped a new Frisbee made of Sprigwood — the EcoDisk and Claussen said the plan is to incorporate Sprigwood into more Wham-O toys. For the Sprig founders, working with the iconic brand is an exciting prospect.

"They're essentially reinventing themselves," Bowen said.

The acquisition will be phased in over about three years, depending on how long it takes for the Sprig brand to hit certain milestones. The founders will be able to once again put most of their focus into toy design as they transition some of the general business functions to Wham-O, but will continue to meet with buyers, where they garner market information that drives their next products.

"We enjoy it now, too," Discoe said. "It's fun."

Sprig will also benefit from manufacturing costs about 30 percent lower than before and an instant connection in global markets. Bowen said that without the acquisition, it would have been very difficult for the small company to broadcast the Sprig story around the world.

"It enables us and empowers us to expand," he said.

What Sprig is taking away from the experience of being a startup is invaluable life and business lessons. The team plans to be involved with the incubator community still, and they don't discount that they could someday be involved in starting a business, again.

"It's all been fun, and it's also been the most stressful time in our lives," Discoe said.

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To connect with your customers, you can set up groups and fan pages on Facebook, share your 140-character-orless thoughts on Twitter, post thoughtprovoking question and answer threads on LinkedIn. Whether those you communicate with are called friends, followers, or contacts, the goal is the same. And there's strength in relationships.

#### Let them mingle

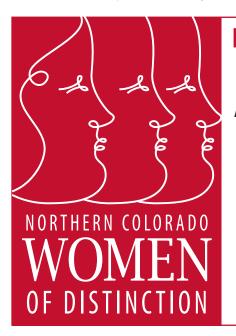
Introduce Facebook to Twitter, Twitter to LinkedIn, and so on, and then let them talk. If you were an auto repair shop, for example, you could Google "Toyota recall" to find a credible source (ideally via the official Toyota site) for which makes and models are affected, and then post a link to the article and open up a relevant discussion on your Facebook page. Next, you craft a 140-character Tweet that links to the Facebook post, and finally, you compile a list of questions your Toyota drivers might have, and answer how your shop will be able to handle their concerns and repairs. (For the greatest effect, resist the urge to cut and paste the same update to each site; it could make you look lazy and diminish the message.)

This is how it might work: Your friend Jane sees that Megan is a fan of your business, makes a "curiosity stop" on your page to look around, and upon noticing that you're sharing valuable information, decides to become a fan herself. With a well-thought-out business plan and a little luck, your business makes several hundred new friends/contacts/followers virtually overnight — for free!

#### Foster two-way communication

Of course, like a good conversation, the success of this strategy hinges on the concept of give-and-take. Use the social media sites to share information, pass on tips, and promote special frequentbuyer discounts. But insist that each post have a valid reason for sharing. To determine whether the information you're posting is relevant, put yourself in your customers' shoes and ask, "What's in it for me?" When you've touched on a worthwhile topic, you'll know: Your page will soon be inundated with feedback.

This is today's version of return on investment, and it's known as "return on engagement." Businesses that engage their customers and respond promptly to their queries and concerns build trust, and often, a loyal fan following



that will sustain their business through tough times.

#### It's what you say, and how you say it Keep in mind, the word "social" is the more meaningful component of the term "social media," so watch what you say. Remember mom's words of wisdom: "If you can't say anything nice, don't say anything at all." That advice is especially relevant today, when what

you say online gets recorded and catalogued for anyone's future search for content related to your business.

In a perfect world, your scores of new online friends chime in with outrageously great praise for your business. In the real world, there's bound to be a few who feel that they didn't have the best experience, so when you see negative feedback, use it as the opportunity to make things right. This is your friend whose feelings you accidentally hurt, but by voicing her concerns she's giving you the chance to respond, to shake hands and "make up." Ultimately, this friend is more likely to remain your friend than the one who was wronged and elected to just stop talking to you.

#### Keeping friends takes strategy

The next time someone asks you about your social media strategy, instead of worrying about whether you've read all you need to read on blogs, tweets, fan and group pages, social networking, updating your profile pages and cross-referencing your posts, distill the process down to its most basic element. It's about making friends by extending your hand and saying, "Nice to meet you" to those who walked in your front door, and then building those relationships.

Because once your new friends pay you a visit, it's up to you to extend the hospitality that will make them want to stick around. If you're not prepared, this is where relationships can get a little trickier. A solid social media strategy requires forethought, guidance and putting it on paper so that everyone involved knows the plan and can maintain it over the long term.

And this is when even your best friends will tell you to get professional help. Because according to digital marketing site Econsultancy.com, more than 350 million users Facebook, 75 million Tweet, and 50 million are LinkedIn.

Your new friends are online. Won't you join them?

Jessie Halverson works for Burns Marketing Communications in Johnstown.

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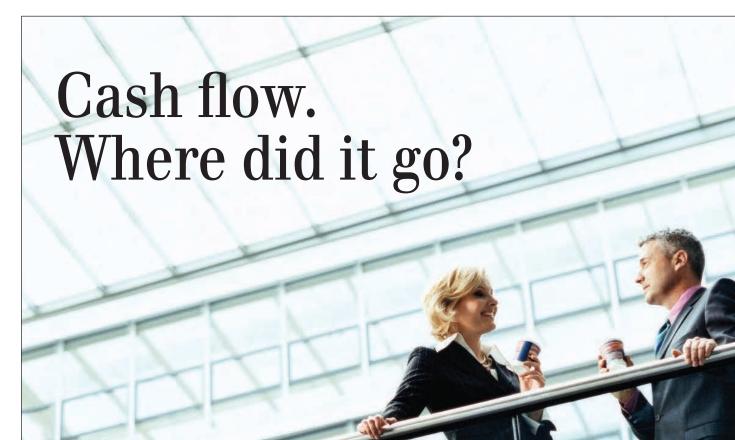
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312 Collins St. Eaton, CO 80615 Phone: 970-454-1414 Fax: 970-454-1420 Web site: www.bankofcolorado.com Products/Services: Agricultural, commercial and personal banking Person In Charge: Matthew S. Pletcher, Branch president

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Welcome to the 2010 edition of Portfolio, Northern Colorado's resource for the finance and insurance industries. This special section of The Northern Colorado Business Report includes listings of approximately 600 companies. We recommend you save this section, and look to this valuable directory when you're seeking financial services. To be considered for the next edition of Portfolio, e-mail research@ncbr.com or call 221-5400 x227. To submit your company data online, visit www.ncbr.com. Thanks for your interest in Portfolio and the Business Report.

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Person In Charge: Jane Sharp, Branch manager



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Phone: 970-461-2292 Fax: 970-669-6228 debbie.doyel@homestatebank.com Web site: www.homestatehank.com Products/Services: All types of mortgage products for ow er-occu pied and investment real estate.

Person In Charge: Harry Devereaux, Presid JP Morgan Chase 1414 E. Harmony Road Fort Collins, CO 80525 Phone: 970-226-6105 Fax: 970-226-6504 Web site: www.chase.com Products/Services: Full bank Person In Charge: Laurie Hart

JP Morgan Chase 1275 E. Magnolia St Fort Collins, C0 80521 Phone: 970-472-6149 Fax: 970-472-6167 Web site: www.chase.com Products/Services: Full bank services Person In Charge: Brady Tomlin

JP Morgan Chase - Firestone 11040 Colorado Blvd Firestone, CO 80504 Web site: www.chase.com Products/Services: Full-service banking. Person In Charge: Fric Biberstine. Branch manage

JP Morgan Chase - Fort Collins 2000 S. College Ave. Fort Collins, CO 80525 Phone: 970-622-7603 Fax: 970-484-7063 Web site: www.chase.com Products/Services: Consumer and business checking and savings, investments, mortgages, SBA loans Person In Charge: Sheida Azimi.

Branch manager JP Morgan Chase - Fort Collins

731 S. Lemay Ave.

Branch manage

Fort Collins, CO 80524 Phone: 970-622-7702 Fax: 970-224-9601 Web site: www.chase.com Person In Charge: Justin Simpson, Branch manage JP Morgan Chase - Fort Collins

4603 Boardwalk Drive Fort Collins, CO 80528 Phone: 970-282-8626 Web site: www.chase.com Person In Charge: Laura Brigham

JP Morgan Chase - Greeley 2600 W. 10th St. Loveland Bank of Commerce Greeley, CO 80631 Phone: 970-392-3330 Fax: 970-353-0109

Web site: www.chase.com Products/Services: Full-service banking. Person In Charge: Cyndi Ingram Branch manager

JP Morgan Chase - Greeley 4719 W. 29th Greeley, CO 80634 Phone: 970-339-3238 Web site: www.chase.com

JP Morgan Chase - Greeley 822 Seventh St. Greeley, CO 80631 Phone: 970-392-3203

Fax: 970-395-7359 Web site: www.chase.com Products/Services: Full-service banking. Person In Charge: Fric Biberstine Branch manage

JP Morgan Chase - Loveland 1905 W. Eisenhower Blvd. Loveland, CO 80537 Phone: 970-622-7679 Web site: www.chase.com Person In Charge: Suzie Allen, Branch manager

JP Morgan Chase - Loveland 200 E. Seventh St Loveland, CO 80537 Phone: 970-622-7444 Fax: 970-622-7466 Web site: www.chase.com Products/Services: Full-service banking. Person In Charge: Shirley Choury, Branch manag

975 N. Lincoln Ave Loveland, CO 80537 Phone: 970-622-7444 Fax: 970-635-5700 Web site: www.chase.com Products/Services: Full-service

banking. JP Morgan Chase - Windsor

JP Morgan Chase Bank

KeyBank of Colorado 541 Big Thompson Ave Estes Park, CO 80517 Phone: 970-586-2364 Web site: www.keybank.com Products/Services: Banking services

> KeyBank of Colorado 1130 Haxton Drive Fort Collins, CO 80525 Phone: 970-226-3902 Web site: www.keybank.com Products/Services: Banking serv-

KevBank of Colorado 300 W. Oak St. Fort Collins, CO 80521 Phone: 970-482-3216 Fax: 970-221-2811 Web site: www.kevbank.com

KeyBank of Colorado 100 E. Drake Road Fort Collins, CO 80525 Phone: 970-494-2480 Web site: www.keybank.com Products/Services: Banking serv-

KevBank of Colorado 822 14th St. Greeley, CO 80631 Phone: 970-378-3220 Web site: www.keybank.com Products/Services: Banking services.

KeyBank of Colorado 125 E. Seventh St. Loveland, CO 80537 Phone: 970-667-3083 Web site: www.keybank.com Products/Services: Banking services.

KeyBank of Colorado 125 E. Seventh St. Loveland, CO 80537 Phone: 970-667-3083 Web site: www.kevbank.com Products/Services: Banking serv

ices

LARIMER BANK OF COMMPLET

Larimer Bank of Commerce 1432 E. Mulberry St., Unit B Fort Collins, CO 80524 Phone: 970-224-7200 Fax: 970-224-7219

E-mail: ebank@Larimerbank.com Web site: www.larimerbank.com Person In Charge: Mark Allen Kross, President

LOVELAND RANK OF COMMERCE

102 E. 29th St. Loveland, CO 80538 Phone: 970-679-7150 Fax: 970-679-7169 E-mail: ebank@lovelandbank ofcommerce.com Web site: www.lovelandbankofcommerce.com

Person In Charge: Mark Allen Mile High Bank 2950 N. Garfield Ave

Loveland CO 80538

Fax: 970-669-8144

Services 4505 W. 29th St.

Greeley, CO 80633 Phone: 970-330-4071

Fax: 970-330-4420

Phone: 970-669-6424

Mountain Plains Farm Credit

E-mail: anders@ifeedtheworld.com

Web site: www.ifeedtheworld.com

Products/Services: Provides financial services for farmers,

ranchers, agribusinesses, and

country home owners. Includes

operating loans, equipment loans, livestock loans and crop insurance.

Web site: www.milehighbanks.com Products/Services: Banking.

> 6110 Firestone Blvd Firestone, CO 80504 Phone: 720-652-6691

**US Bank** 301 E. Horsetooth Road Fort Collins, CO 80525 Phone: 970-207-0799 Fax: 970-223-8628

New West Bank 55 S. Elm Ave. Eaton, CO 80615 Phone: 970-454-1800 Fax: 970-454-1802 E-mail: customer\_service@ newwestbank.biz Web site: www.newwestbank.biz Products/Services: Financial services, full-service, locally owned community bank. Include agricultural loan services Person In Charge: Tim Croissant Branch president

New West Bank 3459 W. 20th St., Suite 114 Greeley, CO 80634 Phone: 970-378-1800 Fax: 970-378-1801 E-mail: customer\_service@ newwestbank.biz Web site: www.newwestbank.biz Products/Services: Financial services, full-service, locally-owned community bank. Includes agricultural loan services Person In Charge: Leroy Leavitt, CEO, chairmar Points West Community Bank

8100 Sixth St Wellington, CO 80549 Phone: 970-568-3250 Web site:

www.pointswestbank.com Products/Services: Commercial agricultural, real estate and consumer loans. On-line banking, billpay, ACH origination, deposit products, insurance. Person In Charge: Mark Brase Front Range manage

Points West Community Bank 1291 Main St Windsor, CO 80550 Phone: 970-686-0878 Fax: 970-686-0893 Web site: www.pointswestbank.com Products/Services: Financial

services Person In Charge: Mark Brase Front Range m

Signature Bank 6801 W. 20th St. Greeley, CO 80634 Phone: 970-330-1200 E-mail: customerservice@ signaturebanks.com Web site: www.signaturebanks.com Products/Services: Full-service banking. Person In Charge: Robert N

Signature Bank 355 Eastman Park Drive Windsor CO 80550 Phone: 970-674-3600 Fax: 970-674-3610 E-mail: customerservice@ signaturebanks.com

Hinderaker, Presiden

Web site: www.signaturebanks.com Products/Services: Full-service . hanking Person In Charge: Robert N Hinderaker, Presider

Summit Bank & Trust 199 S. Briggs St. Erie, CO 80516 Phone: 303-439-4888 Fax: 303-439-4899 E-mail: banker@summitbt.com

Web site: www.summitbt.c **U.S. Bank National Association** 500 Bromley Lane

United Western Bank 2420 E. Harmony Road Fort Collins, CO 80528 Phone: 970-226-8460

Web site: www.uwbank.com

Brighton, CO 80601

United Western Bank 3800 E. 15th St. Loveland, CO 80538 Phone: 970-203-9220

US Bank 3338 Arapahoe Road Erie, CO 80516 Phone: 303-269-8300 Fax: 303-926-0318 Web site: www.usbank.com Products/Services: Banking.

Web site: www.uwbank.com

US Bank 363 E. Elkhorn Ave Estes Park, CO 80517 Phone: 970-586-4412 Web site: www.usbank.com

US Bank Web site: www.usbank.com Products/Services: Banking.

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US Bank 4503 JFK Parkway Fort Collins, CO 80525 Phone: 970-255-8591 Web site: www.usbank.com Products/Services: Banking.

**US Bank** 400 Howes St. Fort Collins, CO 80521 Phone: 970-493-5506 Web site: www.usbank.com Products/Services: Banking.

US Bank 3690 W. 10th St. Greeley, CO 80634 Phone: 970-392-9717 Fax: 970-352-7087 Web site: www.usbank.com Products/Services: Banking. Person In Charge: Scott Wingfield

US Bank 4548 Centerplace Drive Greeley, CO 80634 Phone: 970-330-5146 Web site: www.usbank.com Products/Services: Banking.

US Bank 2845 Linden Court Loveland, CO 80538 Phone: 970-669-8044 Fax: 970-203-0408 Web site: www.usbank.com Products/Services: Banking

US Bank 1275 Eagle Drive Loveland, CO 80537 Phone: 970-461-0115 Web site: www.usbank.com Products/Services: Banking.

US Bank 1520 Main St. Windsor CO 80550 Phone: 970-686-0754 Web site: www.usbank.com Products/Services: Banking.

Vallev Bank & Trust 30 N. Fourth Ave. Brighton, CO 80601 Phone: 303-659-5450 Fax: 659-4183 Web site: www.vallevbankand trust.com Person In Charge: Dave Jansen, Branch president

Northern Colorado BUSINESS REPORT

**Presents** 

Valley Bank & Trust 450 Oak St. Frederick, CO 80530-9999 Phone: 303-833-2290 Fax: 303-825-8081 Web site: www.valleybankand trust.com Products/Services: Full-service banking, including agricultura loans. Person In Charge: Marlys McMullen, Branch operations man-

Frank Ross, Branch president Valley Bank and Trust 2380 E. Bridge St. Brighton, CO 80601 Phone: 303-659-1472 Fax: 303-659-1549

Valley Bank and Trust 4900 E. Bromley Lane Brighton, CO 80601 Phone: 303-659-3490 Fax: 303-659-4043

Wells Fargo 3600 S. College Ave. Fort Collins, CO 80525 Phone: 970-266-7776 Fax: 970-266-7771 Web site: www.wellsfargo.com Products/Services: Banking, insurance, wealth management and estate planning, investments, mortgage and consumer finance. Person In Charge: Dan Gasper, Community Banking President

Wells Fargo 320 E. Harmony Road Fort Collins, CO 80525 Phone: 970-493-3300 Fax: 970-416-8610 Web site: www.wachovia.com Person In Charge: Linda Cripps,

Branch manager Wells Fargo 4635 Centerplace Drive Greeley, CO 80634 Phone: 970-330-2946 Fax: 970-515-0112 Web site: www.wachovia.com Person In Charge: Herbert Sandler, CEO

Wells Fargo Bank 2827 E. Harmony Road Fort Collins, CO 80528 Phone: 970-266-4420 Web site: www.wellsfargo.com Products/Services: Banking, insurance, wealth management and estate planning, investments and consumer finance. Person In Charge: Dan Gasper, President

Wells Fargo Bank 3500 JFK Parkway, Suite 110 Fort Collins, CO 80525 Phone: 970-233-3600 Fax: 970-224-0433 mark.hensler@wellsfargo.com Web site: www.wellsfargo.com Products/Services: Banking, insurance wealth management and estate planning, investments, mortgage and consumer finance Person In Charge: Mark L. Hensler, Branch manager

> Wells Fargo Bank 2045 10th St. Greeley, CO 80631 Phone: 970-351-4724 Web site: www.wellsfargo.com Products/Services: Full-service bank.

Sharon Nemitz, Manager

Person In Charge: Bill Kurtz Wells Fargo Bank

1025 Ninth Ave. Greeley, CO 80631 Phone: 970-378-3112 Fax: 970-378-3137 Web site: www.wellsfargo.com Products/Services: Full-service bank. Person In Charge: Bill Kurtz

Wells Fargo Bank 5801 W. 11th St. Greeley, CO 80634 Phone: 970-356-1000 Web site: www.wellsfargo.com Products/Services: Full-service bank.

Person In Charge: Bill Kurtz,

Presiden

services.

President

Wells Fargo Bank

Greeley, CO 80634

Fax: 970-353-9143

Vice president Bill Kurtz

Phone: 970-378-2362

Web site: www.wellsfargo.com

Products/Services: Full-service

Person In Charge: Jill A. Sauter,

2300 W. 16th St.

2164 35th Ave.

Wells Fargo Bank

Greeley, CO 80634 Phone: 970-336-6244 Fax: 970-330-1004 william.b.kurtz@wellsfargo.com Web site: www.wellsfargo.com Products/Services: Financial E-mail: Person In Charge: Bill Kurtz, Web site:

> Products/Services: Personal and business banking and loans.

WESTERN STATES

Western States Bank a branch of Valley Bank and Trust Co., NE 808 West Eisenhower Road Loveland, CO 80537 Phone: 970-593-1600 Fax: 970-593-3290 E-mail: Imeier@westernstatesbank.com Web site: www.westernstatesbank.com

Products/Services: Personal and

Alexander Broughton & Co. CPAs

903 N. Cleveland Ave., Suite B

Loveland, CO 80537

Web site:

President

Phone: 970-669-7200 Fax: 970-669-7211

E-mail: emacpa@frii.com

alexanderbroughton.com

preparation, consulting.

Anderson & Whitney PC

5801 W. 11th St., Suite 300

E-mail: larry@awhitney.com

Web site: www.awhitney.com

Person In Charge: Larry Atchison

Angeli, Delinger, Dye & Kercher

Person In Charge: John W. Angeli,

B. Sue Wood and Associates PC

Products/Services: Public

Greeley, CO 80634

Fax: 970-352-1855

accounting firm.

760 Whalers Way

Fax: 970-229-0592

Fort Collins, C0 80525 Phone: 970-229-0500

President

LLC

Partner

Phone: 970-352-7990

Products/Services: Auditing, tax

Person In Charge: Mike Alexander,

business banking and loans

### **CPAs**

Windsor, CO 80550 Phone: 970-686-7900 Web site: www.wellsfargo.com Products/Services: Full-service bank.



Wells Fargo Bank

Loveland, CO 80538

Wells Fargo Bank

1412 Hahns Peak Drive

Phone: 970-461-6360

Web site: www.wellsfargo.com

Products/Services: Full-service

Loveland, CO 80538

Wells Fargo Bank

1069 Main St.

bank.

Phone: 970-203-2540

Web site: www.wellsfargo.com

Products/Services: Full-service

3710 Grant Ave.

1298 N. College Ave. Fort Collins, CO 80524 Phone: 970-224-1300 Fax: 970-224-1355 E-mail: msheeley@westernstatesbank.com Web site: www.westernstatesbank.com Products/Services: Business and

personal banking and loans. Person In Charge: Larry Meier, Regional president Mark Sheeley, Vice president

### WESTERN STATES

Western States Bank a branch of Valley Bank and Trust Co., NE 1520 E. Mulberry St. Fort Collins, CO 80524 Phone: 970-530-1500 Fax: 970-530-1555 Imeier@westernstatesbank.con www.westernstateshank.com

527 Remington St. Fort Collins, CO 80524 Phone: 970-482-5626 Fax: 970-482-5629 Web site: bswpc.com Person In Charge: B. Sue Wood

Bartels & Co. LLC 7251 20th St., Bldg. D-1 Greeley, CO 80634 Phone: 970-352-7500 Fax: 970-352-2281 E-mail: Rich@bartelscpa.com Web site: www.bartelscpa.com Products/Services: Full-service CPA firm including tax preparation and planning, auditing, bookkeeping and accounting. Person In Charge: Richard J. Bartels, Managing partner

> Bates & Bishop CPA Inc. 234 Elder Drive Loveland, CO 80538 Phone: 970-669-7400 Fax: 970-669-7404 E-mail: rex@batesbishopcpa.com Web site: www.batesbishopcpa.com Products/Services: Payroll serv ice and tax preparation Person In Charge: Rex Bates President

Bob German CPA PC 300 E. Boardwalk Drive, Bldg. 5B Fort Collins, CO 80525 Phone: 970-223-7373 Fax: 970-223-0157

Brock & Associates 1770 25th Ave. Greeley, CO 81237 Phone: 970-356-7994 Fax: 970-356-6128

Brock and Co. CPAs PC 3711 JFK Parkway, Suite 315 Fort Collins, CO 80525 Phone: 970-223-7855 Fax: 970-223-3926 E-mail: siohnson@brockcpas.com Web site: www.brockcpas.com Products/Services: Public accounting services, small busi-ness consulting; business and estate planning: construction. Industry, professionals, audit, reviews and compilations; tax planning and preparation. Person In Charge: Susan R. Johnson, Director

Carl Henderson CPA 5455 U.S. Hwy 36 Estes Park, CO 80517-8842 Phone: 970-586-5008 Fax: 970-586-5009 Carothers & Vlasman PC

3555 Stanford Road Fort Collins, CO 80525 Phone: 970-223-7471 Fax: 970-225-2464

Carroll & Associates CPAs PC 419 Canyon Ave., Suite 220 Fort Collins, CO 80527 Phone: 970-224-3357 Fax: 970-484-1277 E-mail stevecarrollcpa@prodigy.net Person In Charge: Steve Carroll,

Cole and Crosier PC 210 Sunset Drive LaSalle, CO 80645-3134 Phone: 970-284-5545 Fax: 970-284-5546 E-mail: bcrofierpc@comcast.net Person In Charge: Brian Crosier

David Cole Cowles Tax Service 1625 Eighth Ave Greeley, CO N/A Phone: 970-353-1515

Crona & Associates 1350 Graves Ave. Estes Park, CO 80517 Phone: 970-586-2328 Fax: 970-586-6771

CW Decker & Co. CPAs PC 215 W. Magnolia St., No. 201 Fort Collins, CO 80521 Phone: 970-482-2179 Fax: 970-221-9405 E-mail: cwdeckercpa@frii.com Person In Charge: Chuck Decker, President

Dean Dunn & Associates 19 Old Town Square Fort Collins, CO 80524 Phone: 970-482-4934 Fax: 970-482-4584

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3819 St. Vrain Ave., Suite B Evans CO 80620 Phone: 970-506-9431 Fax: 970-506-9432 E-mail: doberhelman@hotmail.com Products/Services: Certified public accountant. Person In Charge: Dennis L Oberhelman

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September 16 — Embassy Suites



Contact De Dahlgren NCBR Marketing/Events Director ddahlgren@ncbr.com



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Fort Collins, CO 80525

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Fax: 970-207-9750

Principal

E-mail:

President

& Hottman PC

1321 Oakridge Drive Fort Collins, CO 80525

Fax: 970-282-5499

Frank Sheehy PC

717 16th St. Greeley, CO 80631

Fax: 970-353-1655

150 E. 29th St

Phone: 970-353-3133

Frink & Associates PC

Loveland, CO 80538

Phone: 970-667-2123

Gates, Kirby & Co. PC

Phone: 970-226-1704

Fax: 970-223-0157

300 E. Boardwalk Drive, Bldg. 5B Fort Collins, CO 80525

E-mail: tom@gateskirby.com

Web site: www.gateskirby.com

Products/Services: Individual tax

Fax: 970-669-3841

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Phone: 970-282-5400 x5405

Web site: www.eksh.com

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ness-advisory services, including specialized expertise. Person In Charge: Chris Michael

4115 Boardwalk Drive, Suite 108

E-mail: jkdye@dyewhitcomb.com

Web site: http://dyewhitcomb.com

Products/Services: Accounting and bookkeeping services, include

ing payroll and tax preparation

Eads & Associates Inc.

Fort Collins, C0 80525 Phone: 970-221-1477

Fax: 970-221-8506

1730 S. College Ave., Suite 203

office@eadsandassociates.com

Web site: www.eadsandassociates.com

Person In Charge: Brad Eads,

EKS&H / Ehrhardt Keefe Steiner

Person In Charge: James K. Dye,

Geoffrey W. Goudy, CPA LLC 401 W. Mountain Ave., Suite 101 Fort Collins, CO 80521 Phone: 970-472-9000 Fax: 970-472-9025 E-mail: ggoudy@cspotcount.com Web site: www.cspotcount.com Products/Services: Accounting and tax services for small and micro-sized husinesses Person In Charge: Geoffrey Goudy, CPA

Geyer & Associates CPAs 125 S. Howes St., Suite 1040 Fort Collins, CO 80521 Phone: 970-484-7040 Fax: 970-484-3826 E-mail: dgeyercpa@aol.com Web site: www.geyercpas.com Person In Charge: Dana Geyer,

Goetzel, Nickels & Co. LLC 4631 W. 20th St. Road, No. 101 Greeley, CO 80634 Phone: 970-304-9420 Fax: 970-304-9421 E-mail: gnco@goetzelnickels.com Products/Services: Certified pub-Person In Charge: Chris Nickels, Member

**Gorsline Accounting Services** 1630 25th Ave. Greeley, CO 80634-4908 Phone: 970-352-2850 Fax: 970-352-2851

Halliburton, Hogsett, Scott & Associates PC 873 N. Cleveland Ave Loveland, CO 80537 Phone: 970-667-5316 Fax: 970-667-2269 E-mail: djh@hhsacpa.com Web site: www.hhsacpa.com Products/Services: Tax planning and preparation, estate tax planning, auditing and financial statement preparation. Person In Charge: Dennis J. Hogsett, CPA

Hanna, Holdredge & Associates CPA PC 365 E. 27th St. Loveland, CO 80538 Phone: 970-667-2555 Fax: 970-669-9494 E-mail: info@lovelandcpas.com Weh site: www.lovelandcpas.com Products/Services: Accounting, tax preparation, payroll services and QuickBooks consulting. Person In Charge: Sandra L. Hanna, Owner, President

Hoover Harris & Co. PC 4075 W. 11th St. Greeley, CO 80634 Phone: 970-352-1642 Fax: 970-352-0284 E-mail: nward@hooverharriscpa.com Web site: harriscpa.com www.hoov Products/Services: Complete payrolls processed, direct deposit available, payroll reports complet-Person In Charge: Wayne Hoover,

Principal Hunt, Spillman & Associates PC 125 S. Howes St., Seventh Floor Fort Collins, CO 80521 Phone: 970-482-2272 Fax: 970-482-3231

E-mail: bobhunt@huntspillman.com Web site: www.huntspillman.com Products/Services: Accounting, auditing, tax, estate planning, financial planning, litigation support, consulting and forensic accounting. Person In Charge: Robert J. Hunt. Director

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### KENNEDY AND COE, LLC

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Nancy Marzonie 3938 JFK Parkway Fort Collins, CO 80525 Phone: 970-223-5123 Fax: 970-223-5735 Person In Charge: Nancy

Marzonie, Owne

Kenneth Erickson 4730 S. College Ave., Suite 201

**Knezovich and Williams CPAs** 

Fort Collins, CO 80525-3763

Phone: 970-226-2541

Fax: 970-225-1750

109 Coronado Court

Fort Collins, CO 80525

Phone: 970-224-9900 Fax: 970-377-6767

and audits.

Kruchten & Co. PC

Fort Collins, CO 8052

Phone: 970-482-6996

Fax: 970-482-4704

President

125 S. Howes St., Suite 910

Kruger & Clary CPAs PC

E-mail: info@krugercpas.com

Neb site: www.krugercpas.com

Products/Services: Tax prepara

tion and planning, accounting services, QuickBooks consulting.

Person In Charge: Melissa Clary,

Marguis, Emerson & Associates

Web site: www.lovelandcna.com

Small business consulting.

Dale Kruger, Vice president

2114 N. Lincoln St. Loveland, CO 81237

Fax: 970-667-5008

Myron Lindgren

2903 Aspen Drive, Suite C Loveland, CO 80538-2545

Phone: 970-669-3610

Fax: 970-669-3715

Mueller

Phone: 970-667-3132

President

515 S. Howes St. Fort Collins, CO 80521

Phone: 970-482-6947

Fax: 970-472-4061

E-mail: paul@kwcpallc.com

Web site: www.kwcpallc.com

Products/Services: Accounting

services, income tax preparation,

bookkeeping, business valuations

Person In Charge: John Knezovich

Paul Williams, Managing members

Person In Charge: John Kruchten.

LLC

Northern Colorado AgriBusiness 124 Oak Ave. Eaton, CO 80615-3410 Phone: 970-454-3384 Fax: 970-454-2325 E-mail: dana@ncabi.com Products/Services: Accounting for farms, ranches and businesses, tax preparation, business consulting, QuickBooks setup and consult ing, financial statement prepara-

Person In Charge: Dana Scheidecker Cherri Scheidecker

Odstrcil & Meis CPAs PC 1770 25th Ave., Suite 206 Greeley, CO 80631 Phone: 970-352-0661 Fax: 970-304-6850 E-mail: anitameis@aol.com Web site: www.elocallink.tv/ profiles/co/greeley/9 Person In Charge: Anita Meis, President

Richard Bonilla MBA 201 Cheyenne Drive Berthoud, CO 80513 Phone: 970-391-6365 Fax: 970-532-0615 E-mail: richard@bonilla.com Web site: www.richard.bonilla.com Products/Services: Accounting, tax, cost accounting system and design, DCAA, and ERP system evaluation and implementation. Flat fee financial planning Person In Charge: Richard Bonilla

**Richards & Richards** 220 E. Mulberry St. Fort Collins, CO 80524 Phone: 970-493-5494 Fax: 970-416-5798 E-mail: gary@richardscpafirm.com Web site: www.richardscpafirm.com

Rickards Long & Rulon LLP 301 E. Olive St Fort Collins, CO 80524 Phone: 970-493-6869 Fax: 970-484-1992 E-mail: info@rlrcpas.com Web site: www.rlrcpas.com Products/Services: CPA firm, business consultants, payroll serv ices Person In Charge: Jill Rickards,A.

Scott Rulon, Carla Pollock, Robert Dickerson Chris Nickels, Partners Rickards Long & Rulon LLP

4631 W. 20th St., Suite 10 Greeley, CO 80634 Phone: 970-304-9420 Fax: 970-304-9421 E-mail: info@rlrcpas.com Web site: www.rlrcpas.com Products/Services: CPA firm, business consultants, payroll serv

ices Person In Charge: Jill Rickards,A. Scott Rulon, Carla Pollock, Robert Dickerson Chris Nickels, Partners

Robert Green CPA PC 822 Seventh St., Suite 500 Greeley, CO 80631-3933 Phone: 970-353-2727 Fax: 970-353-2946 Person In Charge: Robert Green

Rodahl & Co. LLC 2038 Vermont Drive, No. 101 Fort Collins, CO 80525 Phone: 970-207-0747 Fax: 970-207-0753

E-mail: dean@rodahlcpa.com Person In Charge: Dean Rodahl Ruesch, Biddle & Larson CPAs

LLC

3535 W. 12th St., Suite D Greeley, CO 80634 Phone: 970-353-1798 Fax: 970-353-1799 E-mail: william ruesch@rblcnasllc.com

Web site: www.rblcpasllc.com Products/Services: CPA firm. Person In Charge: William R Ruesch, Partner

Sample & Bailey CPA PC 375 E. Horsetooth Road, Bldg. 4, Suite 200 Fort Collins, CO 80525 Phone: 970-223-8825 Fax: 970-223-0817

E-mail:

brichmond@sampleandbailey.com Web site: www.sampleandbailev.com Products/Services: Accounting, payroll, tax, financial services. Person In Charge: Roger L. Sample, Preside

Schulz and Leonard PC 200 First St Faton, CO 80615 Phone: 970-454-3371 Fax: 970-454-3465 E-mail: Roger@SchulzandLeonard.com Web site: www.SchulzandLeonard.com Products/Services: Accounting and income tax services. Person In Charge: Roger L

Schulz, President Shellev Wagar CPA 1703 Axial Drive Loveland, CO 80538 Phone: 970-663-5345 Person In Charge: Shelley Wagar,

Shinn Consulting CPAs PC 702 W. Drake Road, Bldg. D Fort Collins, CO 80526 Phone: 970-206-1435 Fax: 970-494-7979 E-mail:

Owner

ralph@shinnconsultingcpas.com Web site: www.shinnconsultingcpas.com Products/Services: Individual business, estate, retirement and taxes and financial planning Person In Charge: Ralph T. Shinn, President

Siebert & Associates PC 8219 W 20th St., Suite B Greeley, CO 80634 Phone: 970-353-3750 Fax: 970-353-3752 E-mail: bill@siebertcpa.com Products/Services: Certified pub lic accountants and consultants. Person In Charge: William . Siebert, Presiden

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President Steven Delinger & James Dye 760 Whalers Way, Bldg. C, Suite 120 Fort Collins, CO 80525 one: 970-229-0500

Fax: 970-229-0592 Tax Van Inc. 1308 Robertson St Fort Collins, CO 80526

Person In Charge: Scott Bush

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Denice Hill

**Tim Chavies & Associates** 1707 61st Ave., Suite 101 Greeley, CO 80634-7997 Phone: 970-356-2284 Fax: 970-353-9701 E-mail: tchaviescpa@yahoo.com Person In Charge: Tim Chavies, President and Owner

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William Cheedle PC 117 E. Mountain Ave Fort Collins, CO 80524 Phone: 970-484-4411 Fax: 970-493-8438 Person In Charge: William

Cheedle, Owne

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### **Credit Unions**

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Addison Avenue Credit Union 1371 Sculptor Drive Loveland, CO 80537 Phone: 877-233-4766 Web site: https://addisonavenue.com

Anheuser-Busch Employees **Credit Union** 1520 E. Mulberry St., Suite 100 Fort Collins, CO 80524 Phone: 970-221-4541 Fax: 970-221-4543

Big Thompson Federal Credit Union 746 N. Cleveland Ave Loveland, CO 80537 Phone: 970-669-4747 Web site: www.bigthompsonfcu.org Person In Charge: Anne T. Hrdlicka, CEO

Boulder Valley Credit Union 453 E. Wonderviews Ave Estes Park, CO 80517 Phone: 970-577-0750 E-mail: www.bvcu.org

Brighton Cooperative 195 S. Kuner Road Brighton, CO 80601 Phone: 303-659-7014 Fax: 303-659-6715 E-mail: info@brightonfcu.com Web site: www.brightonfcu.com Products/Services: Financial services Person In Charge: Noni Koabza, Manager

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Web site: www.collegecu.org College Credit Union of Greeley 2901 S. 27th Ave. Greeley, CO 80631 Phone: 970-330-3900 Fax: 970-330-3609 Web site: www.collegecu.org Products/Services: Banking Person In Charge: Walt Marx,

Colorado State Employees **Credit Union** 2505 11th Ave Greeley, CO 80631-6927 Phone: 970-350-0880 Fax: 970-304-4916

President/CE0

Longs Peak Credit Union 1661 Estrella Ave. Loveland, CO 80538 Phone: 970-667-8585 Web site: www.lpcu.org Person In Charge: Lisa Cortese,

CFO

Longs Peak Credit Union-East Branch 2495 E. 13th St. Loveland, CO 80538 Phone: 970-622-9956 Fax: 970-461-4548 Web site: www.lpcu.org Person In Charge: Sondra S. Koberstein

Longs Peak Credit Union-South Branch 150 14th St. S.W. Loveland, CO 80538 Phone: 970-667-0344 Fax: 970-667-0373 Web site: www.lpcu.org Person In Charge: Sondra S. Koberstein

Norbel Credit Union 1025 E. Swallow Road Fort Collins, CO 80525 Phone: 970-206-9666 Fax: 970-204-9969 E-mail: info@norbel.org Web site: www.norbel.org Person In Charge: Edwin Bigby Jr., President

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Public Service Credit Union 2545 Research Blvd. Fort Collins, CO 80526 Phone: 970-416-5000 Fax: 970-416-5006 Web site: www.pscu.org Person In Charge: Dave Maus, CEO

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Weld Schools Credit Union 2555 47th Ave. Greeley, CO 80634 Phone: 970-330-9728 Fax: 970-330-1668 E-mail: admin@weldschoolscu.com Web site: www.weldschoolscu.com

### Person In Charge: Steve Sanborn

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insurance.

Person In Charge: Chuck Zieman, Owner AAA Colorado 3636 S. College Ave., Unit 2 Fort Collins, CO 80525 Phone: 970-223-1111 Fax: 970-223-2788 Web site: www.aaa.com Products/Services: Insurance, air, tours, cruises, vacation packages, rental car and hotel reservations. Full-service insurance and travel agency

Person In Charge: Tami Morgan, Manager **ABC Insurance** 121 E. Swallow Road, No. 115 Fort Collins, CO 80525 Phone: 970-484-3200 Fax: 970-484-3210

ABC Insurance/National Farmers Union Insurance 619 S. College Ave., Suite 4-B Fort Collins, CO 80524 Phone: 970-484-3200 Fax: 970-484-3210 Person In Charge: Chuck Noland, Agent AIG VALIC

2625 Redwing Road, Suite 110 Fort Collins, CO 80526 Phone: 970-266-4200 Fax: 970-266-4210

AIG-American General 264 Camino Del Mundo Fort Collins, CO 80524 Phone: 970-482-2385 Fax: 970-416-1333 E-mail: reinhold55@aol.com Products/Services: Life insurance, annuities, investments, Person In Charge: Larry Siegfried District Leader

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Fort Collins, CO 80524 Phone: 970-223-1332 Fax: 970-226-6991 E-mail: jamesmichalka@allstate.com Person In Charge: Dave Maus, Web site: www.allstateagencies.com/James Michalka/Welcome/ Person In Charge: James I. Michalka, Agency Principal

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Anthem Blue Cross / Blue Shield 3665 JFK Parkway Building 2, Suite Fort Collins, CO 80525

Person In Charge: J. Arlyn Dumler

Web site: www **Assurity Financial** 155 W. Harvard St. Fort Collins, CO 80525 Phone: 970-223-1921 Fax: 970-223-2875 Person In Charge: Daniel B Johnson

AXA Advisors LLC 702 W. Drake Road, Bldg. D Fort Collins, CO 80526 Phone: 970-224-2800 Fax: 970-224-2787 Web site: www.axaonline.com Person In Charge: John Heddens

AXA Advisors LLC 3003 E. Harmony Road, Suite 310 Fort Collins, CO 80528 Phone: 970-204-9276 Fax: 970-221-8506 E-mail:

matthew.phillips@axa-advisors.com Web site: http://www.matthew phillips.myaxa-advisors.com Products/Services: Financial planning, investment advising, insurance solutions including life. disability, long-term care Person In Charge: Matt Phillips, Financial Professional

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Beth Glassmeyer Insurance 2629 Redwing Road, Suite 114 Fort Collins, CO 80526 Phone: 970-223-5166 Fax: 970-223-8947 Person In Charge: Beth M. Glassmeyer

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Bob Snyder Insurance Agency 1135 N. Lincoln Ave., No. 2 Loveland, CO 80537 Phone: 970-461-5060 Fax: 970-461-5061 E-mail: hob@lovelandinsurance.com Web site: www.lovelandinsurance.com Products/Services: Auto, home life, business insurance.

Person In Charge: Bob Snyder Bowers Insurance Agency 1244 N. Lincoln Ave. Loveland, CO 80537 Phone: 970-667-7454 Fax: 970-663-5471

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Person In Charge: Scott Mayor, Executive vice president **Burrill Financial Service** 

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ance. Person In Charge: Chris Davies. **Clav Insurance & Financial** 

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Colorado BW Insurance Agency Inc

Fax: 970-267-2231

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Manager

1075 W. Horsetooth Road, Suite 106 Fort Collins, CO 80526 Phone: 970-223-0924 Breitbarth gary.carlson@bankofthewest.com Products/Services: Commercial

property and casualty, life and disability insurance and personal Person In Charge: Gary Carlson, Fax: 970-586-8646

Colorado Farm Bureau - Greeley Office 2525 W. 16th St. Greelev, CO 80634 Phone: 970-353-8000

Fax: 970-353-8010 Colorado Farm Bureau Insurance 5312 W. Ninth St., No. 140

Greeley, CO 80634 Phone: 970-353-8000 Fax: 970-353-8010 Web site: www.cfbmic.co Products/Services: All types of insurance

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Farm Bureau Insurance 1067 Eagle Drive Loveland, CO 80537 Phone: 970-461-0278 Fax: 970-461-0230 E-mail: holly.diedrich@cfbmic.com Weh site: www.fbfs.cor Person In Charge: Holly Diedrich

Farmers Financial Services 1500 Bayberry Court Fort Collins CO 80524 Phone: 970-218-1080 Fax: 970-593-1413 Person In Charge: Nathan A Pierce

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Phone: 970-352-6448 Fax: 970-356-6939 E-mail: garv@farmersunioninsurance.com Web site: www.farmersunioninsurance.com Products/Services: Broker for National Farmers Union Insurance, serving Colorado and Wyoming. Person In Charge: Doug Frye,

Agent Financial Strategies of Colorado 1401 S. Taft Ave., No. 210 Loveland, CO 80537 Phone: 970-663-3211 Fax: 970-663-3216 Person In Charge: Gary W. Hansen

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Person In Charge: Jim Koenig

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Person In Charge: Sue Helfrich,

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Person In Charge: Larry L. Howell,

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Person In Charge: Shelly Doggett,

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Phone: 970-226-0111

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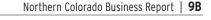
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Dunnigan, MBA, CFP, CSA, Certified

Products/Services: Financial

#### Managing partner Dennis M. Hogerty, Partner Jerry L. Dunn, Partne Phone: 970-407-1807 Edward Jones Investments Financial West Group Colorado 300 E. Horsetooth Road, Suite 100 1630 25th Ave. Greeley, CO 80634 Fort Collins, CO 80525 Phone: 970-352-0009 Phone: 970-223-9929 Fax: 970-222-0490 Fax: 970-352-2851 Web site: www.edwardjones.com Person In Charge: Hugh Warren Registered rep Products/Services: Insurance, retire ment plans and college planning.

1700 W. Mulberry Fort Collins, C0 80521 Phone: 970-491-9970 Fax: 888-723-8438 Person In Charge: Ned Balmer, Investment representitiv

nina. Finance by Design Inc. 123 N. College Ave., Suite 200 Fort Collins, CO 80524 Phone: 970-212-4720 E-mail: info@financebydesign.com Web site: www.financebydesign.com Person In Charge: Colleen Miller, President

1136 E. Stuart St. Fort Collins, CO 80521

Web site: Hume, Vice Presiden Fort Collins, CO 80528

### JBA Wealth Management Group

QA3 LLC 155 W. Harvard St., Suite 401 Fort Collins, CO 80525 Phone: 970-223-1922 Fax: 970-223-2875 E-mail: info@johnsonbruen.com Web site: www.johnsonbruen.com Products/Services: Life, health, disability and long-term care insurance. IRAs, Mutual funds bonds, common stock, annuities, college plans, estate plans, 401(k)s, retirement plans, tax plans, money management. Person In Charge: Daniel B. Johnson Barb Bruen

Jim Saulnier CFP 322 E. Oak St. Fort Collins, CO 80524 Phone: 970-530-0556 E-mail: Jim@JimSaulnier.com Web site: www.iimsaulnier.com Person In Charge: Jim Saulnier,

Kevin Conroy CFP 1200 S. College Ave., Suite 210 Fort Collins, CO 80524 Phone: 970-226-2983 Fax: 970-223-7391 E-mail: kevin@iraspecialist.com Web site: www.iraspecialist.com Products/Services: Retirement funding specialists. Person In Charge: Kevin Conroy

Linsco Private Ledger 1 Old Town Square, No. 301 Fort Collins, CO 80524 Phone: 970-224-9492 Fax: 970-224-9445 E-mail: thomas.hisey@lpl.com Web site: www.lpl.com Person In Charge: Tom Michaels Tom Hisey, Branch managers

Long Green Planning Group 375 E. Horsetooth Road, Shores 3, Suite 203 Fort Collins, CO 80525 Phone: 970-282-7526 Fax: 970-223-6990 E-mail: dan@longgreenplanning.com Web site: www.longgreenplanning.com Products/Services: Financial planning and investment advice. Person In Charge: Joe Lloyd,

LPL Financial Services 3663 Vista Drive Loveland, CO 80538 Phone: 970-663-3444 Fax: 970-663-5195 E-mail: bruce.gregg@lpl.com Web site: www.lpl.com Person In Charge: Bruce Gregg

Macdonald Financial Services 4025 Saint Cloud Drive, Suite 250 Loveland, CO 80538 Phone: 970-667-2950 Fax: 970-667-3397 E-mail: andrew.macdonald@lpl.com Web site: www.macdonald financial services.com Products/Services: Wealth man agement and creation Person In Charge: A.J. Macdonald,

Merrill Lynch 3555 Stanford Road. Suite 101 Fort Collins, CO 80525 Phone: 970-266-4832 Fax: 970-372-5643 E-mail: scott\_baker@ML.COM Web site: totalmerrill.com Products/Services: Wealth man agement, estate planning, insurance, retirement planning, lending, banking services. Person In Charge: Scott T. Baker. Resident directo

Morgan Stanley Smith Barney 1711 61st Ave., Suite 200 Greelev, CO 80634 Phone: 970-506-9650 Fax: 970-506-9655 Person In Charge: Gary H. Perl, First vice president, financial adviser G. Bruce Hemmings, Senior vice presiden

Northwestern Mutual Financial Services 3665 JFK Parkway, Bldg 1, Suite 100 Fort Collins, CO 80525-3152 Phone: 970-225-3474 Fax: 970-226-5036 E-mail: krista.dunlap@nmfn.com Web site www.nmfn.com/thefortcollinsgroup Products/Services: Financial services and financial planning, insurance investment manage Person In Charge: Ryan E. Yoder, Managing director Paul Z. Watkins, Owner

Oppenheimer & Co. Inc 501 St. Vrain Lane, Suite 202 Estes Park, CO 80517 Phone: 970-586-1895 Fax: 970-586-1892 E-mail: mike.eitzen@opco.com Web site: www.opco.com Products/Services: Investment brokerage Person In Charge Mike Fitzen Senior vice president

LLC

E-mail:

Web site:

215 W.Oak St., Suite 201

Fort Collins, CO 80521

Phone: 970-495-1221

kspieler@tributarycapital.com

Products/Services: Investment

management services to institu-

tional and high-net-worth clients.

🗱 UBS

**UBS Financial Services Inc.** 

3711 JFK Parkway, Suite 410 Fort Collins, CO 80525-2658

one: 970-498-4000

Web site: www.ubs.com/financial

Products/Services: Complete finan-

cial services, including managed

funds, CDs, tax-exempt bonds,

stocks, government securities.

accounts, retirement plans, mutual

Person In Charge: Saul Guice, II,

Branch manager, associate direc

🗱 UBS

**UBS Financial Services Inc.** 

E-mail: gerald.karre@ubs.com

inc.ubs.com/branch/greeleygl/

Products/Services: Complete financial services, including man

aged accounts, retirement plans,

bonds, stocks, government securi-

Person In Charge: Gerald Karre,

mutual funds, CDs, tax-exempt

Web site: http://financialservices

1901 56th Ave. Suite 300

Greeley, CO 80634

Fax: 970-506-5858

Branch manager

**Vision Financial Group** 

Phone: 970-482-2000 Fax: 970-484-9271

E-mail

Wilson

1336 Oakridge Drive Fort Collins, CO 80525-5564

greg@visionfinancialgroup.net Web site:

www.visionfinancialgroup.net Products/Services: Financial

bonds and life insurance.

Waddell & Reed Inc.

Phone: 970-226-5800

Fax: 970-226-5802

Division manager

Waddell & Reed Inc.

Phone: 970-353-8800

Waechter

800 Eighth Ave., Suite 341 Greeley, CO 80631-8441

Web site: www.waddell.com

Person In Charge: Stepher

Wealth Management Group

kari.boxleitner@wfadvisors.com

Web site: www.bbrb.wfadv.com Person In Charge: Charles Bouchard, Managing director,

Senior financial advisor Investment office

Wells Fargo Advisors 363 Elkhorn Ave., Suite 301

Fort Collins, CO 80525-2585

2596 Fax: 970-223-2851

Web site:

Branch manager

Phone: 970-223-4800/800-967

www.wellsfargoadvisors.com

Person In Charge: Tom Mapp,

Estes Park, CO 80517

1073 N. Lincoln Ave.

Loveland, CO 80537

Fax: 970-669-8282

E-mail:

Phone: 970-669-8200

Bouchard-Bates-Ripsam-Boxleitner

Person In Charge: Rodney K.

Gregory D. Anderson, Partners

Fort Collins, CO 80525-2186

Web site: www.waddell.com

Person In Charge: Jared Best,

2850 McClelland Drive, Suite 3000

services, retirement planning, tax-

savings strategies, full-brokerage service, mutual funds, stocks,

Phone: 970-506-5800

Fax: 970-498-4002

servicesing

Person In Charge: Kurt Spieler,

www.tributarvcapital.com

Fax: 970-419-5755

Managing director

Q4 Wealth Management Inc. 5 Old Town Square, Suite 205-B Fort Collins, CO 80524 Phone: 888-532-2364 Fax: 970-482-4262

E-mail: jclagett@cascade-inc.com Web site: www.cascade-inc.com Person In Charge: John Clagett, Senior financial consultant **RBC Wealth Management** 155 E. Boardwalk Drive, Suite 310

Fort Collins, CO 80525 Phone: 970-206-1174 Fax: 970-206-1464 E-mail: Michael.Trinen@rbc.com Web site: www.rbc.com Person In Charge: Mike Trinen Branch directo **REA Capital Management LLC** 

4703-B Boardwalk Drive, Suite 1 Fort Collins, CO 80525 Phone: 970-223-0907 Fax: 970-223-2615 E-mail: jvf@reagroup.us Web site: www.reagroup.us Person In Charge: Jefferv Fanning, President and Managing

Securities Finance 3307 S. College Ave. Fort Collins, CO 80525 Phone: 970-223-6687

> Shinn Consulting CPAs PC 702 W. Drake Road, Bldg. D Fort Collins, CO 80526 Phone: 970-206-1435 Fax: 970-494-7979 E-mail

ralph@shinn onsultingcpas.com Web site: www.shinnconsultingcpas.com Products/Services: Individual business, estate, retirement and taxes and financial planning Person In Charge: Ralph T. Shinn, President

Stifel, Nicolaus & Co., Inc. 2809 E. Harmony Road, Suite 330 Fort Collins, CO 80528 Phone: 970-267-9666 Fax: 970-267-9055 E-mail: yohond@stifel.com Web site: www.stifel.com Products/Services: Financial services, parent company Stifel Financial Corp., NYSE ticker sym bol SF

Person In Charge: Donald Yohon, Vice president-investments; Branch manager

The Investment Center 1703 W. 61st. Ave. Greeley, CO 80634 Phone: 970-475-1500 Fax: 970-475-1551 E-mail: ljspenc@aol.com Products/Services: Financial services and income for life. Person In Charge: Douglas Lyons, Registered principal

### The Planning & Investment

Center 760 Whalers Way, Bldg. A, Suite 201 Fort Collins, CO 80525 Phone: 970-663-3132 Fax: 970-663-1506 -mail: steve@the-pic.com Web site: www.theplanningand investmentcenter.net Products/Services: Specializing in retirement planning investments and real estate alternatives. Person In Charge: Stepher Everett, OSJ manager

Thomas Financial Services Inc. 400 S. Howes St., Suite 2 Fort Collins, CO 80521 Phone: 970-482-0453 Fax: 970-482-1886 Person In Charge: Dan Spencer,

Management

Phone: 970-586-2469 Thrivent Investment Fax: 970-586-5124 Web site: 1812 56th Ave., Suite A www.wellsfargoadvisors.com Greeley, CO 80634 Phone: 970-330-741 sultants and stock brokers. Fax: 970-330-7424 E-mail: Dan.Austin@thrivent.com Wells Fargo Advisors Web site: www.thrivent.com 2900 S. College Ave., Suite 2B

Products/Services: Life insur ance, health insurance, long-term care insurance, mutual funds annuities, investments, financial planning, estate planning, retire nent distribution planning. Person In Charge: Daniel L. Austin, Senior financial consultant Tributary Capital Management Wells Fargo Advisors 4675 W. 20th. St. Road Greeley, CO 80634-3246 Phone: 970-330-8786/800-223-6239

Fax: 970-330-8797 Web site: www.wellsfarqoadvisors.com Person In Charge: Rick Runyan, Branch manager

Wells Fargo Advisors 1073 N. Lincoln Ave Loveland, CO 80537-4844 Phone: 970-669-8200/800-758-Fax: 970-669-8282

Web site: www.wellsfargoadvisors.com Products/Services: Full service. Person In Charge: Tony Ripsam, Branch manager

Wells Fargo Bank 401 S. College Ave Fort Collins, CO 80524 Phone: 970-490-6278/800-892-9502

Fax: 970-493-3927 Web site: www.wellsfargo.com Person In Charge: Rick Nelson, Senior Vice president and Regional private banking manager

World Financial Group 2850 McClelland Drive, Suite 2600 Fort Collins, C0 80525 Phone: 970-223-2507 Web site: www.worldfinancialgroup.com

### Mortgage Lenders

1st City Mortgage Group 3615 Mitchell Drive Fort Collins, CO 80525 Phone: 970-266-9111 Fax: 970-266-0498 E-mail: moao@frii.com Web site: www.ftcollinsloan.com Person In Charge: Mick Occhiato, Senior mortgage planner

> A Better Mortgage 155 E. Boardwalk Drive, Suite 300 Fort Collins, CO 80525 Phone: 970-377-3200 Fax: 970-206-9497 E-mail: BestLoan4U@aol.com Web site: www.ABetterMortgage FortCollins.com Products/Services: Socially responsible, green mortgage bro-

Person In Charge: Karen Miller

A Team Mortgage LLC 6200 W. Ninth St., Unit 3 Greeley, CO 80634 Phone: 970-353-1122 Fax: 970-797-1794 E-mail: ateammortgage@msn.com Web site: www.a-team-mortgage.com

Products/Services: Mortgage Person In Charge: Linda Asmussen, Owne

Above All Mortgage Services 2893 N. Monroe Ave Loveland, CO 80538 Phone: 970-278-9092 Fax: 970-669-9004

All American Lending Group 383 W. Drake Road Fort Collins, C0 80525 Phone: 970-377-0024 E-mail: kcurry@mcleodusa.net

All Seasons Mortgage of Fort Collins 1701 Lake Sherwood Drive

Fort Collins, CO 80525 Phone: 970-282-0219 Fax: 970-282-8115

American General Finance 4032 S. College Ave Fort Collins, CO 80524 Phone: 970-225-0112

It's data you can bank on. Portfolio

The The The The

Portfolio

### Would you like to be included?

If your company was left out of the 2010 Portfolio Directory, please fill out this form and mail it to the address below:

	Phone & ext.: ()
P.O. Box City	State Zip
Address: C	ity State Zip
Phone: () Fax: (	
E-mail address:	World Wide Web site:
VAICS code:	
Product description:	
t of employees in Northern Color	ado?
<pre># of employees in Northern Color # of employees worldwide? Subsidiary of another company?</pre>	
# of employees worldwide? Subsidiary of another company?	Y or N
‡ of employees worldwide? Subsidiary of another company? Parent company name:	Y or N
‡ of employees worldwide? Subsidiary of another company? Parent company name: Headquarters location: City	Y or N
‡ of employees worldwide? Subsidiary of another company? Parent company name: Headquarters location: City	Y or N State Zip Public or Private
t of employees worldwide? Subsidiary of another company? Parent company name: Headquarters location: City Founded when? Exports Y or N Imports Y	Y or N State Zip Public or Private
# of employees worldwide?         Subsidiary of another company?         Parent company name:         Parent company name:         Headquarters location: City         Founded when?         Exports Y or N Imports Y         Stock exchange: NYSE/AMER/NAS	Y or N State Zip Public or Private / or N

(Operations, Finance, Sales, Marketing, PR, Purchasing, Production, Controller, Engineering, Personnel, etc.)

### Portfolio classifications:

BANK LOCATIONS CPA **CREDIT UNIONS** 

INSURANCE INVESTMENT ADVISERS **MORTGAGE LENDERS** PAYROLL COMPANIES

SBA LENDERS VENTURE CAPITAL FIRMS **MISCELLANEOUS** 

### Annual revenue:

\$25,000-\$100,000 \$100,000-\$250,000 \$250,000-\$500,000 \$500.000-\$1 million \$1 million-\$2 million S2 million-S5 millior \$5 million-\$7.5 million

\$10 million-\$15 million \$25 million-\$35 million \$35 million-\$50 million \$50 million-\$75 million \$75 million-\$100 million \$100 million+

\$7.5 million-\$10 million





141 S. College Ave. :: Fort Collins, CO 80524-2810 :: 970.221.5400 · Fax: 970.221.5432 :: www.NCBR.com

Bancwise Real Estate Solutions 144 N. Mason St., Suite Fort Collins, CO 80524 Phone: 970-282-9473 Fax: 970-282-9475 Web site: www.bancwisecolorado.com Products/Services: Mortgage bank that is also a full-service real estate brokerage that sells homes for a flat fee and provides traditional real estate services. Person In Charge: Jeff Tyson

Bank of America Home Loans 3720 S. College Ave. Fort Collins, CO 80525 Phone: 970-416-7746 Fax: 970-416-7642 Web site: www.bankofamerica.com/homeloans Products/Services: Residential home loan Person In Charge: Nancy R. Smith, Area sales manager

### Bank of Colorado Bank of Colorado 533 Big Thompson Ave. Estes Park, CO 80517

4848 Thompson Parkway Phone: 970-586-8185 Johnstown, CO 80534-6433 Fax: 970-586-8006 Phone: 970-674-9111 Web site: Web site: www.bankofcolorado.com www.bankofcolorado.com Products/Services: Agricultural, Products/Services: Mortgage commercial and personal banking. loans. Person In Charge: Brad Sishc, Branch president

Bank of Colorado Mortgage

Bank of Colorado

Division

Web site:

President

Bank of Colorado Bank of Colorado Mortgage Division Bank of Colorado 7791 Highland Meadows Parkway 111 S. Rollie Ave. Fort Lupton, CO 80621 Windsor, CO 80528 Phone: 970-674-9111 Phone: 303-857-3400 Fax: 970-674-9911 Fax: 303-857-3401 Web site: www.bankofcolorado.com www.bankofcolorado.com Products/Services: Mortgage Products/Services: Agricultural, loans. commercial and personal banking Person In Charge: Tom Goding,

Bank of the West 1795 E. Bridge St. Bank of Colorado Brighton, CO 80601 Phone: 303-202-5330 Fax: 303-659-7639 Web site: www.bankofthewest.com Products/Services: Banking services, including loans and banking services for the agriculture community. Person In Charge: David Benevides, Branch manager

> Bank of the West 1437 E. Mulberry St. Fort Collins, CO 80524 Phone: 970-267-3700 Fax: 970-493-2857 Web site: www.bankofthewest.com Products/Services: Banking services, including loans and banking services for the agriculture com munity.

Bank of the West 181 W. Boardwalk Drive. No. 101 Fort Collins, CO 80525 Phone: 970-797-3734 Fax: 970-225-3916 E-mail: wanda.zimmerman@ bankofthewest.com Web site: www.BankoftheWest.com Products/Services: Banking services: including personal and busi ness accounts, personal and business loans, mortgages, investments and banking services for the agriculture community. Person In Charge: Wanda Zimmerman, Branch manage

Bank of the West 1075 W. Horsetooth Road Fort Collins, CO 80526 Phone: 970-267-2700 Fax: 970-223-7438 Web site: www.bankofthewest.com Products/Services: Banking services, including loans and banking services for the agriculture com munity.

Bank of the West 1111 11th St. Greeley, CO 80631 Phone: 970-353-2640 Fax: 970-352-2773 Web site: www.bankofthewest.com Products/Services: Banking services, including loans and banking

services for the agriculture com munity. Person In Charge: Nadine Trujillo Rogers, Branch manager

Bank of the West

Loveland, CO 80537 Phone: 970-667-5150

Web site: www.bankofthewest.com

Products/Services: Banking serv-

ices, including loans and banking

services for the agriculture com

Blue Diamond Mortgage LLC

832 W. Eisenhower Blvd., No. D Loveland, CO 80537

E-mail: bdmortgage@qwestoffice.net

Products/Services: Conventional,

FHA,V.A., rural housing loans, con-

struction loans, and commercial

Person In Charge: Jose Santana,

Phone: 970-461-0866

Fax: 970-461-0863

Fax: 970-669-7164

munity.

Manager

303 E. Sixth St.

Brokers Alliance Mortgage 2121 Midpoint Drive, Suite 101 Fort Collins, CO 80525 Phone: 970-207-1280

Fax: 970-207-1281 E-mail: larry@balliancem.com Web site: www.balliancem.com Person In Charge: Larry Friedlan, Owner Cache Bank and Trust

#### 4601 W. 20th St. Greeley, CO 80634 Phone: 970-351-8600 Fax: 970-351-7878

Person In Charge: Byron W.

Bateman, Branch manager

Charter 1 Mortgage

Fort Collins, CO 80525

Phone: 970-282-7262

Fax: 970-204-4412

Choice Mortgage

305 W. Magnolia, No. 213 Fort Collins, CO 80521

tony@maxchoicemortgage.com

www.maxchoicemortgage.com

Phone: 970-484-5152

Fax: 970-484-5159

E-mail:

Web site:

155 W. Harvard St

E-mail jredfern@cachebankandtrust.com Web site:

www.cachebankandtrust.com Products/Services: Loans and banking services for commercial and personal entities.

Phone: 970-495-9450 Web site:

### First National Bank

First National Bank 4100 Harrison Ave. Wellington, CO 80549 Phone: 970-495-9450 Web site: www.1stnationalbank.com

### OMPLETE

**Complete Spectrum Financial** Services 1635 Foxtrail Drive Loveland, CO 80538 Phone: 970-391-0462 Fax: 970-587-4009 E-mail: bobbiezink@msn.com Web site: www.complete-spec trum.com and www.completespec

2809 E. Harmony Road, Suite 200 Fort Collins, CO 80528 Phone: 970-206-4633 E-mail:

Destiny Lending

Loveland, CO 80537 Phone: 970-667-3499

Fax: 970-667-3459

President

425 E. Eisenhower Ave.

Person In Charge: Gene Humphries, Divisional President President

> **Capital** 419 Canyon Ave., Suite 300 Fort Collins, CO 80521 Phone: 970-484-5478 Fax: 970-484-5892

### Firstbank of Longmon

loans, checking, savings Person In Charge: Donald M. Koenig Jr., President

Equitable Savings & Loan Association 3400 16th St. No. 6L Greeley, CO 80631-4854

Family Mortgage Co. Inc. 505 E. Fourth S Loveland, CO 80537 Phone: 970-203-0284 Fax: 970-461-8753 E-mail: iohn@familvmtgco.com Web site: www.familymtgco.com Products/Services: Residential mortgage

4900 S. College Ave., Suite 110 Fort Collins, CO 80525 Phone: 970-484-5626 Fax: 970-484-1180 E-mail: Scott@fcmmoney.com Web site: www.fcmmoney.com Products/Services: Residential & commercial financing Person In Charge: Mandy Mulligan, Owner Scott Charpentie

### First National Bank

www.ncbr.com | March 26-April 8, 2010

First National Bank Lory Student Center - CSU Fort Collins, CO 80523 Phone: 970-495-9450 Web site: www.1stnationalbank.com Products/Services: Full-service bank Person In Charge: Stephanie

First National Bank

First National Bank 155 F. Boardwalk Drive Fort Collins, CO 80525 www.1stnationalbank.com Products/Services: Full-service Person In Charge: Kay Garcia, Branch manage

Products/Services: Full-service Person In Charge: Kay Garcia

### First National Bank

First National Bank 1505 Main St. Windsor, CO 80550 Phone: 970-495-9450 Web site: www.1stnationalbank.com Products/Services: Full-service Person In Charge: Jane Sharp, Branch manage

First National Bank First National Bank Mortgage

375 E. Horsetooth Road, Suite 2-101 Fort Collins, CO 80525 Phone: 970-494-5520 Fax: 970-494-5521 E-mail: gvolker@1stnational bankmortgage.com

Web site: www.1stnationalbank.com

> Web site: www.firstunion.com Person In Charge: Darcy Purvis, Business development manager

#### Equitable Savings & Loan Association

E-mail: shawn@destinylending.com

Web site: www.destinylending.com

Products/Services: Mortgage

Dave Harding, Sales manager

lending services. Person In Charge: Shawn Beard,

300 E. Horsetooth Road., Suite 102 Fort Collins, CO 80525 Phone: 970-223-1963 Fax: 970-223-1965 Web site: www.Equitable-Savings.com

President Products/Services: Mortgage,

Phone: 970-395-0400

FCM Home Loans

greensummit2010

### **GIVING BUSINESS** THE MEANS TO GO GREEN

During uncertain economic times, being environmentally responsible may seem like a financial impossibility. This year, learn how to make small changes that will reduce your impact and increase your bottom line.

### PROGRAMS FROM 7:30AM - 5PM

Keynote Breakfast/Keynote Lunch: Exhibitors with innovative, relevant solutions for a more sustainable economy. Green for Green: Financing, funding, tax credits, rebates & grants to green light your green project. Green Marketing: Establishing an ethical green brand campaign; media and methods for sustainable marketing. Developing Green Streams: Re-tooling services, products and people for new revenue sources.

BEYOND THE LIMITS AWARD

The 2010 Poudre Valley REA Beyond the Limits Award has been established to recognize the commitment made by a Northern Colorado company to sustainable business practices. Nomination forms are available on www.NCBR.com. Click on Events under the Departments heading. For questions about the award, email ddahlgren@NCBR.com.



Or Call De Dahlgren, NCBR Marketing Director, 970-221-5400 X 202

Thurs. April 8th

trumlending.com



ghumphries@houseloan.com Web site: www.houseloan.com

Person In Charge: Gary Volker, First Union Small Business

512 Briggs Erie, CO 80516 Phone: 303- 828-3393 Fax: 303-828-4101

Web site: www.efirstbank.com Products/Services: Full-service consumer and commercial bank Person In Charge: Bruce Robbins

FirstBank of Northern Colorado 1015 S. Taft Hill Road Fort Collins, C0 80521 Phone: 970-493-0200 Web site: www.efirstbank.com Products/Services: Full-service consumer and commercial bank Person In Charge: Patrick M

Brady, President FirstBank of Northern Colorado 2315 S. College Ave. Fort Collins, CO 80525 Phone: 970-493-1700 Fax: 970-282-3925

Web site: www.efirstbank.com Products/Services: Full-service consumer and commercial bank Person In Charge: Patrick M. Brady, President

FirstBank of Northern Colorado 1013 E. Harmony Road Fort Collins, CO 80525 Phone: 970-223-4000 Fax: 970-282-3925 Web site: www.efirstbank.com Products/Services: Full-service consumer and commercial bank Person In Charge: Patrick M.

Brady, President

### 7:30am-5pm **Drake Centre, Fort Collins \$49** PER PERSON

## Improve Your Physical Fitness You can do it!

### IFITTEST EXECS Personal Challenge

Good health is good business, and what better way to make an effort to trim healthcare costs than to challenge yourself or a company team to improve fitness levels. Take the challenge.

### There are limited openings available. So, don't wait.

Participate in the Banner Health 2010 Fittest Executives Challenge as an individual. The Challenge includes business managers, owners, partners and executives/equivalent key organizational leaders.



EKS&H - 2009 Most Improved Team

### **IFITTEST EXECS** TeamFit Challenge

**Challenge your company to become more fit.** Lead a 5-member team from your company.

### What are the team requirements?

- It's very easy to put together a team, and it only takes 5 people from your company.
- One member must be a CEO or manager.
- The other 4 need to be employed full-time at the company registering the team. There is no limit on age, gender representation or fitness level because the challenge is to see how much your team can improve over the 3-month course of the Banner Health 2010 Fittest Executives Challenge.

# 'ITTEST EXECS [FITTEST EXECS [FITTEST EX]

### **Fittest Execs Awards and Rewards**

In the Fittest Execs Challenge there are both awards and rewards.

### The Awards

At the Fittest Execs Power Lunch individuals and teams will be recognized for both improvement and fitness. Awards will be presented to these winners:

Most Improved Individual Overall Fittest Individual Most Improved Team Overall Fittest Team One-On-One Team Challenge Winners

Fitness	HRA – Health Risk Appraisal Weight	
assessment	Blood pressure Hip-to-wais	st ratio
includes	□ Finger stick blood draw for □ Sit-up test	
	cholesterol and glucose level 📃 Push-up tes	st
	Body fat using bio impedance Step test	
	Flexibility	
Fittest	Execs Entry Fees	
Individ	lual participation fee \$	99
The value	545	
Team	participation fee - 5 member team \$	650

Ieam participation fee - 5 member team\$050The value provided by Banner Health, Daily Endorphin and NCBR\$2,880

### **Questions?**

Email De Dahlgren, Marketing Director for NCBR, at ddahlgren@NCBR.com **or call** 970-221-5400, ext. 202.

### **Awards Power Lunch**

The Banner Health Fittest Executive Individual Challenge winners and team winners will be announced and honored during the Fittest Execs Power Lunch at Bixpo, September 16, 2010.

### **Getting Started is Easy!**

Step 1:	1: Individuals: To register for Fittest Execs go to www.ncbr.com, click on Events. Click on Fittest Execs and click on I'm Taking the Challe	
	Teams: Email De Dahlgren, Marketing Director for NCBR, at ddahlgren@NCBR.com or call 970-221-5400, ext. 202.	
Step 2:	Once registered, you will receive a confirming telephone call or email.	
Step 3:	Then, all you need to do is schedule a visit to a Banner Health affiliate for your fitness evaluation. Make your appointment as soon as possible to take fu	
	advantage of the free fitness tools and tips Banner Health's staff will provide to help you be as ready as possible for your evaluation.	



<sup>er Health</sup> North Colorado Medical Center







full

# Banner Health Everyone will receive two fitness assessments by Banner Health. The first assessment provides a benchmark from which to measure progress over the 90 days of the Banner Health Fittest Execs Challenge. The second assessment will show individual (and team) improvement. The two

First, everyone will be more fit at the end of the challenge and have fun getting

assessments are a \$185 value provided as part of participant entry fees.
The experts at Banner Health will provide every participant with 3 months of weekly fitness tips. Weekly reminders and suggestions will help keep you on track to meet the challenge.

### DailyEndorphin

The Rewards

there.

- Something new and exciting has been added to this year's Fittest Execs Challenge. The use of DailyEndophin, an online tracking tool, will be provided to every challenge participant as part of the challenge entry fee.
- DailyEndorphin will provide all participants with a virtual event venue for the challenge and add an online tool for you to use in tracking your exercise activity time. Enter your profile and exercise goals, and the site does the rest.

### Tickets to the Northern Colorado Business Report Fittest Execs Power Lunch – September 16

- The Fittest Exec Challenge Awards will be presented at the NCBR Power Lunch
- Every participant receives one ticket to the Power Lunch.
- Teams receive one ticket per participant.

### Team Recognition

- Company team recognition and promotion at the Power Lunch will be included for all teams participating in the Fittest Execs Challenge.
- Companies will be included in stage presentations, have signage on tables and have logos included in the event program.

### 14B | Northern Colorado Business Report

FirstBank of Northern Colorado 225 E. 29th St Loveland, CO 80538 Phone: 970-669-4000 Web site: www.efirstbank.com Products/Services: Full-service consumer and commercial bank-Person In Charge: Patrick M. Brady, President

FirstBank of Northern Colorado 1352 W. Eisenhower Blvd. Loveland, CO 80537 Phone: 970-669-4000 Web site: www.efirstbank.com Products/Services: Full-service consumer and commercial bank ing. Person In Charge: Patrick M. Brady, President

FirstBank of Northern Colorado 1510 Main St. Windsor, CO 80550 Phone: 970-674-2900 Web site: www.efirstbank.com Products/Services: Full-service consumer and commercial bankina Person In Charge: Patrick M. Brady, President

### Direct Western Bank

Great Western Bank 151 S. College Ave. Fort Collins, CO 80524 Phone: 970-226-1080 Fax: 970-225-4905 Web site: www.greatwesternbank.com E-mail: ted.raye@greatwesternbank.com

### Great Western Bank

Great Western Bank 785 Cheeseman Street Erie, CO 80516 Phone: 303-828-0888 Fax: 303-729-3770 Web site: www.greatwesternbank.com F-mail lisa.gouran@greatwesternbank.com

### Direct Western Bank

**Great Western Bank** 3711 JFK Parkway, Suite 100 Fort Collins, CO 80525 Phone: 970-225-4907 Fax: 970-225-4905 E-mail: rstumbaugh@fcbcolo.com Web site: www.greatwesternbank.com E-mail: ted.raye@greatwesternbank.com

Green Financial Center 1919 65th Ave., Suite 6 Greelev, CO 80634 Phone: 970-330-7792 E-mail: www.sc4chh14@aol.com

Hastings Mortgage 2627 Redwing Road, Suite 360-F Fort Collins, CO 80526 Phone: 970-223-8600 Fax: 970-226-3048 E-mail: admin@loanhm.com Web site: www.loanhm.com Products/Services: Mortgages real estate lending. Person In Charge: Jamie Merrill

Home A Loan Financial Inc. 2601 S. Lemay Ave. Fort Collins, CO 80525 Phone: 970-225-2993 E-mail: home@loanfinancial.com

Home State Bank 2337 S. Shields St. Fort Collins, CO 80526 Phone: 970-203-6100 E-mail: bank@homestatebank.com Web site: www.homestatebank.com Products/Services: Banking and loans. Person In Charge: Harry Devereaux, President

Home State Bank 303 E. Mountain Ave. Fort Collins, CO 80524 Phone: 970-203-6100 E-mail: bank@homestatebank.com www.homestatebank.com Products/Services: Banking and Person In Charge: Harry Devereaux, President

Home State Bank 935 N. Cleveland Ave Loveland, CO 80537 Phone: 970-203-6100 Fax: 970-669-6228 F-mail: hank@homestatebank.com Web site: www.homestatebank.com Products/Services: Banking and loans. Person In Charge: Harry

Devereaux, President

Home State Bank 1355 E. Eisenhower Blvd. Loveland, CO 80538 Phone: 970-622-7198 Fax: 970-669-6228 E-mail: bank@homestatebank.com Web site: www.homestatehank.com Products/Services: Banking and loans Person In Charge: Harry Devereaux, President

Home State Bank 7499 Westgate Drive Windsor, CO 80528 Phone: 970-206-6100 E-mail: bank@homestatebank.com Web site: www.homestatebank.com Products/Services: Banking and loans. Person In Charge: Harry

Home State Bank - Mortgage Division 2695 W. Eisenhower Blvd. Loveland, CO 80537 Phone: 970-461-2292 Fax: 970-669-6228 E-mail: peggy.sage@homestatebank.com Web site: www.homestatebank.com Products/Services: All types of mortgage products for owner occupied and investment real estate.

Devereaux, President Integrity Lending Solutions Inc. 149 W. Harvard St., No. 302 Fort Collins, CO 80525 Phone: 970-232-3990 Fax: 970-232.3996

KeyBank of Colorado Public Service Credit Unior 541 Big Thompson Ave 900 S. Lemay Estes Park. CO 80517 Phone: 970-586-2364 Web site: www.kevbank.com Products/Services: Banking serv

KeyBank of Colorado 1130 Haxton Drive Fort Collins, CO 80525 Phone: 970-226-3902 Web site: www.keybank.com Products/Services: Banking services

ices.

KeyBank of Colorado 100 E. Drake Road Fort Collins, CO 80525 Phone: 970-494-2480 Web site: www.keybank.com Products/Services: Banking services.

KevBank of Colorado 300 W. Oak St. Fort Collins, CO 80524 Phone: 970-482-3216 Fax: 970-221-2811 Web site: www.kevbank.com Products/Services: Mortgages and banking services.

822 14th St.

ices

ices.

KeyBank of Colorado Greeley, CO 80631 Phone: 970-378-3220 Web site: www.keybank.com Products/Services: Banking serv-

KeyBank of Colorado 125 E. Seventh St. Loveland, CO 80537 Phone: 970-667-3083 Web site: www.keybank.com

Products/Services: Banking serv-



Larimer Bank of Commerce 1432 E. Mulberry St., Unit B Fort Collins. CO 80524 Phone: 970-224-7200 Fax: 970-224-7219 E-mail: ebank@Larimerbank.com Web site: www.larimerbank.com Person In Charge: Mark Allen Kross, President

Lighthouse Lending LLC 6500 W. 29th St., Suite 230 Greeley, CO 80634-8396 Phone: 970-339 Fax: 970-339-0044 E-mail: TBeck@houseloan.com Web site: www.houseloan.com Products/Services: Conventional, subprime, VA, niche. Person in Charge: Tom Beck Beau Couch, Managing members

Loan Perfect 123 N. College Ave. Suite 200 Fort Collins, CO 80524 Phone: 970-686-6677 Fax: 970-686-6699 E-mail: konnie@loanperfect.com Web site: www.loanperfect.com

Mountain Plains Farm Credit Services 4505 W. 29th St. Greeley, CO 80633 Phone: 970-330-4071 Fax: 970-330-4420 E-mail: anders@ifeedtheworld.com Web site: www.ifeedtheworld.com Products/Services: Provides financial services for farmers. ranchers, agribusinesses, and country home owners. Includes operating loans, equipment loans, livestock loans and crop insur-

ance.

E-mail:

Owner

Web site:

**Opportunity Mortgage** 

400 W. Magnolia St. Fort Collins, CO 80521

Phone: 970-484-2898

jbailey@opportunitymortgage.com

http://opportunitymortgage.com

Person In Charge: James Bailey,

Peak Financial Solutions

Public Service Credit Union

1431 Last Oak Court

Fort Collins, CO 80525

Phone: 970-224-9574

Fax: 970-224-2340

319 S. Meldrum St.

Fort Collins, CO 80521

Phone: 970-416-5000

Web site: www.pscu.org

Public Service Credit Unior

Person In Charge: Dave Maus, CEO

Fax: 970-416-5006

2503 Research Blvd.

Fort Collins, CO 80526

Phone: 970-416-5000

Fax: 970-484-6686

Devereaux, President

Person In Charge: Harry

Fax: 970-416-5006 Web site: www.pscu.org Person In Charge: Dave Maus, CEO E-mail: mmartino@integrityls.com Web site: www.integrityls.com

> Fort Collins, C0 80525 Phone: 970-416-5000 Fax: 970-416-5006 Web site: www.pscu.org Person In Charge: Dave Maus, CEO

> > Public Service Credit Union 2529 N. Lincoln Av Loveland, CO 80538 Phone: 970-416-5000 Fax: 970-416-5006 Web site: www.pscu.org Person In Charge: Dave Maus, CEO

**Public Service Credit Union** 422 Main St. Windsor, CO 80550 Phone: 970-416-5000 Fax: 970-416-5006 Web site: www.pscu.org Person In Charge: Dave Maus, CEO

> **REA Mortgage LLC** 4703-B Boardwalk Drive, Suite 1 Fort Collins, CO 80525 Phone: 970-223-0907 Fax: 970-223-2615 E-mail: jvf@reagroup.us Web site: www.reagroup.us

refinancing, second mortgages, home equity loans, reverse mort-Person In Charge: Jeffery Fanning, Founde

> Silver Creek Mortgage 137 E. 37th St. Creekside Plaza Loveland, CO 80538 Phone: 970-663-5800

Products/Services: Purchases

Fax: 970-663-5959 Web site: www.silvercr.com The Group Guaranteed Mortgage

2803 E. Harmony Road

Fort Collins, C0 80528 Phone: 970-229-2512 Fax: 970-229-2511 E-mail: stu hoime@thrgroupmortgage.com Web site www.thegroupmortgage.com Products/services: New construc

tion financing, home equity loans, first-time home buyers programs and fast upfront approval. Person In Charge: Stu Hoime, Venture managers TierOne Bank Commercial Real

Estate Loan Office 2318 72nd Ave. Court Greeley, CO 80634 Phone: 970-351-8944 E-mail: kathleen.snodgrass@ tieronebank com Web site: www.tieronebank.com Products/Services: Residential mortgages Person In Charge: Kathleen

> **U.S. Bank National Association** 3338 Arapahoe Road Erie, CO 80516 Phone: 303-269-8300 Fax: 303-926-0318

US Bank 6110 Firestone Blvd. Firestone, CO 80504 Phone: 720-652-6691 Web site: www.usbank.com Products/Services: Banking **US Bank** 4503 JFK Parkway Fort Collins, CO 80525 Phone: 970-255-8591 Web site: www.usbank.com Products/Services: Banking. US Bank

400 Howes St. Fort Collins CO 80521 Phone: 970-493-5506 Web site: www.usbank.com Products/Services: Banking

US Bank 2845 Linden Court Loveland, CO 80538 Phone: 970-669-8044

Fax: 970-203-0408 Web site: www.usbank.com Products/Services: Banking US Bank 1275 Eagle Drive Loveland, CO 80537 Phone: 970-461-0115

Web site: www.usbank.com Products/Services: Banking Wells Fargo Home Mortgag 3500 JFK Parkway, Suite 110 Fort Collins, CO 80525

Phone: 970-223-1856

Fax: 970-229-1930 E-mail: mark.hensler@wellsfargo.com Web site: www.wellsfargo.com Products/Services: Banking, insurance, wealth management and estate planning, investments, mortgage and consumer finance. Person In Charge: Mark Hensler, Branch Manager Sharon DeWild

#### **Mutual Funds**

Charles Schwab & Co. Inc. 123 N. College Ave., No. 200 Fort Collins, CO 80524 Phone: 970-212-4717 Fax: 970-482-5496 E-mail: chris.barr@schwab.com Web site: www.schwab.com Products/Services: Financial services, online trading, advice and banking. Person In Charge: Chris Barr, Vice president-Financial Consultant CEP

Core Financial 1732 W. Taft Hill Road Fort Collins, CO 80526 Phone: 970-214-1121 Fax: 970-204-9676 E-mail: sigridgustafson@core-financial.net Products/Services: Help people and businesses protect, grow and

investments and insurance Specializing in Socially Responsible Investments Northwestern Mutual Financial

preserve their assets through

Services 3665 JFK Parkway, Bldg. 1, Suite Fort Collins, CO 80525-3152

Phone: 970-225-3474 Fax: 970-226-5036 E-mail: krista.dunlap@nmfn.com Web site: www.nmfn.com/thefort collinsgroup Products/Services: Financial Services and Financial planning, insurance, investment manage

ment Person In Charge: Ryan E. Yoder Managing director Paul Z. Watkins, Owner

#### **Raymond James Financial**

Services 309 E. Mountain Ave., Suite 200 Fort Collins, CO 80524 Phone: 970-224-2193 Fax: 970-224-2194 E-mail: Tracy.HintzVilla@Raymond.James.com Products/Services: Financial services, stock brokers, IRAs, money market accounts, etc

RWN3 LLC 561 Garden Drive, Unit B Windsor, CO 80550 Phone: 970-674-8861 Fax: 970-797-1211 Web site: www.rwn3.com E-mail: bud@rwn3.com Product/Service: The RWN3 Conservative Allocation Mutual Fund. Person in charge: Bud Noffsinger

Snodgrass, Vice president

The Investment Center 1703 W. 61st. Ave, Greeley, CO 80634 Phone: 970-475-1500 Fax: 970-475-1551 E-mail: ljspenc@aol.com Products/Services: Financial services and income for life. Person In Charge: Douglas Lyons, Registered principal

### **Payroll Companies**

Anderson & Whitney PC 5801 W. 11th St., Suite 300 Greeley, CO 80634 Phone: 970-352-7990 Fax: 970-352-1855 E-mail: larry@awhitney.com Web site: www.awhitney.com Products/Services: Public accounting firm. Person In Charge: Larry Atchison, President

Andrea J. Smith and Associates Inc. 760 Whalers Way Bldg. A, Suite 110

Fort Collins, CO 80525

Smith, CB

Phone: 970-232-3122 Fax: 970-232-3123 E-mail: andrea@fortcollinsaccounting.com Web site: www.fortcollinsaccounting.com Products/Services: Income tax services, payroll and bookkeeping services. Specializing in QuickBooks software. Advanced QuickBooks Certified Pro Advisor Person In Charge: Andrea J.

Balanced Books Accounting Services 1120 N. Lincoln Ave. Loveland, CO 80537 Phone: 970-669-0857 Fax: 970-667-7968 Products/Services: Bookkeeping services, partnered with paychex for full-payroll services. Person In Charge: Sandy

Abromski, Owner Bates & Bishop CPA Inc. 234 Elder Drive Loveland, CO 80538 Phone: 970-669-7400 Fax: 970-669-7404 E-mail:

rex@batesbishopcpa.com Web site: www.batesbishopcpa.com Products/Services: Payroll servce and tax preparation. Person In Charge: Rex Bates, President

**Capital Accounting & Finance** 1015 37th Ave. Court., Suite 101 Greeley, CO 80634 Phone: 970-352-8118 Fax: 970-353-6690 E-mail: Heidi@CapitalAFI.com Web site: www.CapitalAFI.com Products/Services: Individual & business income-tax preparation, full-payroll and bookkeeping serv ice, QuickBooks consulting, instal lation and training. Person In Charge: Heidi Klepper, President

Dye & Whitcomb LLC 4115 Boardwalk Drive, Suite 108 Fort Collins, CO 80525 Phone: 970-207-9724 Fax: 970-207-9750 E-mail: jkdye@dyewhitcomb.com Web site: http://dyewhitcomb.com Products/Services: Accounting and bookkeeping services, including payroll and tax preparation. Person In Charge: James K. Dye, Principal

Employer Solutions Group 3760 E. 15th St., Suite 201 Loveland, CO 80538 Phone: 970-612-2022 Fax: 970-612-2021 E-mail: jessica@esghr.com and sstolen@esghr.com Web site: www.esghr.com Products/Services: Provides com-

plete HR outsourcing, coordinating payroll, benefits, risk manage ment, tax compliance and HR con sulting. Person In Charge: Clark Merkley, President Jessica Hergenreter, Director Colorado

First Priority Payroll 2842 Claremont Drive Fort Collins, CO 80526 Phone: 970-204-9449 Fax: 970-204-9669 E-mail: firstprioritypay@cs.com Products/Services: Accounting, auditing, bookkeeping and payroll services Person In Charge: Fred Martin, Manager, President

Frayer & Associates CPA PC 501 Stover St. Fort Collins, C0 80524 Phone: 970-419-3200 Fax: 970-419-3201 E-mail: mfrayercpa@yahoo.com Products/Services: Payroll, for mal financial statements, and employee benefits and certified QuickBooks adviser, health insur ance and retirement plans Person In Charge: Tiffini Harris, Office manage

Hanna, Holdredge & Associates

CPA PC 365 E. 27th St. Loveland, CO 80538 Phone: 970-667-2555 Fax: 970-669-9494 E-mail: info@lovelandcpas.com Web site: www.lovelandcpas.com Products/Services: Accounting tax preparation, payroll services and QuickBooks consulting Person In Charge: Sandra L Hanna, Owner, President

Hoover Harris & Co. PC 4075 W. 11th St. Greeley, CO 80634 Phone: 970-352-1642 Fax: 970-352-0284 E-mail: nward@hooverharriscpa.com Web site: www.hooverharriscpa.com Products/Services: Complete payrolls processed, direct deposit available, payroll reports complet Person In Charge: Wayne Hoover, Principal

K R Bookkeeping & Pavroll Service 3008 Duffield Ave. Loveland CO 80538 Person In Charge: Karen M. Rudell, Owner

Lynard Services Inc. 129 W. Elkhorn Ave. Estes Park, CO N/A Phone: 970-586-2957 Fax: 970-586-1782 Products/Services: Accounting, auditiong, bookkeeping, payroll. Person In Charge: Kurt Streib, President

Paychex Inc. 116 E. Oak St. Fort Collins, CO 80524 Phone: 970-482-4559 Fax: 970-224-4175 E-mail: sue@aapayroll.com Web site: www.paychex.com Products/Services: Payroll services

Person In Charge: Susan Shirley

PavChoice 185 N. College Ave. Fort Collins, CO 80524 Phone: 970-416-0711 Fax: 970-484-0095 E-mail: saleswest@paychoice.com Web site: www.paychoice.com Products/Services: Pavroll and tax services; automated timekeep ing systems; human resource soft ware and support; employee bene fit plans; integrated retirement plans: workers compensation insurance; employee background screening services; and more. Person In Charge: Andy Hairgrove, Regional vice president

**R.L. Hildebrand & Associates** Inc. 2629 Redwing Road, No. 290 Fort Collins, CO 80526 Phone: 970-229-0389 Fax: 970-229-0395 E-mail: rlhildebrand@rlhildebrand.com Web site: www.rlhildebrand.com Products/Services: Full range of services including general

accounting, bookkeeping, budget analysis, payroll, estate planning and tax preparation. Person In Charge: Rick Hildebrand, Ow

Sample & Bailey CPA PC 375 E. Horsetooth Road, Bldg. 4, Suite 200 Fort Collins, CO 80525 Phone: 970-223-8825 Fax: 970-223-0817 F-mail brichmond@sampleandbailey.com Weh site<sup>.</sup>

www.sampleandbailey.com Products/Services: Accounting, payroll, tax, financial services. Person In Charge: Roger L. Sample, Presiden

Small Business Services and

Solutions 2601 S. Lemay Ave., Suite 3 Fort Collins, CO 80522 Phone: 970-214-1082 Fax: 970-461-2038 E-mail: angela@yoursbss.com Web site: www.yoursbss.com Products/Services: Bookkeeping payroll, taxes, QuickBooks training, office support and management.

2900 S. College Ave., Suite LC Fort Collins, CO 80525 Phone: 970-472-4111 Fax: 970-416-6846 E-mail: lpinfo@ledgerplus.net Web site: www.ledgerplus.net Products/Services: Payroll, cred it-card services, accounting, tax return preparation

Universal Merchant Service

Person In Charge: Morgan Bolls, Manager **SBA Lenders** 

Fax: 970-613-1853

advantagebanks.com

Truckee, CA 94104

1125 17th St.

Denver, CO 80202

Phone: 303-241-3271

**BBVA Compass Bank** 

Birmingham, AL 35233

Phone: 800-239-1996

Cache Bank and Trust

15 S. 20th St.

924 11th St. Greeley, CO 80631 Phone: 970-351-8600

Weh site<sup>.</sup>

Corp.

Fax: 970-351-7878

www.cachebankandtrust.com

1175 Osage St., Suite 110

Denver, CO 80204

Fax: 303-892-8398

Celtic Bank Corp.

Fax: 801-363-6562

Center Bank

Corp. 1 CIT Center

Web site:

Corp.

Livingston, NJ 07039

Phone: 800-713-4984

E-mail: sbaloans@cit.com

www.smallbizlending.com

1526 Cole Blvd., Bldg. 3

www.smallbizlending.com

Golden, CO 80401 Phone: 303-202-3756

Fax: 303-202-3789

**Citywide Banks** 

10660 F. Colfax Ave

Aurora, CO 80010

Fax: 303-365-3601

E-mail:

Phone: 303-365-3600

spinelli@citywidebanks.com

Colorado Lending Source

518 17th St., Unit 1800

Phone: 303-657-0010

Fax: 303-657-0140

E-mail:

Web site<sup>.</sup>

1600 Broadway

Denver, CO 80202

Phone: 303-863-4478

E-mail: mjhanson@bokf.com

Web site: www.csbt.com

Fax: 303-863-4459

Web site: www.citywidebanks.com

info@coloradolendingsource.org

www.coloradolendingsource.org

Colorado State Bank and Trust

Web site:

**CIT Small Business Lending** 

253 N. Western Ave.

Los Angeles, CA 90004 Phone: 213-381-2222

340 E. 400 South Salt Lake City, UT 84111

Phone: 801-363-6500

E-mail: crc@celticbank.com

Web site: www.celticbank.com

Web site: www.centerbank.com

**CIT Small Business Lending** 

Phone: 303-893-8989

E-mail: bill@cedco.org

Web site: www.cedco.org

**CEDCO Small Business Finance** 

Web site: www.bankone.com

Web site: www.compassweb.com

Fax: 303-296-8176

Web site: www.bankofthewest.com

Bank One National Association

E-mail: customerservice@

Web site: www.advantagebanks.com

Aurora, CO 80011 Phone: 303-344-5202 Advantage Bank E-mail: 1475 N. Denver Ave info@RealPeopleBank.com Loveland, CO 80537 Web site: Phone: 970-613-1982 www.realpeoplebank.com

> **Commerce Bank National** Association 1000 Walnut Street Kansas City, MO 66101 Phone: 800-453-2265

**Commercial Savings Banks** 

Web site: www.csbanking.com

**Community Banks of Colorado** 

**Community First National Bank** 

Community First National Bank

118 S. Sandusky Avenue Upper Sandusky OH 43351

Phone: 419-294-5781

Fax: 419-294-2350

520 Main Avenue Fargo, ND 58214

142 E. 200 South

Web site:

Phone: 800-575-6677

www.communityfirst.com

Salt Lake City, UT 84000

www.communityfirst.com

**Community South Bank** 

Phone: 303-292-9280, Ext. 232

E-mail: smahoney@communi-

Web site: www.communitysouth-

1331 17th St., Suite 810 Denver, CO 80202

Fax: 303-292-9285

, tysouthlending.com

**Denver Urban Economic** 

Denver, CO 80203

Fax: 303-861-9456

Phone: 303-861-4100

Excel National Bank

Beverly Hills, CA 90212

Phone: 888-392-5265

First Chatham Bank

Savannah, GA 31401

221 Ivinson Street

Laramie, WY 82070

Phone: 307-721-4600

E-mail: info@fib.com

First National Bank

Fort Collins, CO 80521

Phone: 970-495-9450

www.1stnationalbank.com

17600 N. Perimeter Drive

Scottsdale, AZ 85255

Phone: 480-458-2000

Fax: 480-458-2090

First National Bank of Arizona

E-mail: custserv@fnbaonline.com

Web site: www.fnbaonlinehb.com

205 W. Oak St.

Web site:

111 Barnard St.

9701 Wilshire Blvd.

Development Corp. 1905 Sherman St., Suite 200

E-mail: stephanieg@duedc.org

Web site: www.bankexcel.com

Web site: www.firstchatham.com

First Interstate Bank - Laramie

Web site: www.firstinterstate.com

First National Bank

lending com

Phone: 801-531-3406

Fax: 801-355-4211

Web site:

www.ncbr.com | March 26-April 8, 2010

Comerica Bank

Detroit MI 48226

Comerica Bank

Commerce Bank 15305 E. Colfax Ave.

500 Woodward Ave.

Phone: 800-292-1300

Web site: www.comerica.com

55 River Street, Dept. 215 Santa Cruz, CA 95060

Web site: www.comerica.com

Phone: 408- 439-1700

### Bank of Colorado

Bank of Colorado 1609 E. Harmony Road Fort Collins, CO 80525 Phone: 970-206-1160 Fax: 970-206-1156 Web site:

5690 S. Dtc Blvd., Suite 450 www.hankofcolorado.com Greenwood Village, CO 80111 Phone: 720-529-3300 Bank of the West E-mail: spatterson@cobnks.com 10181 Truckee Tahoe Airport Road Web site: www.cobnks.com

First National Bank of Arvada 7530 Grandview Ave. Arvada, CO 80002 Phone: 303- 422-1441 Web site: www.fnboa.com

First National Bank of Colorado 3033 Iris Ave. Boulder, CO 80301 Phone: 303-544-7999

Web site: www.fnbconline.com First National Bank of Wyoming **DBA Capital West** 2020 E. Grand Ave Laramie, WY 82070 Phone: 307-745-7351 Fax: 307-745-4932 E-mail: fnbwyo@fnbwyo.com

Web site www.fnbwvo.com FirstBank of Northern Colorado 1013 E. Harmony Road Fort Collins, CO 80525 Phone: 970-223-4000 Fax: 970-282-3925

FirsTier Bank 980 Dillon Road Louisville, CO 80027 Phone: 303-926-9000 E-mail: ecare@firstierbank.com Web site: www.firstierbank.com

Web site: www.efirstbank.com

Flagship Bank Minnesota 445 E. Lake St. Wayzata, MN 55391 Phone: 952-473-1959 Fax: 952-473-1969

FlatIrons Bank 5400 Mount Meeker Road Boulder, CO 80301 Phone: 303-530-4999 Fax: 303-530-4735 E-mail: wecare@flatironsbank.com Web site: www.flatironsbank.com



FORT COLLINS COMMERCE BANK Fort Collins Commerce Bank 3700 S. College Ave., Unit 102 Fort Collins, CO 80525 Phone: 970-204-1010 Fax: 970-204-1590 E-mail: ebank@fortcollins commercebank.com Web site: www.fortcollins commercebank.com

Gardner National Bank 840 E. Main St. Gardner, KS 66030 Phone: 913-856-7199 Web site: http://www.gardnernational.com

**GE Capital Small Business** 127 Public Square Cleveland, OH 44114 Phone: 888-335-4372 Web site:

http://www.gecapital.com

**GE Capital Small Business** Finance Corp. 8480 E. Orchard Road, Suite 5000 Englewood, CO 80111 Phone: 303-488-9000 Fax: 303-694-1848 Web site: www.gesmallbusiness.com

Goleta National Bank 5827 Hollister Ave. Goleta, CA 93117 Phone: 805-681-9943 Web site http://www.goleta.com:80/ Great Western Bank

Web site

Phone: 888-476-9788

3327 Wilshire Blvd.

Los Angeles, CO 90010

Web site: www.hanmi.com

Heller First Capital Corp.

500 W. Monroe, Suite 1100 Chicago, IL 60661

Phone: 213-427-5722

Fax: 213-427-5774

Heritage Bank

1020 Century Drive

Louisville, CO 80027

Phone: 303-666-0666

louisville@heritagebanks.com

Web site: www.heritagebanks.com

Fax: 303-665-0999

Home State Bank

Loveland, CO 80537

Phone: 970-461-2292 Fax: 970-669-6228

2695 W. Eisenhower Blvd.

www.homestatebank.com

13700 E. Colfax Ave., Suite P

Web site: www.ironstonebank.com

Irwin Franchise Capital Corp. 2700 Westchester Ave., Suite 100

Innovative Bank

Oakland, CA 94612

**Ironstone Bank** 

Aurora, CO 80011

Phone: 303-367-3360

Purchase, NY 10577

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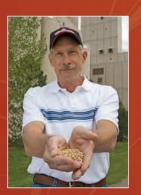
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## Climate Wise Business Partners Make a Difference

### Climate Wise Program Salutes Platinum & Gold Partners

A hearty round of applause goes out to the following Fort Collins businesses for outstanding environmental stewardship and reducing greenhouse gas emissions. Join the city's Climate Wise Program in thanking these innovators for making our community a greener and healthier place to live:

Platinum Partners



Anheuser-Busch photo by Ryan Maier nvironmental tours program will be offered to all full-time npacts and how to reduce them at work and at home.



New Belgium Brewing Company, Inc. photo by Ryan Maier Demonstrated a 50% reduction in HVAC and lighting



Café Ardour photo by Ryan Maier

Decreased vehicle use by approximately 6,500 miles

through continued use of bicycle deliveries for bagels burritos, recycling, errands and employee transportation.

Compliance Partners / Seven Generations Land Images, Inc. photo by Ryan Maier Compliance Partners' Sunstone office building was the first to pursue



Clean Air Lawn Care photo by Ryan Maier

Did you know?

Poudre School District photo by Ryan Maier



Avago Technologies photo by Ryan Maier For the third consecutive year, they reduced electrical consumption by approximately 2%, despite increases in production. They also converted 8 acres of asphalt on their property to native grasses, bushes and trees that will eventually need zero irrigation.



Developed SCALES<sup>™</sup>, an internal office design process to help ensure that designs contribute positively to the community, environment and economy. They also created Tips and Tricks for Sustainability Development, a community outreach program to provide practical information and references on how to start adding



The Neenan Company

photo by Brad Randall company's roof. Through their employee challenge program, "Dude Where's My Trash associated with waste reduction by 86%.



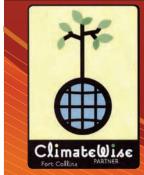
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